

INTRODUCTION

This directory has been prepared by Victim Support for the Police and Crime Commissioner for West Yorkshire whose Police and Crime Plan (2014-18) specifies that:

“Support for victims is a priority. All victims and witnesses need to feel supported and the right services need to be provided in the right way, at the right time, by the right agency. We need to look at a more innovative and integrated approach to the services we provide and the way in which we provide them, and we need to work together better to ensure victims always feel they come first.”

The register includes details of local and national organisations which provide help and support to witnesses and victims of crime and disorder and to those who are vulnerable.

An entry in the directory does not necessarily mean that any organisation is endorsed by either the Office of the Police and Crime Commissioner for West Yorkshire or Victim Support. Support services change regularly; please check with the organisation first to ensure that services listed here are still being offered. Although we have tried to make this directory as comprehensive as possible, other organisations which provide support may exist.

When approaching an organisation please note that some may make a charge for their services. Please ensure that you ask about charges before entering into any agreement as the Office of the Police and Crime Commissioner and Victim Support cannot be responsible for any charges incurred.

NOTES TO THE DIRECTORY

How to use the directory

The directory contains a full list of organisations separated into crime categories and areas of specialism. All organisations are also listed alphabetically. The telephone index, at the end of the A-Z section, provides a handy reference guide if you know the name of the organisation you wish to contact. The acronym LGBT means Lesbian Gay Bisexual Transgender, and BME means Black and Minority Ethnic.

Please note that, where the register contains an organisation's office administration number, it is inadvisable to leave recorded messages on any number except the organisation's published helpline as this could result in a delayed response.

In an emergency or where a crime is actually occurring the police should be contacted using the emergency number 999 or in a non-emergency 101.

Other contact details:

West Yorkshire Police and Crime Commissioner (PCC):

Phone 01924 294000

Email contact@westyorkshire.pcc.pnn.gov.uk

Victim Support West Yorkshire:

Phone 0300 303 1971

Victim Support National Supportline

Phone 0845 3030 900

West Yorkshire PCC Help for Victims web site: www.helpforvictims.co.uk

How to access the directory

The directory will be made available by e mail. If you require this in a different format please contact the Office of the Police and Crime Commissioner:

Telephone 01924 294000 or email contact@westyorkshire.pcc.pnn.gov.uk

Updates, additions and amendments to this directory

We will attempt to review and update this directory on an annual basis. Please let us know about any other services and projects you know about that you think should be included in this directory. Updates, additions and amendments can be sent to:

contact@westyorkshire.pcc.pnn.gov.uk

Acknowledgements

On behalf of West Yorkshire victims and witnesses, Mark Burns-Williamson, Police and Crime Commissioner and Victim Support we thank all those who assisted the preparation of this excellent resource.

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A to Z of Organisations

100 Families

Email info@hundredfamilies.org

<http://www.hundredfamilies.org/>

Brief description of services

Practical information for families affected by mental health homicides in Britain. Evidence-based analysis, resources and information for mental health professionals. Online guidance about criminal investigations and health service investigations, and on bringing an action for negligence.

Area Covered National Age range All

Self-referral Yes Gender of client All

Specialisms

Bereavement support, Homicide

AAFDA (Advocacy After Fatal Domestic Abuse)

PO Box 3636 Swindon

07768 386922

SN3 9BG

info@aafda.org.uk

<http://www.aafda.org.uk>

Brief description of services

Support, including from peers, for families who have lost a relative as a result of homicide especially, but not limited to, domestic homicide. This includes listening and practical support including with Domestic Homicide Reviews, Mental Health Inquiries, Inquests, IPCC Inquiries.

Area Covered All of West Yorkshire Age range Adult

Self-referral Yes Gender of client All

Specialisms

Domestic Violence Male and Female, Bereavement support, Criminal Justice System

Notes AAFDA has links and close working relationships with many other organisations so that if www.aafda.org.uk are unable to help, we can refer you to other organisations that can. AAFDA is particularly expert on Domestic Homicide Reviews.

Action Fraud

0300 123 2040
contact@actionfraud.police.uk
<http://www.actionfraud.police.uk/>

Brief description of services

Action Fraud is the UK's national fraud and internet crime reporting centre.

We provide a central point of contact for information about fraud and financially motivated internet crime. If you've been scammed, ripped off or conned, there is something you can do about it. Report fraud to us and receive a police crime reference number.

Area Covered All of West Yorkshire Age range All

Self-referral Yes Gender of client All

Specialisms Fraud

Notes

You can report fraud or internet crime to Action Fraud any time of the day or night using our online fraud reporting tool. Our specialist advisers are available during the following times: Monday to Friday 8am to 9pm; Saturday & Sunday 9am to 5pm.

If you don't speak English, or if English is not your first language, we run a service for you to make your fraud report in your language. Action Fraud will not call you unless you have requested us to, and will never ask for your bank details. If you are unsure whether a call is genuine, call the Action Fraud team on 0300 123 2040

Action on Elder Abuse

PO Box 6001
Streatham
SW6 9BY

080 8808 8141 Mon to Fri 9am to 5pm
enquiries@elderabuse.org.uk

<http://www.elderabuse.org.uk>

Brief description of services

Confidential Freephone helpline, which provides information, advice and support to victims and others who are concerned about or have witnessed elder abuse.

Area Covered All of West Yorkshire Age range Older Adults 65 plus

Self-referral Yes Gender of client All

Specialisms

Older People

Advisory Centre for Education

36 Nicholay Road
London
N19 3EZ

0300 015 142
enquiries@ace-ed.org.uk
<http://www.ace-ed.org.uk/>

Brief description of services

We offer a comprehensive range of advice and information on education issues including admission and appeals, bullying and exclusion. Our information is based on current education law and guidance and covers state funded education for children aged 5-16 years in England only.

Area Covered National Helpline Age range 5 - 16

Self-referral Yes Gender of client All

Specialisms Bullying

Notes

Confidential helpline for parents and carers but not always staffed. Normal opening hours: Monday to Wednesday from 10am to 1pm. Term time only. If you are unable to get through to an adviser please do not leave a message as unfortunately, we do not have the resources to provide a call back service.

Advonet

Unity Business Centre
26 Roundhay Road
Leeds
LS7 1AB

0113 244 0606
advocacy@advonet.org.uk
<http://www.advonet.org.uk/advocacy-in-leeds>

Brief description of services

We provide an independent, culturally sensitive, bilingual advocacy service and practical assistance supporting clients to fully access their rights and entitlements and negotiate service provisions. We specialise in supporting those with little or no English.

Advocacy is provided in relation to: Social care, Health Services, Welfare benefits and tax credits, Housing, Debt and financial management. As a service we run several surgeries across Leeds in areas local to the communities we are supporting. Has combined with Advocacy for Mental Health and Dementia.

Area Covered Leeds Age range All

Self-referral Yes Gender of client All

Specialisms

Domestic Violence Male and Female, Mental Health, Disability, BME Groups, Forced Marriage, Hate Crime, Advocacy

AFRUCA (Africans Unite Against Child Abuse)

0161 205 9274 Manchester Office
info@afruca.org
<http://www.afruca.org/>

Brief description of services

AFRUCA is a UK registered charity which works in many ways to safeguard and help promote the rights and welfare of African children. They provide expertise and guidance and have a range of literature available on request. They offer Victim and Family Support to support individuals and families in crisis through effective early intervention services.

Area Covered National Helpline Age range Children

Self-referral Yes Gender of client All

Specialisms

Domestic Violence Male and Female, BME Groups, Hate Crime

Age UK Bradford

32 Kirkgate
Bradford
BD1 1QN

01274 395144

info@ageukbradfordanddistrict.org.uk
<http://www.ageuk.org.uk/bradfordanddistrict>

Brief description of services

Provides a wide range of services and support to older people Give advice, information and general help on everything from welfare benefits, money matters, consumer issues, affordable warmth, leisure activities etc.

Area Covered Bradford Age range 50 +

Self-referral Yes Gender of client All

Specialisms: Older People

Age UK Calderdale & Kirklees

5-6 Park Road
Halifax 01422 252 040
HX1 2TS

mailto:enquiry@acck.org.uk
<http://www.ageuk.org.uk/calderdaleandkirklees/>

Brief description of services

Provides advice, information and general help on a wide range of matters including welfare benefits and tribunals, money matters, consumer issues, affordable warmth, leisure activities. Handyperson Service can fit security items including door chains or window locks.

Area Covered Calderdale Age range 50+

Self-referral Yes Gender of client All

Specialisms

Security, Older People

Notes

Trusted Traders Directory aims to protect older people from 'rogue traders.' All the traders are vetted and customers can leave feedback on the site. www.aubdwestyorkshire.co.uk

Age UK Leeds

Bradbury Building
Mark Lane
Leeds
LS2 8JA

0113 389 3004
Mon to Fri 10am - 3pm

infoandadvice@ageukleeds.org.uk
<http://www.ageuk.org.uk/leeds/>

Brief description of services

Free, impartial and confidential advice on a wide range of issues from money matters, benefits and social care to consumer issues and form completion.

Area Covered Leeds Age range 50+

Self-referral Yes Gender of client All

Specialisms

Older People

Age UK Wakefield

7 Bank Street
Castleford
West Yorkshire
WF10 1JD

01977 552114
E Mail: admin@ageukwd.org.uk

<http://www.ageuk.org.uk/wakefielddistrict/>

Brief description of services

Services and support for older people including advice, information and general help on everything from welfare benefits and tribunals, money matters, consumer issues and affordable warmth, to leisure activities.

Area Covered Wakefield Age range 50+

Self-referral Yes Gender of client All

Specialisms

Older People

Alzheimer's Society Bradford

Parkview Court,
St Paul's Rd,
Shipley
BD18 3DZ

01274 586008 9am-5pm Mon-Fri
National Dementia Helpline 0300 2221122
8.30am-6.30pm Mon-Fri
bradford@alzheimers.org.uk
<http://www.alzheimers.org.uk/>

Brief description on services

We provide information and signposting to people living with dementia, their carers and families. This can cover subjects such as coping with dementia, planning for the future or dealing with a crisis.

Area Covered Bradford and district Age range All

Accepts self-referral Yes Gender of client All

Specialisms

Mental Health, Bereavement support, Counselling, Disability, Older People

Alzheimer's Society Leeds

Armley Grange
Armley Grange Drive
Leeds
LS12 3QH

0113 231 1727 9am-5pm Mon-Fri
National Helpline 0300 222 11 22
8.30am-6.30pm Mon-Fri
leeds@alzheimers.org.uk
<http://www.alzheimers.org.uk>

Brief description on services

We provide information and signposting to people living with dementia, their carers and families. This can cover subjects such as coping with dementia, other services available, planning for the future or dealing with a crisis.

Area Covered Leeds Age range All
Accepts self-referral Yes Gender of client All
Specialisms
Mental Health, Bereavement support, Counselling, Disability, Older People

Alzheimer's Society Calderdale and Kirklees

First Floor
12 St George's Square
Huddersfield
HD1 1JF

01484 429 865 Huddersfield Office
01422 352 789 Halifax Office
National Helpline 0300 222 11 22 Mon-Fri 8.30am-6.30pm
kirklees@alzheimers.org.uk
<http://www.alzheimers.org.uk>

Brief description on services

We provide information and signposting to people living with dementia, their carers and families. This can cover subjects such as coping with dementia, other services available, planning for the future or dealing with a crisis.

