

# Report of the PCC's Third Sector Conference

Monday 14 December 2015
Textile Centre of Excellence
Huddersfield

Organised with the support of Kirklees Community Safety Partnership

#### Aim

The aim of the event was to bring together a wide range of people from the third sector – defined as voluntary, community, faith and social enterprise – with three aims:

- To receive a report about the work of the PCC's Third Sector Advisory Group
- To discuss new developments designed to deliver the outcomes in the Police and Crime Plan
- To review two years operation of the PCC's Safer Communities Fund

It was attended by over 80 people from all over West Yorkshire. The participants list with e-mail contact addresses is provided at the end of this report.

#### Welcome and introductions

The event was opened by Mark Burns-Williamson, the Police and Crime Commissioner for West Yorkshire; and by Cllr Graham Turner, the chair of the Kirklees Community Safety Partnership.

#### **Advisory Group Report**

David Smith, the PCC's Third Sector Adviser, presented the Advisory Group's report. It can be found at the end of this report. He introduced members of the Advisory Group who were at the event; explained its terms of reference; and talked about how the Advisory Group fitted in to the PCC's Partnership Structures. David also outlined some of the group's achievements over the last year. He encouraged those present to consider putting themselves forward to become a member of the group.

#### **New Developments**

A panel of speakers gave a brief outline of some key developments in the work to deliver the Police and Crime Plan over the last 12 months. Their e-mail addresses are given below to enable any queries requiring more detailed information or follow up that is appropriate.

Wayne Horner, West Yorkshire Police mental health lead officer, spoke about the work undertaken in to respond to the needs of people with mental health problems who came into contact with the police. A crisis triage service had been developed with financial support from the PCC and the NHS, initially in Leeds, then extending to Bradford and other areas. The police were working closely with the mental health trusts. The work was leading to a reduction in detentions under the mental health act and a more appropriate response to the needs of those who were detailed.

Wayne Horner's e-mail address is: wayne.horner@westyorkshire.police.pnn.uk

Stuart Piper, the PCC's Safeguarding Adviser, briefed participants about the creation of his role and the development of the West Yorkshire wide Child Sexual Exploitation programme. The PCC was taking a lead in developing a clear response to the safeguarding challenges West Yorkshire faced, for children and adults. Work was underway to strengthen the governance of safeguarding when collaboration across districts and with the Police; and to set up the necessary strategy and delivery groups when required. This year the PCC had provided funding to the West Yorkshire Directors of Children's Service to meet the challenge of child sexual exploitation. Third sector organisations had a key role to play.

Stuart Piper's e-mail address is: <a href="mailto:stuart.piper@westyorkshire.pcc.pnn.gov.uk">stuart.piper@westyorkshire.pcc.pnn.gov.uk</a>

Chris Walsh, the Community Safety Manager for Kirklees, outlined the approach Kirklees had taken to increasing the use of restorative approaches, including restorative justice (RJ). Restorative justice enables victims to meet with their offender to explain the real impact of the crime. Kirklees CSP had set itself the aim of increasing the use of safe restorative approaches to deal with conflict in communities. The work was

led by an RJ Steering Group set up in 2011. There was clear evidence of high satisfaction rates for victims when this approach was used appropriately. Kirklees CSP was working with the PCC to ensure greater consistency and best practice across West Yorkshire.

Chris Walsh's e-mail address is <a href="mailto:chris.walsh@kitklees.gov.uk">chris.walsh@kitklees.gov.uk</a>

Becky Norton from the third sector organisation Crime Reduction Initiatives (CRI) outlined the new West Yorkshire Domestic Abuse Perpetrator Programme, recently commissioned by the PCC. Choices is a new and innovative service based across West Yorkshire. It provides support to low and medium risk perpetrators aged 16 years and over and their victims. It offers 1:1 and small group intervention alongside a structured group programme. Staff will work with perpetrators to better understand the causes and impact of the behaviour and explore alternative coping strategies. The service, supported by Together Women Project, will include victims in the perpetrators support package to ensure positive outcomes for the victim and their family.

Beck Norton's email address is: becky.norton@cri.org.uk

Shaffia Khatun from Victim Support described the new Independent Sexual Violence Adviser Service commissioned by the PCC which went live from the beginning of July. 5 ISVAs are now working across West Yorkshire, including a male ISVA who takes the lead in supporting male victims. The service has taken 435 referrals from July to the end of November. Victims can self-refer and do not have to report to the police. Support is also provided to family members and partners affected by the incident. It works in partnership with the rape crisis centres in West Yorkshire and with Survivors West Yorkshire as well as other third sector organisations.