Area Covered Calderdale & Kirklees Age range All
Accepts self-referral Yes Gender of client All
Specialisms
Mental Health, Bereavement support, Counselling, Disability, Older People

Notes Calderdale Office: 4th Floor 39-41 Commercial Street
Halifax HX1 1BE Tel: 01422 352 789
C&K.service@alzheimers.org.uk

Alzheimer's Society

Wakefield and Five Towns
1st Floor
21 King Street,
Wakefield
WF1 2SR

01924 373 264
National Helpline 0300 2221122
wakefield@alzheimers.org.uk
<http://www.alzheimers.org.uk/>

Brief description on services

We provide information and signposting to people living with dementia, their carers and families. This can cover subjects such as coping with dementia, other services available, planning for the future or dealing with a crisis.

Area Covered	Wakefield	Age range	All
Accepts self-referral	Yes	Gender of client	All
Specialisms	Mental Health, Bereavement support, Counselling, Disability, Older People		

Anah Project

PO Box 548
Bradford
BD1 5YX

01274 884521
0845 960 6011 - 24 hr helpline English, Urdu, Punjabi, Gujarati spoken
admin@anahproject.com

Brief description of services

Refuge accommodation providing practical and emotional support for black, Asian and minority ethnic (BAME) women who have left home due to mental distress and / or domestic violence. Assistance to secure council or housing association accommodation when ready to move on.

Area Covered	All of West Yorkshire	Age range	All
Self-referral	Yes	Gender of client	Female, M-F Transgender
Specialisms	Domestic Violence Female, Housing, BAME Groups		

Notes

Alternative contact number given on answerphone. Prefer to speak to woman directly. Require personal details, circumstances of domestic violence and proof of ID. Not able to assist with transport. Referrals accepted from any agency, out of hours, overnight, emergency & cross boundary referrals included.

Anneli Project

Leeds Womens Aid
PO Box 826
Leeds
LS1 9PL

0113 246 0401
Mon – Fri, 9.30 am – 5 pm
administration@leedswomensaid.org.uk
<http://www.leedswomensaid.co.uk/our-services/trafficked-women/>

Brief description of services

Safe house service for women who have been trafficked for sexual exploitation.

Area Covered Leeds Age range Adult
Self-referral No Gender of client Female
Specialisms
Sexual Violence Female, Trafficked Women

Notes

Referrals via police, the UK Human Trafficking Centre and other voluntary sector agencies.

Anti-Social Behaviour Units

For non-urgent issues and to pass on information, call West Yorkshire Police on 101.
To give information anonymously, call Crimestoppers on 0800 555 111.

<http://www.westyorkshire.police.uk/contact-us/anti-social-behaviour>

Brief description of services

The following should be reported to West Yorkshire Police:

Begging, Dealing/taking of drugs & drinking alcohol in the street, Gangs and youths drinking in parks, Harassment or intimidation, Hoax call to emergency services, Lighting of fires, Misuse of Fireworks, Intimidating dogs, Nuisance neighbours, Prostitution and indecent behaviour, Vandalism.

The following issues should be reported to your local council rather than the police: Abandoned Vehicles, Dead Animals, Dog Fouling, Fly Posting, Fly Tipping, Graffiti, Littering, Lost or stray dogs, Noise Nuisance / Noise from DIY, Syringes or needles, Waste on Land.

Please see West Yorkshire Police web site for advice and details of Local Authority web sites.

Area Covered All of West Yorkshire Age range All
Self-referral Yes Gender of client All
Specialisms
Security, Hate Crime

Archway

95 Roundhay Road
Leeds
LS8 5AQ

01133833900
Resource Centre drop-in:
Monday midday - 6pm, Tuesday 10am - 8pm,
Thursday 10am - 6pm, Friday 10am - 5pm.
arc@renew-leeds.co.uk
<http://archwayleeds.blogspot.co.uk/p/about-us.html>

Brief description of services

Resource centre for young people which offers a wide range of services: Counselling, Welfare Rights Advice, Employment and Training Support, Housing Support (including Teenage Parent Housing Support), Connexions Personal Advisors (PAs), General Support and Group Work and Activities. Provides laundry and shower facilities, creche sessions, a music studio and cyber-suite, to help meet young people's physical and practical needs, as well as encouraging and facilitating creativity.

Area Covered Leeds Age range 16 - 25
Self-referral Yes Gender of client All
Specialisms
Counselling, Housing, Employment, Welfare Rights

ASB Help

admin@asbhelp.co.uk
<http://asbhelp.co.uk>

Brief description of services

ASB Help is a charity which provides information to interested parties and members of the public involved with and suffering from anti-social behaviour. The website focusses on equipping victims of anti-social behaviour with the necessary tools to effectively report it.

Area Covered National Help Site Age range All
Self-referral Yes Gender of client All
Specialisms
Anti-Social Behaviour

Aspire

Suite 5, Bank House,
150 Roundhay Road,
Leeds
LS8 5LJ

0113 200 9170 Mon- Fri 9am till 6pm

info@commlinks.co.uk

<http://www.commlinks.co.uk/sites/aspire/pages/how-to-refer>

Brief description of services

Aspire is the Leeds Early Intervention in Psychosis (EIP) Service. We work with young people who are experiencing early signs of psychosis. Please note we can only take referrals for people experiencing a first episode of psychosis.

Area Covered Leeds Age range 14-35

Self-referral No Gender of client All

Specialisms

Mental Health, Drug & Alcohol, BME Groups, Hate Crime, Psychosis

Notes

Please complete the primary care checklist which is included in the referral pack downloadable from the website. The referral can be faxed or posted, or contact the duty worker on the office telephone number. Call the office if in doubt over the referral or in need of advice.

ASSIST Trauma Care

11 Albert Street
Rugby
CV21 2RX

Helpline: 01788 560800

Office: 01788 551919

Email via website

<http://www.assisttraumacare.org.uk/>

Brief description of services

ASSIST is a not-for-profit organisation established to offer help and support to individuals and families, including children who are suffering as a result of trauma. ASSIST Trauma Care operate across England and Wales from a base in Rugby and caters for those bereaved as a result of homicide; however the organisation is equipped to cover a wider category of victims who are suffering trauma as a result of other circumstances. Specialist CBT therapists who work with evidence-based treatment models are available to help individuals who have experienced a trauma to recover from their experience and move on with their lives.

Area Covered National Helpline Age range All

Self-referral Yes Gender of client All

Specialisms

Mental Health, Bereavement support

Notes

ASSIST's website offers a series of free leaflets, available to download, which give an insight into the symptoms of Post-Traumatic Stress Disorder and treatments available. Clients referred other than by the Homicide Service will require funding. Those who have suffered single incident trauma can be treated by outreach therapists. Those with longer term trauma need to attend the Rugby clinic.

AVSED (Aireborough Voluntary Services to the Elderly)

Suffolk Court,
Silver Lane, Yeadon
Leeds 0113 250 1702
LS19 7JN

info@avsed.org.uk
<http://www.avsed.org.uk>

Brief description of services

AVSED aims to prevent the social isolation and improve the mental and physical wellbeing of older people living in LS19 and LS20 postcodes, by providing them with opportunities to socialise, exercise and learn new skills.

Area Covered Leeds Age range over 60
Self-referral Yes Gender of client All
Specialisms
Disability, Older People

Notes

AVSED aims to get as many older people as possible out and about to socialise and exercise and to provide access to information on benefits, rights, health issues, home safety and security and a variety of specialist services.

BAMHAG

Rooms 21-29
1st floor The Tradeforce Building
Cornwall Place
Bradford
BD8 7JT

01274 770118
info@bamhag.co.uk
Email via website
<http://www.bamhag.org.uk/>

Brief description of services

Bradford & Airedale Mental Health Advocacy Group (BAMHAG) provide specialist user-led Mental Health Advocacy, Independent Mental Capacity Advocacy (IMCA) service, and Mental Health Befriending. BAMHAG liaise with mental health commissioners on behalf of service users and carers and work in hospitals as well as the community across Bradford Metropolitan district.

Area Covered Bradford Age range Adult
Self-referral Yes Gender of client All
Specialisms
Mental Health, Advocacy

Bar Council

020 7242 0082
ContactUs@BarCouncil.org.uk
<http://www.barcouncil.org.uk/>

Brief description of services

The Bar Council represents barristers in England and Wales. Barristers are specialist, independent legal advisers and court room advocates. The usual route to a barrister is through a solicitor. Legal aid may cover the services of a barrister.

Area Covered	National Helpline	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	Criminal Justice System, Legal assistance		

Bar Pro Bono Unit

The National Pro Bono Centre
48 Chancery Lane
London
WC2A 1JF
DX 188 London Chancery Lane

Phone: 0207 092 3960 Monday,
Wednesday and Thursday 10am to 2pm
enquiries@barprobono.org.uk
<http://www.barprobono.org.uk/>

Brief description of services

The Bar Pro Bono Unit is a charity which helps to find pro bono (free) legal assistance from volunteer barristers. The Bar Pro Bono Unit will consider applications in any area of law, in any area of England and Wales and can assist with: advice, representation and help at mediation cases.

Area Covered	All of West Yorkshire	Age range	All
Self-referral	No	Gender of client	All
Specialisms	Criminal Justice System, Legal assistance		
Notes			

Assistance is only available to those who cannot afford to pay and who cannot obtain public funding (Legal Aid). Note: we cannot accept applications unless they come via a referrer, an advice agency, lawyer, MP or similar.

BARCA

The Manor House
259 Upper Town Street
Bramley
LS13 3JT

Phone 0113 255 9582
reception@barca-leeds.org
<http://barca-leeds.org/>

Brief description of services

BARCA is multi-purpose charity providing specialist services to help people overcome a broad range of issues. We provide Youth Services; Young People Drug and Alcohol Treatment Services; Community Drug Treatment Service (CDTS); Harm Reduction; Counselling Service; Community Development; Family Support.

Area Covered Leeds Age range All
Self-referral Yes Gender of client All
Specialisms
Counselling, Drug & Alcohol, Child Sexual Exploitation

Barnardo's Turnaround Service

Sir Henry Mitchel House
4 Manchester Road
Bradford
BD5 0QL

01274 618421
turnaround@barnardos.org.uk
<http://www.barnardos.org.uk>

Brief description of services

Turnaround is a Barnardo's Project located at Javelin House police station, encompassing two services:

1. A Sexual Exploitation service for young people up to the age of 18 years (21 years for a young person with special additional needs or who is leaving care). This service also has a worker in Wakefield and a worker in Kirklees.

2. A Missing from Home or Care service for children and young people aged up to 18 years. This service covers the whole of the Bradford Metropolitan area.

Area Covered Bradford, Wakefield and Kirklees. Age range 18 [21 if the young person is leaving care or has a learning disability]
Self-referral Yes Gender of client All
Specialisms: Child Sexual Exploitation

Notes

Child sexual exploitation (CSE) quite often involves a young person being groomed and used for sexual activity in exchange for a number of things, ranging from attention by someone who they believe cares about them, through to gifts, cigarettes, drugs or a place to stay. It is not always easy to tell if a child or young person is at risk of or affected by CSE and a lot of the time, the young person may think that they are in a 'normal' relationship.

BASIS (formerly Genesis Project)

Oxford Chambers
Oxford Place
Leeds
LS1 3AU

0113 243 0036 office
info-basis@basisyorkshire.org.uk
Email via website
<http://basisyorkshire.org.uk/>

Brief description of services

Specialist services for women & girls who are sex workers and provides advice and support for young people on grooming and sexual exploitation. Counselling, needle exchange outreach, drug support, harm reduction support, sexual and physical health, safety, STI screening, outreach. Our vision is for all women involved in sex work to have freedom and opportunity to be safe and make their own choices.

Area Covered Leeds Age range All
Self-referral Yes Gender of client Female
Specialisms
Sexual Violence Female, Drug & Alcohol, Child Sexual Exploitation

BASIS (formerly ISIS)

Oxford Chambers
Oxford Place
Leeds
LS1 3AU

0113 2430036 office
info-basis@basisyorkshire.org.uk
Email via website
Senior Young Person's Outreach Worker
07710 304308
Senior Adult Sex Worker Outreach and
Support Worker. 07710304306

Brief description of services:

Basis Yorkshire provides Safety, Information and Support to sex workers living and/or working in Leeds (female and trans, indoor or on the street)

- Girls and young women experiencing sexual exploitation, those at medium or high risk
- Women in need of support based on their historic experience of CSE.

Area Covered Leeds Age range Children
Self-referral No Gender of client Female
Specialisms: Child Sexual Exploitation

Notes

To make a referral: email via website. 3rd parties who are unsure whether to refer someone should contact the CSE and Missing Co-ordinator at the Integrated Safeguarding Unit 0113-2243017. Referrers need to inform the Duty Children's Social Work Team 0113-3760336 and to email specialist.safeguarding@leeds.gov.uk and Non-urgent intelligence to prevent or disrupt potential perpetrators: Leeds.safeguarding@westyorkshire.pnn.police.uk

BEACON (Bradford Ecumenical Asylum Concern)

C/o Touchstone
32 Merton Road
Bradford
BD7 1RE

BEACON Coordinator: 01274 727525
McKenzie Friends: 01274 727525
CHAT: 01274 727525
Hosting Project Co-ordinator: 07505 053149
beacon@beaconbradford.org
<http://www.beaconbradford.org/>

Brief description of services

BEACON campaigns on asylum issues and runs the following projects: McKenzie Friends - trained volunteers who offer emotional support and informed help for people without access to legal representation, CHAT volunteers offer a warm welcome and refreshments to asylum seekers waiting for their appeals to start at Phoenix House, Hosting offers accommodation within the homes of volunteer hosts to asylum seekers who are destitute or who have critical housing needs.

Area Covered	Bradford	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Housing, BME Groups, Hate Crime, Asylum Seekers		

Behind Closed Doors

PO Box 275
Leeds
LS19 9BN

0113 246 0401 helpline 24 hours
0113 222 4202 office
LDVS Outreach Team (Women):
0113 222 4202
LDVS Outreach Team (Men): 0113 222 4203
info@behind-closed-doors.org.uk
www.behind-closed-doors.org.uk/

Brief description of services

Behind Closed Doors delivers the outreach element of Leeds Domestic Violence Service (LDVS). We provide support and information to anyone whose lives have been affected by domestic abuse and who live in Leeds. We provide support with housing, benefits, civil proceedings, safety planning and any other practical issues.

Area Covered	Leeds	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms:	Domestic Violence Male and Female		

Notes: We work with Leeds Womens Aid and HALT to deliver the contracted domestic violence support as part of Leeds Domestic Violence Service

Belle Isle Elderly Winter Aid

26 Broom Crescent
Belle Isle, Leeds,
LS10 3JN

01132778208
info@belleisle.org.uk
<http://www.belleisle.org.uk/index.html>

Brief description of services

Our Handyperson can provide a wide range of services for our clients in their homes such as change smoke alarm battery, install security locks and door chains, supply and fit Keysafe, and many more DIY/odd jobs.

Area Covered	Belle Isle Leeds	Age range	60+
Self-referral	Yes	Gender of client	All
Specialisms			
Older People			

BLAST Project

Yorkshire MESMAC,
60 Upper Basinghall Street,
Leeds
LS1 5HR
also
28 Chapell Street,
Bradford,
BD1 5DN

Leeds 0113 2444209
Bradford 07921 372896
Helpline 07808 863662
blast@mesmac.co.uk
<http://mesmac.co.uk/blast>

Brief description of services

We offer one to one support to boys and young men who have been, are being, or are at risk of being sexually exploited. This can be face to face, over the phone or online. We cover Leeds and Bradford and also deliver services nationally.

Area Covered	National	Age range	under 25
Self-referral	Yes	Gender of client	Male
Specialisms			
Child Sexual Exploitation			

Notes

Further information can be found at YouTube (theblastproject) Facebook (fb.com/blastproject) Twitter (@theblastproject)

BLACK HEALTH INITIATIVE

231 Chapeltown Road
Leeds LS7 3DX

Tel: 0113 3070300
Email contact by web site
<http://www.blackhealthinitiative.org/>

Brief description of services

BHI works towards equality of access to Health and Social Care within Leeds and surrounding areas. BHI understands the importance of effective Community Engagement which affords minority communities opportunities to engage with service providers and influence services, policies and procedures with the emphasis of deliberate inclusion.

BHI provides a number of health initiatives and can provide support for victims of Female Genital Mutilation

Area Covered: Leeds Area. Age Range: All Older Adults: Yes
Self-Referral: Yes
Specialisms: Women's Health, Men's Health, Teenage Health and Wellbeing, FGM

Bradford Action for Refugees

40 Piccadilly
Bradford
B BD1 3NN

Phone 01274 762100
Drop in Mon, Tue, Thurs & Fri -10am - 1pm;
Appointments 2 - 3.30pm
Email via website
<http://www.bafr.org.uk/>
admin@bafr.org.uk

Brief description of services

Information about rights and entitlements to benefits, housing, health care provision; Advocacy; Advice for those suffering from racial harassment and issues of social isolation.

Area Covered	Bradford	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms			
BME Groups, Hate Crime, Refugees	Yes		

Bradford and Airedale Citizens Advice

George Street
Bradford
BD1 5AA

03442 451282 (General Telephone Advice Line)
01274 758047 (Dedicated Debt Advice Line)
Mon-Fri 9.30 - 12.30

<http://www.citizensadvice.org.uk/bradfordandairedalecab.htm>

Brief description of services

Free, confidential, impartial, practical information and advice on a wide range of topics, including debt, benefits, housing, legal, discrimination, employment, immigration and other problems. Main offices in Bradford, Keighley and Shipley and outreach services from a wide range of community settings. Also provides advice over the telephone.

Area Covered	Bradford	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms:	Criminal Justice System, Disability, Housing, Employment, Advice		

Notes

Phone or drop in Mon- Fri 9.30 - 12.30 for a short introductory interview to help decide how you can be best advised. You may then be asked to make an appointment. Punjabi and Urdu spoken plus access to interpreters in other languages by arrangement.

Bradford Bereavement Support

Albion Mills
Albion Road
Greengates
Bradford
BD10 9TQ

01274 619522 9.30 -1.30 Mon-Fri
info@bradfordbereavement.org.uk
<http://www.bradfordbereavement.org.uk/>

Brief description of services

One to one bereavement counselling by fully-trained volunteers under supervision of a qualified professional counsellor. Emotional support also given pre-bereavement, for example to carers of terminally ill people.

Area Covered	Bradford	Age range	16+
Self-referral	Yes	Gender of client	All
Specialisms	Bereavement support		

Notes

We can only make appointments with those personally affected by bereavement although we welcome requests for information from concerned professionals, relatives and friends.

Bradford City Centre Project

Wainfleet house
Rushton Road
Bradford
BD3 8JH

01274 667185
javed.ashraf@bradfordccp.com
<http://www.bradfordccp.com/>

Brief description of services

The Bradford City Centre Project (BCCP) is a charity for young people between the age of 16-25 in housing need or facing any other problems in their life.

Area Covered	Bradford	Age range	16 to 25
Self-referral	Yes	Gender of client	All
Specialisms	Housing, Drug & Alcohol, Advice		

Bradford Counselling Services

17 Dale Street
Bradford
BD1 4HT

01274 733080
info@bradfordcounsellingservices.org.uk
<http://www.bradfordcounsellingservices.org.uk/>

Brief description of services

Confidential one to one counselling. We have a team of experienced counsellors with a range of therapies and skills to suit your needs.

Area Covered	Bradford	Age range	13+
Self-referral	Yes	Gender of client	All
Specialisms	Domestic Violence Female, Counselling		

Notes

We currently run three main projects:

Off The Record: For young people aged 18 and under.

1-2-1: For adults on any issue, including relationship counselling

The Freedom Project: For women who have experienced domestic abuse and/or violence

Bradford Court Chaplaincy Service

c/o Bradford Magistrates Court
The Tyrls
Bradford
BD1 1LA

01274 722422
info@bradfordcourtchaplaincy.org.uk
http://www.bradfordcourtchaplaincy.org.uk

Brief description of services

Free, confidential service to anyone attending court. We do not judge anyone, but offer a listening ear in times of great anxiety and distress. Where appropriate we signpost service users to specialist agencies for further support.

Area Covered Bradford Age range Adult

Self-referral Yes Gender of client All

Specialisms

Domestic Violence Male and Female, Sexual Violence Male and Female, Mental Health, Bereavement support, Housing, Drug & Alcohol, Forced Marriage, Employment

Bradford Hate Crime Alliance (BHCA)

Wainfleet House
Ruston Street
Bradford
BD3 8JH

Phone 07931 303336
Text 07734 291771
information@bhca.info
www.bhca.info

Brief description of services

Advice and online reporting service. Lists independent Hate Crime Reporting Centres with trained staff, where you can report Hate Crime without giving your details to the Police.

Area Covered Bradford Age range All

Self-referral Yes Gender of client All

Specialisms
Hate Crime

Notes

Hate crimes are any crimes that are targeted at a person because of hostility or prejudice towards that person's: Disability, Race or Ethnicity, Religion or Belief, Sexual Orientation, Transgender Identity

Bradford Rape Crisis & Sexual Abuse Survivors Service

01274 308270
Text only 07435 752 975
contactus@brcg.org.uk
<http://www.rapecrisis.org.uk/>

Brief description of services

We provide a help line, counselling, art therapy, advocacy and groups to support women and girls who have experienced rape or any form of sexual abuse at any point in their lives, yesterday or years ago, as an adult or a child. Rape Crisis acknowledges all forms of sexual violence including, rape, sexual assault and childhood sexual abuse, rape in marriage, forced marriage, and so-called honour-based violence, female genital mutilation, trafficking and sexual exploitation and sexual harassment irrespective of whether the violence is from known or unknown perpetrators.

Area Covered	Bradford	Age range	Usually 13 and above
Self-referral	Yes	Gender of client	Female
Specialisms	Sexual Violence Female, Mental Health, Criminal Justice System, Counselling, BME Groups, Forced Marriage, Trafficked Women, Child Sexual Exploitation		

Notes

We provide dedicated and specialist services to:

- Jyoti services for BAME women and girls including counselling and dedicated help line
- ISVA service for survivors thinking of reporting or have reported sexual violence to the police
- Advocacy and support for asylum-seeking and refugee women
- Counselling service in HMP New Hall
- Time out group for girls and women aged 14-17

Bradford Women's Aid

PO Box 1102
Bradford
BD1 9NG

Refuge and Children's Services (01274) 660052
Floating Support 01274 666 241
Outside office hours: 07951 084 744 5pm - 10pm weekdays,
9am - 9pm weekends and bank holidays
office@bradfordwomensaid.org.uk
<http://www.bradfordwomensaid.org>

Brief description of services

Provides support, assistance and accommodation to women and children experiencing domestic abuse. Safe emergency accommodation, outreach service, drop-in, resettlement service, recovery and support groups.