Shaffia Khatun's email address is: <a href="mailto:shaffia.khatun@victimsupport.org.uk">shaffia.khatun@victimsupport.org.uk</a>

#### **Key Note Address**

The keynote address for the conference was given by Mark Burns-Williamson, the PCC for West Yorkshire. His focus was the Safer Communities Fun which has distributed over £1 million to voluntary, community and faith groups throughout West Yorkshire. All 129 wards in the West Yorkshire area have benefited from the fund. His presentation included the first showing of a DVD which has been made to explain the fund and set out what has been achieved since it was launched two years ago. Following the DVD, Mark emphasised a number of key points which were:

- The fund is always oversubscribed. Changes have been made to ensure as many projects as possible are successful each grant round.
- Under current legislation, the Government receive half of the money recovered from criminals in West Yorkshire, however; the PCC continuously campaigns for all of the money recovered by West Yorkshire Police to come back to West Yorkshire.
- The PCC values hugely the role that the third sector play in making communities safer and feel safer, through the fund he welcomes the opportunity to passport money to groups working at a local level
- SCF works alongside other funding streams such as commissioning e.g. Domestic Abuse, Sexual Violence and Restorative Justice, other grant programmes, and money passported to Community Safety Partnerships

- Grant round 7 closed on 29 Dec 2015 with £200,000 in the pot.
- In 2016 there will be further rounds opening next March, August and December full details are available on the website
- The PCC get more applications from some parts of West Yorkshire than others; he is keen to work with local partners to address this issue.

#### **Round Table Discussions**

6 facilitators drawn from the Third Sector Advisory Group and the PCC's office supported round table discussions. The purpose of these was to consider the impact of the Safer Communities Fund; think about the new developments which had been outlined, in particular their implications for the third sector; and to share ideas about third sector networking regarding its role in community safety.

Each group fed back the results of its discussions. The issues raised were as follows.

#### a) Safer Communities Fund

More information is needed about:

- The characteristics of a good bid
- Who to get support from to write a bid
- Understanding the criteria
- It's existence and making sure as many groups as possible are aware

Suggestions going forward:

- A workshop for potential bidders
- Fewer rounds/1 round with a larger limit available for each bid
- EOI stage and possibility of putting similar projects together/suggesting links are made between organisations

Support for bidders to make the necessary links between the priorities and project concept/idea:

- Not always clear re how certain projects fit the priorities
- Being able to think outside of the box
- Can mean some organisations don't apply because link doesn't stand out.

There was some confusion over whether the local neighbourhood policing team's (NPT) support was required. The PCC clarified that NPT support was not a requirement for funding. Consideration had been given to giving fewer, larger grants, but the PCC's view was that he wanted as many groups as possible to benefit.

The PCC responded to the points raised during the event; a written response will be issued soon.

#### b) New Developments

Many participants were unaware of these important developments and identified issues with current communication methods:

- How do messages get out about what is happening?
- How do organisations and groups network and create links?
- How are contact details circulated/availability of contact details so groups can link and work together?
- Need for a complete service directory but who would own this and keep it updated?

Some other issues for consideration were also identified:

- Not every organisation operates across the whole of West Yorkshire
- Issues with how mobile and accessible West Yorkshire wide organisations really are when based in one locality
- How can organisations create links with those who are not as visible or funded by PCC/LA for example those who received lottery funding
- Information dissemination
- Disparities in provision
- Sustainability of certain initiatives in particular those around Mental Health that are currently being funded. How will the outcomes from these be shared?
- Issues with the length of funding streams may be only 6 months or short term so this makes it difficult to find alternative funding.
- Focus on CSE omits CSA and wonder whether this should be broadened out to a whole safeguarding approach.
- The importance of collaborative approaches between third sector organisations to deliver more consistent services across West Yorkshire

It was agreed to circulate contact details for each of the new developments outlined, so that participants could follow up the conference with more detailed discussions. The PCC's website was a good source of information, and the PCC's Annual Report outlined all his work in detail. The PCC's Third Sector Adviser was also on hand to assist.

#### **Looking to the Future**

Ruth Kettle introduced herself as the newly appointed third sector advocate on the PCC's Partnership Executive Group. She was keen to keep in communication with everybody as her role developed.