Area Covered	Bradford	Age range	All
Self-referral	Yes	Gender of client	Female, M-F Transgender
Specialisms:	Domestic Violence Female		

Notes: Referral to Refuge: call 01274 660 052 or email refuge@bradfordwomensaid.org.uk
Referrals to other services, download application form from website.

Bradford Working Women's Service Now - 4 Women@ The Bridge

Initial contact by telephone 01274 256136

Brief description of services

We offer a service to women working in the sex industry across Bradford and Airedale. Our service also supports women who are not settled in one location or come to the Bradford area to work. If you are currently working in the sex industry and would like our support you can speak to our staff about any aspect of your health and well-being and no-one will judge you. We provide a safe environment where you can access the essentials you may need such as food, shelter, warmth, clothing (donated), personal hygiene facilities etc. We offer sexual, physical and drug-related health advice. We understand that the sex industry is difficult to leave and stay out of. If you would like to speak to someone about changing your circumstances, you can do so in confidence

Area Covered	Bradford	Age range	Adult
Self-referral	Yes	Gender of client	Female
Specialisms	Sexual Violence Female, Drug & Alcohol		

Notes

The organisation liaises with: All Bradford drug and alcohol services, All local and national Violence Against Women support services, All Bradford District Health Services incl: Physical, Mental and Sexual Health, Bradford Criminal Justice Services

BRAKE

PO Box 548
Huddersfield
HD1 2XZ

Free Phone 0808 8000 401
0845 603 8570 Charge for calls
helpline@brake.org.uk
<http://www.brake.org.uk/>

Brief description of services

Brake supports people who have been bereaved or seriously injured in a road crash, as well as the family, friends and professionals supporting them. Support is provided via literature and through a telephone helpline staffed by professionals who offer: emotional support; information and advocacy; assistance in accessing legal support, sourcing counselling and other support agencies.

Area Covered	Country wide & N.Ireland	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms:	Bereavement support, Criminal Justice System		

Notes

We also specialise in supporting those seriously injured in road accidents.

BRAVE for men

146a Sunbridge Road
Bradford
BD1 2HA

01274 729689 Mon-Thurs 9am-5pm
info@brave-project.org
<http://www.brave-project.org/>

Brief description of services

BRAVE stands for Bradford Reducing Anger and Violent Emotions. Qualified counsellors/ psychotherapists deliver group work and/or individual counselling for perpetrators of domestic violence who wish to end their violent and abusive behaviour. Will work with people living outside Bradford who are willing to travel. Free telephone support offered to partners of those attending the service.

Area Covered	Bradford	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	Domestic Violence Male and Female, Mental Health, Counselling, Anger management		

Notes

Brave's approach is part psycho-educational, part psychotherapeutic. They have recently started a pilot project working with females as well as males.

Breaking the Silence

Meridian Centre
St Pauls Road
Bradford
BD8 7LS

Helpline for Self-referrals: leave a message on 07512 771944
info@breaking-the-silence.org.uk
<http://www.breaking-the-silence.org.uk/>

Brief description of services

Breaking The Silence is a counselling service for male victims and survivors of sexual abuse which specialises in working with men from South Asian communities throughout West Yorkshire. We also work with family members of abuse survivors and the innocent family members of the abusers family. We do not work with known abusers.

Area Covered	All of West Yorkshire	Age range	13+
Self-referral	Yes	Gender of client	Male; F-M Transgender
Specialisms:	Domestic Violence Male, Sexual Violence Male, Counselling, BME Groups, Forced Marriage, Child Sexual Exploitation		

Notes

Referrals from men who are not from South Asian communities are also welcome. We do not charge for our services. Counselling sessions take place in Bradford and Leeds.

British Red Cross

Humanity House
2 Armley Court,
Armley Road
Leeds
LS12 2NB

0113 201 5240
Email via website
<http://www.redcross.org.uk/>

Brief description of services

Resources and support for refugees and asylum seekers enabling them to access services and adapt to life in their host country.

Area Covered All of West Yorkshire Age range All
Self-referral Yes Gender of client All
Specialisms
BME Groups, Hate Crime, Refugees and Asylum Seekers.

Broken Rainbow

Telephone helpline & online service
0300 999 5428
Monday 10am-8pm Tuesday 10am-5pm
Wednesday 10am-5pm Thursday 10am-8pm
Friday 1pm- 5pm
Tuesday is trans specific service
mail@brokenrainbow.org.uk
www.brokenrainbow.org.uk

Brief description of services

National LGBT (Lesbian, Gay, Bisexual, Transgender) Domestic Violence Helpline provides confidential support to all members of the LGBT communities, their family, friends, and agencies supporting them. See web site for e mail support line and chat line.

Area Covered All of West Yorkshire Age range All
Self-referral Yes Gender of client All
Specialisms
Domestic Violence Male and Female, LGBT

Notes

Online chat service - you can see if we are online in the bottom right of your screen. If we are not available you can leave us a message and we will email you back.

Bullying UK

Part of Family Lives

Telephone helpline and web site

Help Line 0808 800 2222

Service is open 9am – 9pm, Monday to Friday

10am – 3pm Saturday and Sunday.

Email via website

<http://www.bullying.co.uk/>

Brief description of services

Bullying UK website and confidential helpline is run by Family Lives. Website offers advice on tackling all types of bullying including in schools and the workplace, and cyber bullying. Live chat and email available via website.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Mental Health, Hate Crime, Bullying		

CAFCASS

1 Leeds City Office Park

Meadow Lane

Leeds

LS11 5BD

All local CAFCASS offices may be contacted via the main telephone number: 0300 456 4000

Details of area offices and services are on the website: <https://www.cafcass.gov.uk/>

E: enquiries@CAFCASS.GSI.GOV.UK

Brief description of services

Cafcass stands for Children and Family Court Advisory and Support Service. Cafcass is independent of the courts, social services, education and health authorities and all similar agencies. Cafcass is the voice of children in the family courts and helps to ensure that children's welfare is put first during proceedings. We are the largest employer of social workers in England.

Area Covered	All of West Yorkshire	Age range	Under 19
Self-referral	No	Gender of client	All
Specialisms	Criminal Justice System		

Notes

Children and young people are referred to CAFCASS via the courts.

Calderdale Citizens Advice

District office
37 Harrison Road
Halifax
HX1 2AF

Help Line 01422 842848
<http://www.calderdalecab.org.uk/get-advice>

Brief description of services

We provide generalist advice, assisted information and/or signposting on a wide range of issues e.g. debt, employment, benefits, consumer, housing, family, law, relationships and immigration. We provide specialist level advice and guidance in the areas of Debt and Welfare Benefits and NHS complaints advocacy. Centres and outreaches across the district. Telephone us or see the website for information of opening times.

Area Covered	Calderdale	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	Debt, Welfare Benefits, NHS complaints advocacy.		
Notes			

An initial short assessment interview by phone, email or at a drop in session will help decide how you can be best advised. If you cannot be helped at this initial contact you may then be given an appointment

Calderdale Council ASB Team

Anti-social Behaviour Unit
Community Safety Team
Calderdale Council
Northgate House
HX1 1UN

Phone 01422 288001
or ring 101 to report an incident to the police
asb.unit@calderdale.gov.uk

<http://www.calderdale.gov.uk/community/crime-prevention/antisocial-behaviour/index.html>

Brief description of services

Contact point for the Anti-Social Behaviour in Calderdale. We deal with issues of ASB and try to find quick and simple solutions to these problems. We also work with other agencies to deal with major ASB, both offenders and the victims.

Area Covered	Calderdale	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Criminal Justice System, Anti-Social Behaviour		

Calderdale Women's Centre

23 Silver Street
Halifax
HX1 1JN

01422 323339 Domestic Abuse Only
01422 386500 main general
<http://www.womencentre.org.uk>

Brief description of services

Holistic services for Women and Children/Young people.

Area Covered Calderdale and Kirklees Age range All
Self-referral Yes Gender of client Female, M-F Transgender
Specialisms
Domestic Violence Female, Mental Health, Criminal Justice System, Counselling, Forced Marriage

Notes

Free Confidential Services

We also work with young males, male perpetrators, and male domestic violence victims.

Calderdale Talking Therapies

Formerly Oakdale Talking Therapies
Insight HealthCare
15-17 Carlton Street
Halifax
HX1 2AL

0300 555 0191 (local rate)
calderdale@insighthealthcare.org
<https://www.insighthealthcare.org/our-services/talking-therapies/calderdale/>

Brief description of services

Insight Healthcare provides a psychological therapies service available to anyone living in Calderdale aged 18 and above. This service provides help to people experiencing common difficulties such as: Low mood, Depression, Anxiety, Stress, Panic, Anger, Phobias, Trauma, Bereavement, Loss, Relationship difficulties and Family problems.

Area Covered Calderdale Age range Adult
Self-referral Yes Gender of client All
Specialisms
Bereavement support, Counselling

CALM

Telephone and online service
CALM,
PO Box 68766,
London
SE1P 4JZ.

0800 58 58 58 - 7 days a week, 5pm to midnight
Email info@thecalmzone.net (General enquiries)
<http://www.thecalmzone.net>

Brief description of services

CALM, the campaign against living miserably, exists to prevent male suicide in the UK. Service is aimed at young adult men who are down or in crisis. Free, confidential and anonymous helpline.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	Male, F-M Transgender
Specialisms			
Mental Health			

Care & Repair

323 Roundhay Road
Leeds
LS8 4HT

0113 240 6009 - general enquiries
Mon, Wed, Thursday, Fri 09:00 – 12:00 13:00 – 16:00;
Tues 10.30 – 12:00 13:00 – 16:00
enquiries@care-repair-leeds.org.uk
<http://www.care-repair-leeds.org.uk>

Brief description of services

An independent Home Improvement Agency with charitable status.
We provide essential repairs to ensure safety in the home, also home security improvements, including locks, chains and door viewers to support independent living of older people, disabled people and people with health conditions.

Area Covered	Leeds	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms			
Security			

Notes

Eligibility: home owners over 60 and in receipt of Council Tax Benefit, home owners under 60 and in receipt of Council Tax Benefit and Disability Living Allowance.

Carers' Resource

Unit 15
Park View Court
St Paul's Road
Shipley
BD18 3DZ

01274 449660
info@carersresource.org
<http://www.carersresource.org>

Brief description of services

Independent charity providing tailored support and information to unpaid carers and vulnerable people. Offers emotional and practical help to enable carers to cope, also provides information, advice and support to other agencies who work with carers. The CREATE project offers self-development opportunities, mentoring & advice on learning, training, volunteering and flexible work opportunities.

Area Covered	Bradford	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Disability, Older People, Employment, Carers		

CCPAS Churches' Child Protection Advisory Service

Helpline and online service	Helpline 0845 120 4550 24 hours/day, 7 days/week
	Office 01322 517817
	info@ccpas.co.uk
	http://www.ccpas.co.uk/

Brief description of services

CCPAS is an independent Christian safeguarding charity. CCPAS aims to help places of worship, faith groups, other organisations and families to create a safe environment for children and other vulnerable people and to respond appropriately to the needs of individuals who may have been abused or otherwise disadvantaged, for example through disability or social exclusion. CCPAS provides direct help, guidance, support and training to individuals, including children, affected by abuse. The 24 hour helpline is staffed by social workers and counsellors who provide advice and support regarding, for example, past abuse or reoffending, allegations of abuse and best practice management of sex offenders at places of worship and elsewhere.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Sexual Violence Male and Female, Human Trafficking, Child Sexual Exploitation, Safeguarding		

Changing Faces

Telephone and online service.

Yorkshire and the Humber
Phone 0114 253 6662
or email yandh@changingfaces.org.uk
Email: info@changingfaces.org.uk
Website: www.changingfaces.org.uk

Brief description of services

Changing Faces supports and represents people who have conditions or injuries which affect their appearance. Offers practical and emotional support to adults, children and their families, provides training, support and advice to professionals in health and education, and campaigns for social change.

Area Covered	National Helpline	Age range	All
Self-referral	See notes	Gender of client	All
Specialisms	Counselling, Disability, Disfigurement		

Notes Skin camouflage programme teaches people how to self-apply specialist cover creams and powders. The products are fully water-proof and are available on prescription. In West Yorks, referral is via GP/Health Professional.

Childline

Telephone and online service

0800 1111 24 hour free helpline.
Online chat also available as 1-2-1 session - this works like instant messenger. Enter the 'waiting room' via the website to request a chat.
<http://www.childline.org.uk>

Brief description of services

Advice and emotional support for children on a wide range of issues eg sexting, legal rights, bullying and relationship abuse [physical, sexual, emotional, psychological, financial].

Area Covered	All of West Yorkshire	Age range	under 19
Self-referral	Yes	Gender of client	All
Specialisms	Domestic Violence Male and Female, Sexual Violence Male and Female, Mental Health, Child Sexual Exploitation		

Notes

ChildLine is a service which is provided by the NSPCC. The ChildLine website only has content written directly for children and young people. Adults should contact the NSPCC helpline on 0808 800 5000 for advice and support or email help@nspcc.org.uk if they have concerns about a child's welfare.

Children and Young People's Domestic Violence Service

Calderdale
23 Silver St
Halifax
HX1 1JN

01422 386 501
cyp@womencentre.org.uk

General enquiries
info@womencentre.org.uk
Halifax: 01422 386500
Huddersfield: 01484 450866

<http://womencentre.org.uk/services/children-and-young-peoples-support/>

Brief description of services

Provided by the Women's centre

Support for children and young people affected by domestic violence who are seen individually by the workers who aim to provide a safe space for children and young people to talk about their experiences through a variety of media and activities (e.g. art work, board games, bowling etc).

Area Covered	Calderdale	Age range	5-19
Self-referral	Yes	Gender of client	All
Specialisms	Domestic Violence Male and Female		

Choice Advocacy

Rebecca House
Rebecca Street
Bradford
West Yorkshire
BD1 2RX

01274 391691
<http://www.choiceadvocacy.org.uk/>

Brief description of services

Choice Advocacy provides independent crisis advocacy to adults with learning disabilities in the Bradford district. They do not offer services to families or carers of people with learning difficulties.

Area Covered	Bradford	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	Mental Health, Hate Crime, Learning Disabilities & Difficulties		

Choices: Domestic Violence Perpetrator Service

4th Floor, Mill 2
Mabgate Mills
Leeds
LS9 7DZ

Call 0113 2192417 to make an appointment
Open 9am to 5pm

<http://www.leeds.gov.uk/c/Pages/domesticviolence/People-who-are-abusive.aspx>

Brief Description of Services

Choices is the West Yorkshire Domestic Violence Perpetrator Service – taking self-referrals as well as agency referrals. They offer group work and one-to-one support to adults aged 16 and over who are concerned that they are or become abusive in their relationship. Within any intimate relationship and/or families.

The team will work with perpetrators to assess their support needs and work with them to identify problematic behaviours and how they may address these. The service offers 1:1 and small group interventions alongside a structured group work programme.

All victims of abuse will be offered support, this include advice and access to other local agencies, information regarding keeping themselves and their families safe and an opportunity to input on the perpetrators package of support.

We have bases in Leeds, Bradford, Wakefield, Calderdale and Kirklees. We have an open referral route so if you would like to access support yourself or are a professional wishing to make a referral on someone else's behalf please call 0113 2192417.

Area Covered: West Yorkshire Age Range: 16 and over Self-Referral: Yes

Gender: All Specialisms: Domestic Abuse perpetrators and their families.

Cinnamon Trust

The Cinnamon Trust
10 Market Square
Hayle
Cornwall
TR27 4HE

National Helpline 01736 757 900

Mon – Fri 9am - 5pm

Emergency Calls available 24hrs

admin@cinnamon.org.uk

<http://www.cinnamon.org.uk/home.php>

Brief description of services

Specialist national charity for people in their final years and their much loved companion animals. A network of 15,000 volunteers helps owners to care for their pets. For example we offer daily dog-walking for a housebound owner, foster pets when owners need hospital care, fetch the cat food, or even clean out the bird cage. When staying at home is no longer an option, our Pet Friendly Care Home Register lists care homes and retirement housing happy to accept residents with pets, and providing previous arrangements have been made with us we will take on life time care of a bereaved pet.

Area Covered All of West Yorkshire Age range 65 plus

Self-referral Yes Gender of client All

Specialisms: Older People, Terminally ill

Citizens' Advice

National 03444 111 444 consumer helpline
Mon to Fri 9am to 5pm.
Email via website
<http://www.adviceguide.org.uk>

Brief description of services

Web and Phone-based practical, reliable, up-to-date information in English, Welsh, Bengali, Chinese, Gujarati, Punjabi and Urdu on a wide range of topics. The Citizens Advice service helps people resolve their legal, money and other problems by providing free, independent and confidential advice.

See separate entries for Bradford (page 28), Leeds (76) , Wakefield (119), Calderdale (36) and Kirklees (70) CA offices.

Area Covered	National	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Criminal Justice System, Disability, Housing, Employment, Advice		

Citizens Advice Witness Service

Phone 0300 332 1000
11am - 7pm Monday-Friday
E mail via online web form below
Web site www.citizensadvice.org.uk/witness

Brief description of services

We have trained volunteers who will help you before you go to court. You can talk to us in confidence (though we're not allowed to discuss your evidence with you) and we'll make sure you get all the information and support you need, either from us or from other organisations.

There will be a volunteer at the court on the day too, so even if you don't want any help in advance, they'll be there to offer support if you need it.

We can arrange for you to visit the court before the trial, so you know what to expect on the day and you'll have an opportunity to ask us any questions.

We'll be there on the day of the trial to keep you updated and help with any problems. If you like, we can come into the court with you, so you won't be alone.

Area Covered	All of West Yorkshire	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	All Crimes		

City of Sanctuary

<http://www.cityofsanctuary.org/>

Brief description of services

City of Sanctuary is a movement committed to building a culture of hospitality and welcome, especially for refugees seeking sanctuary from war and persecution. Our network of local groups includes boroughs, towns and cities across the UK and Ireland, all committed to building this culture of welcome across every sphere of society. Wherever refugees go, we want them to feel safe and find people who will welcome them.

Details of local groups and contact details can be found on the national web site. In West Yorkshire, there are currently groups in Leeds, Bradford Huddersfield and Wakefield.

Area Covered All of West Yorkshire Age range All

Self-referral Yes Gender of client All

Specialisms

Housing, BME Groups, Human Trafficking, Hate Crime, Asylum Seekers

Notes The Government contracts to provide the Initial Accommodation for Asylum Seekers in this region. Angel Lodge accommodates up to 200 people who stay up to 21 days before being dispersed across the region. People are provided with accommodation, food & health care, but not clothes, finances, legal advice, education/activities for children or English lessons.

Civil Legal Advice (CLA)

Telephone and online service

0345 345 4 345

Minicom: 0345 609 6677

Monday to Friday, 9am to 8pm

Saturday, 9am to 12:30pm

<https://www.gov.uk/civil-legal-advice>

Brief description of services

Free and confidential legal advice if eligible for legal aid. Can check eligibility online. Includes advice on discrimination issues and for victims of domestic violence.

Area Covered All of West Yorkshire Age range All

Self-referral Yes Gender of client All

Specialisms

Criminal Justice System, Legal advice

Notes

Free call back service - use the online form or text 'legal aid' and your name to 80010. Free translation service if English is not your first language; British Sign Language interpreter.

Community Alternatives Team (CAT)

79 Roundhay Road
Leeds
LS74AA

Office: (0113) 224 3080
9 am to 4.30
Some projects, social groups and activities
happen during evenings or weekends
E Mail ss.cat@leeds.gov.uk

Brief description of services

CAT is a city-wide service which helps people with mental health difficulties explore options within the community. CAT supports about 30 groups based at various locations around Leeds and continually develops new groups. We offer specialist support in the following areas: women's issues, including Asian women; sport and leisure; education; volunteering; self-help support; out of hours activities. Groups are usually service-user led with a focus on peer support and support from CAT workers.

Area Covered	Leeds	Age range	Adult
Self-referral	Yes	Gender of client	All

Specialisms

Mental Health

Community Links

3 Limewood Way
Leeds
LS14 1AB

0113 2739660
info@commlinks.co.uk
<http://www.commlinks.co.uk/>

Brief description of services

Client and recovery focused mental health charity supporting over 1,200 people across Yorkshire. Offers community-based and residential support services for people with a wide range of mental health disorders including anxiety and depression, psychosis and personality disorder.

Area Covered	Leeds and Kirklees	Age range	Adult
Self-referral	See notes	Gender of client	All

Specialisms
Mental Health, Counselling, Housing, Drug & Alcohol

Notes

Referral routes differ - some services require referral from a mental health professional. See website for listings of different projects and services.

Coram Children's Legal Centre

Riverside Office Centre
Century House North
North Station Road
Colchester,
CO1 1RE

Child Law Advice Line 0345 345 4345
Mon-Fri 8am-8pm
Migrant Children's Project Advice Line – 0207 636
8505 for advice on the rights of asylum seeking and
migrant children

info@coramclc.org.uk
(For general queries only, cannot answer legal queries
via email)
<http://www.childrenslegalcentre.com>

Brief description of services

National advice line offering free legal advice on all issues of child and family law as well as education law, including domestic violence.

Area Covered	National Helpline	Age range	(up to 25) also support families
Self-referral	Yes	Gender of client	All
Specialisms	Domestic Violence Male and Female, BME Groups, Human Trafficking, Child Sexual Exploitation		

Notes

Please note that we can only advise residents of England, and cannot advise you if you have a Solicitor acting for you, or your matter is in relation to criminal law.

CRI Kirklees – The Base

2 Spring Bank
New North Road
Huddersfield
HD1 5NB

01484 541589
http://cri.org.uk/thebase_kirklees
<http://www.facebook.com/thebasekirklees>

Brief description of services

Free and confidential drug and alcohol service for young people up to the age of 25 in Kirklees. Also located at Young Dewsbury, Dewsbury Town Hall, Old Wakefield Road Dewsbury WF12 8DG. Phone 01924 324557

Area Covered	Kirklees	Age range	10-25
Self-referral	Yes	Gender of client	All
Specialisms:	Drug & Alcohol		

CrimeStoppers

Telephone and internet service

Phone 0800 555111

<https://crimestoppers-uk.org/>

Brief description of services

Contact us anonymously with information about crime. You can give information to us on the helpline or through our Online Form - both of these routes are completely anonymous and available 24 hours a day, 365 days a year.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms			

Criminal Injury Compensation Authority (CICA)

Telephone and internet service

0300 003 3601 8:30am - 5pm weekdays
except Wed 10am-5pm

<https://www.gov.uk/claim-compensation-criminal-injury>

Brief description of services

CICA is a government organisation that provides compensation for blameless victims of violent crime with awards ranging from £1000 to £500,000 depending on the severity of your injuries. Advice on benefits and payments available to you if you are left permanently or temporarily disabled or unable to work. Claims can be made even if an offender is not identified, caught or convicted.