John Rose, Senior Service Delivery Manager responsible for the court-based Citizens Advice Witness Service outlined how the service was developing following the changes resulting in the transfer of the service from Victim Support to Citizens Advice.

Mark Burns-Williamson the PCC for West Yorkshire outlined a number of challenges. This included the Comprehensive Spending Review and its consequences for the service provided by West Yorkshire Police; and devolution to the Leeds City Region, and implications for the role of the PCC. Mark stressed his continuing commitment to the third sector. It had several key roles:

- To engage with "seldom heard" groups;
- To provide very good value for money on a "not for profit" basis;
- To compete for funding that isn't available to the public sector (e.g. from charitable and private sources);
- To more easily provide high quality opportunities for people to give their time freely through formal and informal volunteering.

Following his input, Mark answered a number of questions from the floor.

#### Close of conference and evaluation

David Smith closed the conference, and asked delegates to complete the evaluation forms provided in their packs. The majority of those present did so, the analysis of those returned and are included as an appendix.

## Appendix 1 Report from West Yorkshire PCC's Third Sector Advisory Group



#### Report Back to PCC's Third Sector Conference December 2015

#### The story so far ...

The sector's engagement with the West Yorkshire Police and Crime Commissioner began in 2012 – 13. The Home Office, working with NAVCA and Clinks, offered £5000 to a voluntary sector organisation to coordinate activity. In the case of West Yorkshire, Voluntary Action Leeds (VAL) consulted with other support and development organisations and with their agreement put forward a proposal which was successful. Mark Burns-Williamson was elected as the West Yorkshire PCC in November 2012, and one of the first decisions he made was to continue to fund the work VAL had started. That led to the PCC creating post the post of Third Sector Advisor within his team, initially through secondment from VAL and more recently through open recruitment. VAL and the PCC were shortlisted for a National Compact Innovation Award in November 2014.

#### **Establishment of an Advisory Group**

One of the first things VAL did was to establish a Third Sector Advisory Group, to ensure that a wide range of interests in the sector across West Yorkshire had the chance to influence the work. Its remit is to:

- advise the PCC and his office on issues of policing and crime from a sector perspective
- advise on the sector's existing and potential role in delivery including collaboration, commissioning and grants
- promote a thriving third sector in West Yorkshire maximising its contribution to the outcomes of the Police and Crime Plan
- advise on a programme of work to inform the sector in West Yorkshire about the work of the PCC and his office and provide opportunities to influence it
- support the sector's advocate on the PCC's Partnership Executive
- support and assist the PCC's Third Sector Adviser and Partnership Manager
- advise and assist in raising the profile of current third sector contribution to safer community outcomes and stimulating further contributions

Places on the Advisory Group are advertised throughout West Yorkshire regularly, to refresh the original membership from the recruitment undertaken the previous year. Anyone who is interested in joining the group should in the first instance contact David Smith. There is a particular encouragement to third sector organisations serving seldom heard communities to come forward.

#### The current membership is:

Name	Organisation	e-mail	
Bob Balfour	Survivors West Yorkshire	survivorswy@mac.com	
Angela Everson	WomenCentre	angela.everson@womencentre.org.uk	
David Foulds	Yorkshire Mediation	david.foulds@yorkshiremediation.org	
	Service		
Yasmin Khan	Staying Put	ykhan@stayingput.uk.net	
Leslie McLean	Victim Support	<u>Lesley.McLean2@victimsupport.org.uk</u>	

Richard Norton	Voluntary Action Leeds –	Richard.norton@val.org.uk
	Supporting Links to	
	Commissioning Project	
Helen Orlic	Yorkshire Children's	helen.orlic@yccuk.org.uk
	Centre	
Jon Royle	The Bridge Project	jon.royle@bradford.nhs.uk

The Group met for the first time in late June 2013; it has met every 2-3 months since then. It reports to the PCC's Third Sector Conference. The first such event was held in Leeds in November 2013.

#### Third sector advocacy

Partnership Executive Group: The PEG is chaired by the PCC and brings together all the main leaders at West Yorkshire level in the criminal justice system, as well as key players from local government and the NHS. The sector has been represented at all the PEG meetings. The role of Third Sector Advocate was advertised recently and has been taken up by Ruth Kettle, who is the Chief Executive of Community Links, an award winning mental health charity based in Leeds.

**Safer Communities Fund Board:** The Advisory Group has appointed Rokaiya Khan, Chief Executive of the Together Women Project, to sit on the Board which has oversight of the Safer Communities Fund. She plays a key role, both in commenting on individual applications and improving the process, learning from each round.