Area Covered	All of West Yorkshire	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms			
Criminal Justice System, Disability			

Notes

Only online or telephone claims are accepted and there is no need to use a solicitor or claim handling firm. Free assistance with claims is provided by Victim Support initial contact on 0300 303 1971. See website for eligibility criteria or contact Victim Support.

Crown Prosecution Service

CPS North and West Yorkshire
27 Park Place
Leeds
LS1 2SZ

020 3357 0899 Public enquiries helpdesk - cannot give legal advice, only practical information. Note: calls may be recorded.
Leeds Office: 0113 290 2700
enquiries@cps.gsi.gov.uk
<http://www.cps.gov.uk/>

Brief description of services

Government agency with responsibility for prosecuting criminal cases. Website includes useful sections for victims and witnesses outlining what support they can expect throughout the criminal justice process. "Special Measures" are explained – these are measures to help vulnerable and intimidated witnesses give their best evidence in court and help to relieve some of the stress associated with giving evidence. Victims' Right to Review Scheme is explained – this is for victims seeking a review of a CPS decision not to bring charges or to terminate proceedings.

Area Covered	All of West Yorkshire	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Criminal Justice System		

Cruse Bereavement Care

National Helpline 0844 477 9400
Monday & Friday 9.30-5pm, Tuesday,
Wednesday and Thursday 9.30-8pm
helpline@cruse.org.uk
www.cruse.org.uk

Brief description of services

Emotional support following the death of someone close. See below for details of offices in West Yorkshire

Area Covered	National Helpline	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	Bereavement support		

Cruse Bereavement Care.

Leeds

Oxford Chambers
Oxford Place
Leeds
LS1 3AX

National Helpline 0844 477 9400
Local Telephone 0113 234 4150
leeds@cruse.org.uk
www.cruse.org.uk

Brief description of services

Helps those bereaved by death to understand their grief and cope with their loss via 1:1 and group support.

Area Covered Leeds Age range Adult
Self-referral Yes Gender of client All
Specialisms
Mental Health, Bereavement support

Cruse Bereavement Care.

Pontefract and Wakefield

Pontefract
WF9

National helpline: 0844 477 9400
Local Telephone: 01977 708 335
pontefract@cruse.org.uk
www.cruse.org.uk

Brief description of services

Helps those bereaved by death to understand their grief and cope with their loss via one to one and group support.

Area Covered Pontefract/ Wakefield Age range Adult
Self-referral Yes Gender of client All
Specialisms Mental Health, Bereavement support

Cruse Bereavement Care.

Kirklees

Brian Jackson House
New North Parade
Huddersfield
HD1 5JP

National helpline: 0844 477 9400
Kirklees Area: 0844 800 3309
Email: kirklees@cruse.org.uk
Email: helpline@cruse.org.uk

Brief description of services

Helps those bereaved by death to understand their grief and cope with their loss via one to one and group support.

Area Covered: Kirklees Age range Adult
Self-referral Yes Gender of client All
Specialisms: Mental Health, Bereavement support

Dogs Trust Freedom Project

Freedom Project Yorkshire
PO Box 280
Leeds

0800 083 4322
freedomproject@dogstrust.org.uk
<http://www.dogstrustfreedomproject.org.uk>

Brief description of services

We provide temporary foster care for dogs of families fleeing domestic violence until they are in a position to take back their pets. This service is free of charge and we help by placing the dogs into volunteer's homes for anything up to 6 months. We visit the dogs regularly and send pictures and updates back to the families of the dogs. The service is completely confidential.

Area Covered All of West Yorkshire Age range Adult
Self-referral Yes Gender of client All
Specialisms
Domestic Violence Male and Female, Sexual Violence Male and Female, Fostering of Dogs

DIAL Leeds (Leeds Disability)

Dial House
Photon House
Percy Street
Leeds
LS12 1EG

Advice Line 0113 467 6980
Other Services 0113 467 6981
Mincom: 0113 214 3627
Text Phone via Text Relay
18001+0113+467 6980 or 6981

<http://www.dial-leeds.org.uk/>

Brief description of services

Information & advice on any aspect of disability for Leeds. Provide a listening ear and signposting for people who have been victims of crime.

Area Covered Leeds Age range All
Self-referral Yes Gender of client All
Specialisms
Disability

DIAL Wakefield

Castleford
Civic Centre
Ferrybridge Road
Castleford
WF10 4JH

01977 723933/34
Monday- Thursday
10.00 – 12noon and 1.00pm-4.00pm
advice@dialwakefield.co.uk
www.dialwakefield.co.uk

Brief description of services

Free, independent, Community Legal Service quality marked Advice and Information Service for disabled people. Provide a listening ear and signposting for people who have been victims of crime.

Area Covered	Wakefield	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms			
Disability			

Domestic Violence Perpetrator Programme (DVPP) Kirklees

24hr National Help Line 0800 052 7222
Phone 01484 519988
dvppenquiries@yccuk.org.uk

<http://www.pdvg.org/perpetrators-of-domestic-violence/support-services-for-perpetrators/>

Brief description of services

DVPP aims to work effectively with perpetrators of domestic violence/abuse and change their abusive/violent behaviour by providing a 26-week programme, whilst focusing on the safety of the female partner/ex-partner and children that are affected by the perpetrator's behaviour. The DVPP has an Integrated Support Service (ISS) for the female partners/ex-partners of the men attending the programme to maximise their safety and provide one to one support sessions as well as group work support sessions.

Area Covered	Kirklees	Age range	Adult
Self-referral	Yes	Gender of client	
Specialisms			
Domestic Violence Perpetrators	Male;	Domestic Violence Victims	Female

Notes

DVPP forms part of Yorkshire Children's Centre. ISS forms part of Pennine Domestic Violence Group

Domestic Violence Services (Keighley)

PO Box 79
Keighley
BD21 2UD

01535 210999
referrals@keighleydvs.org
<http://keighleydvs.org/>

Brief description of services

We offer a range of services to victims of domestic abuse. Crisis intervention – safety planning, personal alarms, panic alarms, lock changes, civil and criminal court support.

Long term recovery support – practical and emotional support to maintain safety, reduce repeat victimisation, empower, assist closure. IDVA – work with high risk victims support at MARAC and SDVC. Access to Violence Reduction Programmes –(group or one to one work) with integrated victim support.

Area Covered Bradford District

Airedale and North Age range All
Self-referral Yes Gender of client: Female, male Transgender

Specialisms

Domestic Violence

Notes

Free confidential service. Workers with community language skills.

Domestic Violence Support Team – Calderdale

23 Silver St
Halifax
HX1 1JN

01422 323339 normal office hours
dvteam@womenscentre.org.uk
<http://www.womenscentre.org.uk>

Brief description of services

We offer a range of services to victims of domestic abuse. Crisis intervention – safety planning, civil and criminal court support.

Long term recovery support – practical and emotional support to maintain safety, reduce repeat victimisation, empower, assist closure. IDVA – work with high risk victims, support at MARAC and SDVC. Children's support – one to one recovery work with children between 5 and 13.

Area Covered Calderdale Age range Adult/children

Self-referral Yes Gender of client Female/Male

Specialisms

Domestic Violence Female, Counselling, Housing, Drug & Alcohol, Hate Crime

Notes

Free confidential service, workers with some community language skills.

EASS Equality Advisory & Support Service

Telephone and internet service

Freephone Telephone 0808 800 0082
Monday to Friday 9am to 8pm
Saturday 10am to 2pm.
Live Chat expert advice available

<https://www.equalityadvisoryservice.com/app/home>

Brief description of services

The Helpline advises and assists individuals on issues relating to equality and human rights, across England, Scotland and Wales. We can also accept referrals from organisations which, due to capacity or funding issues, are unable to provide face to face advice to local users of their services.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Criminal Justice System, Disability, Older People, Hate Crime		

ECPAT UK

Telephone and Internet Service

020 7607 2136
Email via website
Info@ecpat.org.uk
<http://www.ecpat.org.uk/>

Brief description of services

ECPAT UK is a leading children's rights organisation campaigning to protect children from child trafficking and transnational child sexual abuse. It supports children everywhere to uphold their rights and to live a life free from abuse and exploitation.

ECPAT UK aims to bring about positive change for children by:

Campaigning and lobbying governments to improve legislation, policy and practice on UK child trafficking and transnational child sexual abuse

Directly supporting children who have been trafficked through its award-winning youth group

Developing and delivering rights-based, practical training to professionals working with children

Raising awareness in the UK about child trafficking and transnational child sexual abuse

Publishing cutting-edge research on child trafficking, online child sexual abuse and child sexual abuse in travel and tourism

Resources to download from ECPAT UK's website include guidance for professionals working with trafficked children, compensation leaflets to advise child victims of trafficking (available in 12 different languages) and assist them to obtain compensation, FAQ leaflets on child trafficking, DVDs made by ECPAT UK's Youth Group and research reports monitoring the UK's response to child trafficking and child sexual exploitation.

Area Covered	National Helpline	Age range	Children
Self-referral	Yes	Gender of client	All
Specialisms	Human Trafficking		

Embrace Child Victims of Crime

Embrace CVOC
27 Old Gloucester Street
London
WC1N 3AX

0845 6099960 9am - 5pm Mon to Fri
info@embracecvoc.org.uk
<http://www.embracecvoc.org.uk>

Brief description of services

We offer practical and emotional support for children who have been victims of crime whether they need cheering up, someone who will listen to them or professional help. These children are nominated to us only by serving police officers. We receive referrals from police forces across the country seeking support for children whose lives have been shattered by crimes such as violence, abuse and murder.

Area Covered	All of West Yorkshire	Age range	up to 16
Self-referral	No	Gender of client	All
Specialisms	Child victims of crime		

Emergency SMS

<http://www.emergencysms.org.uk/index.php>

Brief description of services

The emergency SMS service lets deaf, hard of hearing and speech-impaired people in the UK send an SMS text message to the UK 999 service where it will be passed to the police, ambulance, fire rescue, or coastguard. Simply by sending an SMS message to 999 you can call for help and the emergency services will be able to reply to you.

Area Covered	All of West Yorkshire	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Disability		

Notes

You need to register your mobile phone before using the emergency SMS service. This is best done before you need help. You can register by sending an SMS text message from your mobile phone. Please see the instructions on the web site above.

Equality Leeds

Unity Business Centre
26 Roundhay Road
Leeds
LS7 1AB

0113 2438421
0113 2438960
advice@equalityleeds.org.uk
<http://www.equalityleeds.org.uk/>

Brief description of services

We offer a free, independent and completely confidential race discrimination/ harassment service, which includes representation at Employment Tribunals. If you think that you may have been discriminated against because of your racial origin then we can advise you on the best course of action and the merits of your claim. We give advice by telephone or through office appointments.

Area Covered	Leeds	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	BME Groups		

Notes

Use your rights but act promptly:
Act within 3 months of the incident (less 1 day) for employment.
Act within 6 months (less 1 day) for all the other cases

Escaping Victimhood

Residential Workshop Programmes

07715 209415
info@escapingvictimhood.com
www.escapingvictimhood.com

Brief description of services

We provide supportive residential workshops for people whose lives have been disrupted by the trauma of serious crime. We currently specialise in those bereaved by murder and manslaughter. We are an approved provider for the National Homicide Service and our facilitators are all professional experts in their field.

Area Covered	National Helpline	Age range	Adults only
Self-referral	Yes	Gender of client	All
Specialisms:	Serious Crime. Providing Bereavement support		

Notes

People benefit most from the programme when they are no longer involved in any court process (if there has been one). Programmes take place in different parts of the country but participants can attend any programme regardless of home area.

FACT - Falsely Accused Carers and Teachers

Telephone and internet service

0843 2892016

Email via website

<http://www.factuk.org/>

Brief description of services

F.A.C.T. is a UK wide, membership based, voluntary organisation which provides advice and support to carers and teachers (and their families) and others who have been falsely accused of child abuse. It aims to raise public awareness concerning the reality and risks of false allegations of abuse and encourage and promote research into the reasons why false allegations are made.

Area Covered	National Helpline	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	Criminal Justice System		

Notes

F.A.C.T. is only able to support people who are paid to work or undertake voluntary work in positions of trust and responsibility. It is not able to help anyone who has been accused of abuse by a friend, family member or stranger.

Forced Marriage Unit

Telephone and internet service

020 7008 0151

fmufco.gov.uk

Email for outreach work: fmoutrreach@fco.gov.uk

<https://www.gov.uk/forced-marriage>

Brief description of services

The FMU operates a public helpline to provide advice and support to victims of forced marriage as well as to professionals dealing with cases. The assistance provided ranges from simple safety advice, through to aiding a victim to prevent their unwanted spouse moving to the UK ('reluctant sponsor' cases), and, in extreme circumstances, to the rescue of victims held against their will overseas.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms:	Forced Marriage		

Notes

FMU is a joint Foreign and Commonwealth Office and Home Office unit which operate both inside the UK, where support is provided to any individual, and overseas, where consular assistance is provided to British nationals, including dual nationals.

FOUNDATION

Tennant Hall
Blenheim Grove
Leeds
LS2 9ET

Phone 0113 3030150
E Mail central@foundationuk.org

Brief description of services

Foundation has been working for over 30 years in the North of England building better lives. Foundation delivers a range of programmes, across the North of England. The majority of which provide housing support for people who are homeless or at risk of homelessness. Foundation also runs a number of Domestic Abuse and sexual violence services. This includes the Sanctuary scheme, which makes it possible for victims and potential victims of domestic violence to remain in their home and a therapeutic service for children.

Area Covered: Yorkshire Age Range
Self-referral Yes Gender All
Specialisms: Homeless, Drug Abuse, Sexual Abuse, Domestic Violence

Freedom Charity

Telephone and internet service

Helpline 0845 607 0133 available 24/7
Email via website
<http://www.freedomcharity.org.uk/>

Brief description of services

Provides practical advice to empower young people to support a friend at risk of forced marriage or dishonour-based violence. 24/7 helpline and child-friendly social media: website, Facebook, Twitter and apps. Help App is available at <http://www.freedomcharity.org.uk/freedom-app/>

Area Covered National Helpline Age range Children
Self-referral Yes Gender of client All
Specialisms: Domestic Violence Male and Female, BME Groups, Forced Marriage

Freedom from Torture

Roundhay Road Resource Centre
233-237 Roundhay Road.
Leeds
LS8 4HS

Yorkshire and Humber 0113 8879502
Head office 020 7697 7777
Email via website
<http://www.freedomfromtorture.org/>

Brief description of services

Provides survivors of torture and organised violence with free medical assessment and care, practical assistance, psychotherapeutic treatment and support. Documents evidence of torture. Training, support and supervision for health professionals and organisations.

Area Covered National Helpline Age range Adult
Self-referral Yes Gender of client All
Specialisms: Mental Health, Counselling, Survivors of Torture

Notes Leeds office receives most referrals via Solace. Self-referral via main website. Referrals accepted from survivors themselves, friends and family, GPs, solicitors, refugee community organisations or any other voluntary or statutory sector body.

GASPED

The Resource Centre
5-5a Cheapside
Wakefield
WF1 2SD

0845 146 0002 24hour helpline
01924 787501 office
resourcecentre@gasped.co.uk
<http://www.gasped.org.uk>

Brief description of services

GASPED stands for Greater Awareness and Support for People Encountering Drugs. Delivers a range of support for people affected by someone's drug or alcohol misuse, and who may be victims of domestic abuse both physical and emotional, bereavement, or have mental health issues. Services include one-to-one support, group support, counselling, alternative therapy, crisis intervention, advice, information, formal and informal training, signposting, helpline and a mini resource centre. Support is non-judgmental, as the majority of the staff and trustees have had personal experiences of being affected by someone's drug or alcohol misuse.

Area Covered	Wakefield	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	Counselling, Drug & Alcohol		

Notes

Groups meet at our Wakefield office every 2 weeks, and monthly in Castleford and South Kirkby. Gasped make every effort to see people who drop in, however we are a small team therefore if possible please telephone for an appointment.

Gateway to Care – Calderdale Council

1 Park Road
Halifax
HX1 2TU

01422 393000
gatewaytocare@calderdale.gov.uk
<http://www.calderdale.gov.uk/socialcare/social-services/gateway-to-care/>

Brief description of services

If you are being abused, or you suspect that someone you know may be the victim of abuse, then contact Gateway to Care as soon as possible. Calderdale Council and its partner agencies take the protection of vulnerable adults very seriously, and will investigate your concerns. Gateway to Care will ensure that any information is passed onto the appropriate team within Adults, Health and Social Care.

Area Covered	Calderdale	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Mental Health; Disability; Older People; Hate Crime		

GIPSIL (Gipton Supported Independent Living)

1 Woodfield Court
Gipton
Leeds
LS8 3NT

0113 248 1813
info@gipsil.org.uk – NOT for referrals
<http://www.gipsil.org.uk/>

Brief description of services

GIPSIL provides support, including housing and related services, to people who are vulnerable and in need. Also provides advice and support to children and parents who are living with or fleeing domestic violence

Area Covered Leeds Age range All
Self-referral Yes Gender of client All
Specialisms: Domestic Violence Male and Female

Growing Works

4 The Knowle
Shepley
Huddersfield
HD8 8EA

01484 606506
info@growingworks.org.uk
<http://www.growingworks.org.uk>

Brief description of services

Using outdoor therapy to improve health and wellbeing. We work alongside people who would like to use horticulture to improve health and well-being, and reduce stress and anxiety.

'Sprout' sessions are for the whole family to enjoy being outdoors together experiencing cooking, growing and creative activities. Opportunities are provided for whole families to play and enjoy being together outdoors in a supportive and therapeutic environment. 'Bud' provides therapeutic support to adult individuals and groups through growing in a supportive environment with opportunities to socialise. See Web site for full details.

Area Covered Kirklees Age range All
Self-referral Yes Gender of client All
Specialisms: Mental Health, Disability, Older People, BME Groups, Employment

HALE (Health Action Local Engagement)

1 Westgate,
Shipley
BD18 3QX

01274 271088 open office hours
info@haleproject.org.uk
<http://www.haleproject.org.uk/>

Brief description of services

HALE (Health Action Local Engagement) is an award winning charity based in Shipley that works with local people, enabling them to make lifestyle changes to improve their health through a variety of programmes and activities, focusing on Isolation, Wellbeing, Alcohol Awareness, Sexual Health and Nutrition. Our mission is "to improve health where there is greatest need" throughout the local area.

Area Covered Bradford Age range Adult
Self-referral Yes Gender of client All
Specialisms
Mental Health, Older People, BME Groups, Hate Crime, Refugees & Asylum Seekers

Notes: Although people can self-refer, there is a long waiting list.

HALT Domestic Violence

PO Box 332
LS1 3RD

0113 2460401 24 hr helpline
0113 2432632 existing clients
administration@leedswomensaid.org.uk
www.halt.org.uk

Brief description of services

Legal advice, support and advocacy including support for witnesses attending court.

Area Covered Leeds Age range 16+
Self-referral Yes Gender of client All
Specialisms: Domestic Violence Male and Female, Sexual Violence Male and Female, Forced Marriage

Notes

HALT works as part of a consortium with Leeds Women's Aid and Behind Closed Doors - all 3 share a 24 hour helpline number.

Hand in Hand

12 Russell Street, Keighley
BD21 2JP

0300 303 7000
supportercare@childrenssociety.org.uk
<http://www.childrenssociety.org.uk/hand-in-hand>

Brief description of services

The Children's Society Hand in Hand Project works with young people who are affected by child sexual exploitation or who are vulnerable to grooming. We support young people who are wishing to exit abusive and exploitation relationships/situations they find themselves involved/forced into. We offer one to one support, targeted and awareness raising groups within schools and other youth focussed setting and training for professionals.

Area Covered Keighley/Craven Age range under 22
Self-referral Yes Gender of client All
Specialisms: Child Sexual Exploitation

Hate Incident Reporting Centres (HIRCs)

<http://www.westyorkshire.police.uk/help-advice/crime-prevention/personal-safety/hate-incident-reporting-centres>

Brief description of services

Website lists Hate Incident Reporting Centres (HIRCs) which offer anyone who has experienced or witnessed a hate crime / incident the opportunity to report it in an alternative location to a Police Station. The Centres are managed and updated by the five district Local Authorities within West Yorkshire. Hate crimes are any crimes that are targeted at a person because of hostility or prejudice towards that person's disability, race or ethnicity, religion or belief, sexual orientation, or transgender identity. This can be committed against a person or property.

Area Covered All of West Yorkshire Age range All
Self-referral Yes Gender of client All
Specialisms: Hate Crime

Notes: To report a hate crime directly to the police dial 999 in an emergency. Dial 101 for non-emergencies or use <http://www.report-it.org.uk>. All information given is confidential and can be given anonymously, with no details entered on the form which could identify the person reporting.

The Mix (formerly Get Connected)

Telephone and internet service

Helpline 0808 808 4994 1pm to 11pm

Office 020 7009 2500

Email via website

<http://www.getconnected.org.uk/>

Web chat is normally open between 1pm and 11pm every day.

Brief description of services

The mix is the UK's free, confidential helpline & signposting service for under 25s who need help, but don't know where to turn.

Area Covered National Helpline Age range under 25

Self-referral Yes Gender of client All

Specialisms: Domestic Violence Male and Female, Sexual Violence Male and Female, Mental Health, Criminal Justice System, Housing, Drug & Alcohol, BME Groups, Forced Marriage, Employment, Hate Crime, Bullying

Hawksworth Wood Community Association

The Community Centre

6 Broadway

Kirkstall

Leeds

LS5 3PR

0113 318 2760

Email: hwca2012@gmail.com

<http://hwca.btck.co.uk/>

Brief description of services

HWCA is the tenants' association for the Hawksworth Wood Estate in the North part of Kirkstall Ward in Leeds. In addition, it is a general community association that exists to support tenants and residents of the wider Hawks worth Wood area. A variety of services are offered from our community centre. These include a drop in café and community shop. The centre has good Wi-Fi coverage and provides free internet connections for job seeking, benefit checks and general information gathering or social networking. Fax and copying facilities are available at low cost. Services may be subject to change.