**Domestic Abuse Board:** A new addition to the partnership structure at the West Yorkshire level is the Domestic Abuse Board. The role of Third Sector Advocate was advertised at the same time of the PEG role, but attracted only a limited response. It will shortly be re-advertised.

#### **PCC's Third Sector Advisor**

One key development since the last conference has been the PCC's decision to appoint a third sector advisor, following the successful secondment from Voluntary Action Leeds which ended in April 2015. The post is now mainstreamed within the PCC's office and directly employed by him. The post holder is David Smith, who was appointed after an open recruitment process in April 2015. The role of the adviser is to act as a single point of contact for the third sector within the OPCC, to support the sector to compete for grants and commissioning opportunities for which the PCC is responsible, and to provide advice to the PCC and his staff about third sector issues.

#### Communication

The Advisory Group works closely with networks of third sector leaders and organisations in the five districts, and especially with the third sector crime reduction networks that have been established in Bradford and Leeds. There are a number of dedicated third sector pages on the PCC's website. General information goes to the sector through the electronic newsletters distributed by VAL, CNET, NOVA, NBF and other support and development organisations and networks at the district level.

#### Links with Third sector members of West Yorkshire CSPs

The Advisory Group has strong links with third sector members of Community Safety Partnerships at the district level. They receive the agenda and papers for meetings, and are encouraged to attend when this is appropriate.

Name	Organisation / CSP	e-mail
James Allen	Foundation / Safer Leeds	James.Allen@foundationuk.org
	Exec	
Bridget Hughes	Lifeline / Safer Kirklees Exec	bridget.hughes@lifelinekirklees.org.uk
Yasmin Khan	Staying Put / Bradford CSP	ykhan@stayingput.uk.net
Jayne Leech	NBF / Calderdale CSP	jayne@nbforum.org.uk

NOVA is currently recruiting a third sector member for the Wakefield CSP.

#### Achievements this year

- Organised two conferences to give feedback and seek the views of the wider sector on its work, in February and December 2015. The PCC has attended both conferences. Reports are produced of these events, available on request.
- Met with key members of the PCC's staff to be briefed about their work and discuss issues of common concern. This has included the Head of Delivery, Temporary Safeguarding Adviser, Victim Champion Project Officer, Assistant Treasurer, and Community Engagement Manager
- Maintained an overview about key developments in services such as the development of services
  for victims and witnesses, commissioning of the new Sexual Assault Referral Centre and
  Independent Sexual Violence Adviser Service, the development of restorative justice services, the
  West Yorkshire Child Sexual Exploitation Programme, the commissioning of drugs and alcohol
  services and other matter.
- Advised the PCC about his overall approach to commissioning
- Received regular feedback from third sector members of the PCC's partnership structures, and worked with the PCC's Partnership Manager to ensure the sector's views are expressed and influential.
- Recruited a new Third Sector Advocate for the Partnership Executive Group; in the process of a similar recruitment process for the new Domestic Abuse Board.
- Met with Public Health England's Health and Justice Specialist to discuss PHE's report on health issues in the criminal justice system, especially prisons.
- Met with West Yorkshire Police lead on its pilot concerning Out of Court Disposals to discuss implications for the third sector
- Worked closely with the third sector members of Community Safety Partnerships in West Yorkshire

#### **Further information**

Enquiries should be directed to the West Yorkshire OPCC 01924 294000 or e-mail <a href="mailto:david.smith@westyorkshire.pcc.pnn.gov.uk">david.smith@westyorkshire.pcc.pnn.gov.uk</a>

### Appendix 2 List of Conference Attendees with e-mail addresses (participants gave permission for e-mail addresses to be shared)

James	Allen		Foundation	James.Allen@foundationuk.org
Abdul	Aslam	Centre Manager	Routeways	abdul.aslam@rccl.org
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Rubina	Bokhari	Chief Executive	Bradford Cyrenians	Nikasha@bradfordcyrenians.org.uk
Rebecca	Brooksbank	Senior Practitioner for HOPE domestic violence project	Family Action	Rebecca.Brooksbank@family- action.org.uk
Martin	Browne	Head of Business Development	Yorkshire Sport Foundation	Martin.Browne@yorkshiresport.org
Jo	Budgen	Partnership Coordinator, Social Prescribing Pilot	Sector Support Calderdale	Jo@nbforum.org.uk
Simon	Cale	Chief Executive	Yorkshire Children's Centre	simon.cale@yccuk.org.uk
Sarah	Carlile	Manager	Kirklees Safeguarding Adults Board	Sarah.Carlile@kirklees.gov.uk
Sandra	Chatters	Head of Services - Leeds	West Yorkshire Probation	Jay.Higgins@west- yorkshire.probation.gsi.gov.uk
Fran	Coard	Operational Manager	Community Links	Fran.Coard@commlinks.co.uk
Rosie	Collington	Community Projects Coordinator	Leeds University Union	R.H.Collington@leeds.ac.uk
Alistair	Crompton	Head of Community Engagement	Five Towns Christian Fellowship	ali.crompton@5tcf.org
Angela	Davies		NOVA	Angela.Davies@nova-wd.org.uk
Kim	Duffy		Freedom Personal Safety	julie@freedompersonalsafety.co.uk
Angela	Everson	Chief Executive	Women Centre	angela.everson@womencentre.org.uk

Sally	Fawcett	Domestic Abuse Coordinator	Wakefield Council	sfawcett@wakefield.gov.uk
Paul	Gartland	Chief Executive Officer	Horton Housing	paul.gartland@hortonhousing.co.uk
Carol	Gilchrist	Head of Safe & Cohesive Communities	Safer Kirklees	Carol.Gilchrist@kirklees.gov.uk
Bridget	Gill	Charity Manager	Spectrum People	Bridget.Gill@spectrum-cic.nhs.uk
Phil	Gleeson	Vice-Chair	Leeds Involving People	Phil.Gleeson@leedsinvolvement.org.uk
Debra	Glover	Service Manager Children's Therapeutic Services	Family Action	Debra.Glover@family-action.org.uk
Alexia	Gray	Victims and Resolutions Manager	Safer Kirklees	Alexia.Gray@kirklees.gov.uk
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Harry Katie	Hudson Jennings	Area Manager	Foundation Victim Support	Harry.Hudson@foundationuk.org

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Allii	Ivayioi	Who Can	Federation of	Jiii.Long@kitta.net
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ricicii	Offic		Children's	
			Centre	
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Cilly	l artiow	Connector	the	permy.partiew@biteconnectiong
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10.80.00p		0_0	Involving	The second research and the second se
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,	,	,	Youth	, , , , ,
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			Council	
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	D:	Director		
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		Violence	Children's	
		Perpetrators	Centre	
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eu		Commissioning	Kirklees	CE.UK
		Manager	Council	
lovco	Simon			joyce.simon@anahproject.com
Joyce	ווטוווכן		Anah Project	joyce.simon@ananproject.com

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Mel	Spencer	Communities Who Can	Kirklees Federation of Tenants and Residents	general.admin@kftra.net
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Dave	Tomalin	Chief Executive Officer	Libby People	dave@lippypeople.org
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			Justice	
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			Citizens	
			Equally)	
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		Manager		
Sophie	Whittaker	Domestic	Yorkshire	tina.vink@yccuk.org.uk
		Violence	Children's	
		Perpetrators	Centre	
		Programme		

#### Appendix 3

Third Sector Conference Analysis of Evaluations			
		•••	•••
How useful did you find the following sessions?			
Police and Crime Commissioners welcome and introductions	86%	14%	0%
(PCC – Mark Burns-Williamson)	(30)	(5)	(0)
Councillor Graham Turner introduction	69%	26%	3%
(Cllr Graham Turner, Chair, Safer Kirklees)	(24)	(10)	(1)
Report Back from the Third Sector Advisory Group	57%	43%	0%
(Lesley Mclean, Victim Support)	(20)	(15)	(0)
New Developments – Panel session	74%	26%	0%
(Various Panel Members)	(26)	(9)	(0)
Keynote Address: The Safer Communities Fund 2 years on	83%	17%	0%
(PCC – Mark Burns-Williamson)	(29)	(6)	(0)
Questions and Answer Session	60%	37%	3%
	(21)	(13)	(1)
Roundtable discussions	79%	21%	0%
	(26)	(7)	(0)
Looking to the Future	83%	17%	0%
(PCC – Mark Burns-Williamson)	(20)	(4)	(0)
How satisfactory did you find;			
The event organisation – knowing what to expect in advance?	86%	14%	0%
	(31)	(5)	(0)
Venue set up – finding the venue and the event set up?	94%	6%	0%
	(34)	(2)	(0)
Please tell us overall how satisfied you were with the event.	86%	18%	0%
	(28)	(6)	(0)