Area Covered Hawksworth Wood, Vespers and Abbeydales Age range All

Self-referral Yes Gender of client All

Specialisms: Criminal Justice System, Housing, Anti-social behaviour

Home Group/ Stonham Calderdale - The Acorns

PO Box 68,

Brighouse

HD6 3YU

0845 155 1485

contactus@homegroup.org.uk

<http://www.homegroup.org.uk>

Brief description of services

Calderdale Domestic Abuse Service is a refuge that provides a service for women and children who are fleeing and/or at risk from domestic abuse. We work in partnership with other refuges and voluntary and statutory sector agencies to ensure the immediate safety of women and children experiencing abuse and assist with resettlement of clients into appropriate long-term, safe accommodation. We welcome all women and children from all ethnic backgrounds and have specialist Staff with Asian language skills. We also provide an outreach service for male victims of domestic abuse.

Area Covered All of West Yorkshire Age range 16 +

Self-referral Yes Gender of client All

Specialisms: Domestic Violence Male and Female, Housing

Hope for Justice

PO Box 299
Manchester
M22 2BQ

0845 5197402
info@hopeforjustice.org
<http://hopeforjustice.org>

Brief description of services

Investigating and rescuing victims of human trafficking, assisting with aftercare, providing training on how to identify victims of trafficking, providing legal advice to victims of trafficking.

Area Covered All of West Yorkshire Age range All
Self-referral Yes Gender of client All
Specialisms: Human trafficking

Huddersfield Women's Aid

0800 052 7222 (Free phone helpline)
huddersfieldwa@pdvg.co.uk
<http://www.pdvg.org.uk>

Brief description of services

Providing support, advice, information to all those affected by domestic abuse/violence including emergency, safe, temporary accommodation for women and children who are unsafe to remain in their homes.

Area Covered Kirklees Age range 16+
Self-referral Yes Gender of client All
Specialisms: Domestic Violence Male and Female

Notes: Huddersfield Women's Aid is also known as HWA and forms part of Pennine Domestic Violence Group – PDVG

IAPT Leeds (Community Links)

3 Limewood Way
Seacroft
Leeds

0113 273 9660
info@commlinks.co.uk
iapt@commlinks.co.uk
<http://www.commlinks.co.uk/leeds-iapt>

Brief description of services

Help for people suffering from anxiety and depression. We offer a range of talking therapies based on Cognitive Behavioural Therapy (CBT) principles. CBT is different from counselling. These therapies include guided self-help, stress and mood management and one-to-one CBT. Clinic venues are located in all areas of Leeds. Saturday morning appointments in the City Centre and early evening appointments are available at our Harehills venue - please ring for details.

Area Covered Leeds Age range 17+
Self-referral Yes Gender of client All
Specialisms: Mental Health

Notes: We do not work with Psychosis, Schizophrenia, Bi-Polar Disorder, Personality Disorder, Brain Injury or with Learning Disability where it is the main presenting problem likely to prevent reliable engagement in therapy. If you are unsure, give us a ring on 0113 2009188.

IKWRO (Iranian and Kurdish Women's Rights Organisation)

Telephone and internet service

0207 920 6460

Mon-Fri 09:30 to 17:30

Emergency help out of office hours:

07846 275 246 (Arabic/ Kurdish)

07846 310 157 (Farsi/ Dari/ Turkish).

<http://ikwro.org.uk/>

Brief description of services

IKWRO provides direct services including advocacy, training and counselling for Middle Eastern and Afghan women and girls who are affected by or at risk of 'honour' based violence, forced marriage, child marriage, female genital mutilation and domestic violence. We also provide advice and support to the police, social services and schools.

Area Covered National Helpline Age range All

Self-referral Yes Gender of client Female

Specialisms

Domestic Violence Female, BME Groups, Forced Marriage, Middle Eastern and Afghan Women

Notes

We offer advice in Farsi, Dari, Kurdish, Arabic, Turkish, Pashto and English and run a free counselling service in Farsi, Kurdish, Arabic and English. We are not affiliated with any religion or political ideology and we help women of all backgrounds.

Immobilise

Online service only

<https://www.immobilise.com/>

Brief description of services

Free online register of possession ownership details to help reduce crime and return recovered personal property to its owners. Used by all UK Police forces to trace owners of lost and stolen property. Immobilise is checked daily by a large range of recovery agencies and lost property offices. Register your property via the website. Items for sale Email via website to deter theft and burglary, and tag your property.

Area Covered National Helpline Age range All

Self-referral Yes Gender of client All

Specialisms Security

Incommunities Limited

The Quays

Victoria Street

ShIPLEY

BD17 7BN

01274 254000

or 0845 120 8171

Email via website

<http://www.incommunities.co.uk/>

Brief description of services

Registered Housing provider. Responds to nuisance and anti-social behaviour by provision of enforcement and mediation service. Access to Employment provider.

Area Covered Bradford Age range All

Self-referral Yes Gender of client All

Specialisms: Older People, Housing, BME Groups, Employment, Restorative Justice, Hate Crime

Insight Healthcare - Talking Therapies- Calderdale

15-17 Carlton Street

Halifax

HX1 2AL

0300 55 0191

To self-refer 0300 555 0191

calderdale@insighthealthcare.org

<https://www.insighthealthcare.org/>

Brief description of services

Calderdale Talking Therapies is part of Insight Healthcare, a not for profit organisation and an experienced provider of talking therapy services on behalf of the NHS.

We are able to help those who live in Calderdale and are aged 18 and over. This service provides help to people experiencing common difficulties such as: low mood, depression, anxiety, stress, panic, anger, phobias, trauma, bereavement, loss, relationship difficulties and family problems.

Area Covered	Calderdale	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	Counselling, CBT, Guided Self-Help, EMDR, Mindfulness		

Independent Police Complaints Commission (IPCC)

Telephone and internet service

0300 020 0096 (press 2 at prompt) Monday to Friday 9am -5pm

enquiries@ipcc.gsi.gov.uk

<http://www.ipcc.gov.uk/>

Brief description of services

IPCC oversees the police complaints system in England and Wales and sets the standards by which the police should handle complaints. It is independent, making its decisions entirely independently of the police and government. Police forces deal with the majority of complaints against police officers and police staff. The IPCC considers appeals from people who are dissatisfied with the way a police force has dealt with their complaint. In addition, police forces must refer the most serious cases – whether or not someone has made a complaint – to the IPCC. Download the guide to the police complaints system PDF from the website.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Criminal Justice System		

Notes: The helpline is for general enquiries, not for advice about your rights or legal advice.

Independent Sexual Violence Advisors – ISVA’s

Victim Support - West Yorkshire.
7 Park View Court
Shipley
West Yorkshire
BD18 3DZ

To refer call:
Monday – Friday 9am-5pm 01274 535432
after 5pm and Saturday 9am -5pm
0300 303 1971
Other times: Support line 0808 1689 111
Secure e-mail wysisva@victimsupport.cjism.net.

Brief description of services

The Victim Support ISVA service provides practical and emotional support to victims of sexual violence. They support victims of all ages and gender types across west Yorkshire. The fully trained ISVA’s will support victims going through the criminal justice process as well as those who are not. Support is provided in various ways this can be face to face, telephone and through partnership and Multi-agency working across West Yorkshire.

Area covered: All of West Yorkshire Age range All Self-referral Yes
Gender: Female, Male Transgender

Inform

Telephone and internet service
Houghton Street
London
WC2A 2AE

020 7955 7654 10am-4.30pm Monday to Friday
For urgent out-of-hours enquiries text: 07581 738131
inform@lse.ac.uk
<http://www.inform.ac>

Brief description of services

Provides unbiased and accurate information and signposting to specialist services for people who have concerns about their own or friend/relative's involvement in a cult, sect, new religious movement (NRM), or non-conventional religion.

Area Covered National Helpline Age range All
Self-referral Yes Gender of client All
Specialisms
Criminal Justice System, New religious movements

Notes

Inform is an independent charity based at the London School of Economics which was founded in 1988 with the support of the British Home Office and mainstream Churches.

Innocent

PO Box 4907
Sheffield
S2 9ET

inquiries@innocent.org.uk
<http://www.innocent.org.uk/>

Brief description of services

Innocent is a Yorkshire-based campaigning organisation which aims to prevent the wrongful criminal conviction of persons who have not committed the crime(s) with which they have been charged, to overturn the convictions of persons who have not committed the crime or crimes of which they have been convicted, to raise awareness of miscarriages of justice and wrongful convictions.

Area Covered All of West Yorkshire Age range Adult

Self-referral Yes Gender of client All

Specialisms: Criminal Justice System, Miscarriages of Justice

Notes: Innocent is usually able to provide advice or assistance only in cases in which family members, friends or supporters of innocent prisoners attend our monthly meetings (see website), otherwise we will signpost you to one of our sister organisations in United Against Injustice.

Inquest

Telephone and internet service

Write:

020 7263 1111

3rd Floor

<http://www.inquest.org.uk/index.php/>

89-93 Fonthill Road

London

N4 3JH

Brief description of services

INQUEST is a charity providing free advice to bereaved people facing an inquest, with a focus on deaths in custody. We work for truth, justice and accountability for families and for policy change at the highest level.

Area Covered National helpline Age range All

Self-referral Yes Gender of client All

Specialisms: Criminal Justice System

International Child Abduction and Contact Unit

Internet service only

<http://www.justice.gov.uk/protecting-the-vulnerable/official-solicitor/international-child-abduction-and-contact-unit>

Brief description of services

If your child being kept or taken overseas against your wishes or you fear that your child will be taken overseas without your consent, or if you have brought your child into the UK from abroad or you are being denied contact with your child overseas, this Government website contains important information which can help you.

Area Covered All of West Yorkshire Age range Children

Self-referral Yes Gender of client All

Specialisms; Human Trafficking, Child abduction

Internet Watch Foundation

Discovery House
Vision Park
Chivers Way
Histon
Cambridge
CB24 9ZR

01223 20 30 30
Opening hours 8:30am - 4:30pm
Cannot take reports over phone
Report on Web Site
<https://www.iwf.org.uk/>

Brief description of services

We are the UK Hotline for reporting criminal online content. This includes child sexual abuse content hosted anywhere in the world, criminally obscene adult content hosted in the UK, and non-photographic child sexual abuse images hosted in the UK. Reports are confidential and can be made anonymously.

Area Covered National Helpline Age range All
Self-referral No Gender of client All
Specialisms: Sexual Violence Male and Female; Child Sexual Exploitation; Pornography

Jewish Women's Aid

Helpline 0808 801 0500
<http://jwa.org.uk/>

Brief description of services

Culturally sensitive support for Jewish Women suffering from Domestic Violence. Confidential, free, non-judgemental, listening service via helpline; emotional and practical community support from a dedicated key worker (including legal, welfare benefits, housing) while you consider your options:

- Refuge – safe, emergency accommodation in the only kosher observant refuge in Europe
- Counselling – free, therapeutic sessions with trained counsellors
- Children's worker – individual sessions for children to help them come to terms with what they've seen and heard

Area Covered All of West Yorkshire Age range All
Self-referral Yes Gender of client Female
Specialisms; Domestic Violence Female

JOANNA PROJECT

Joanna House
1 Sydenham Street
Leeds
LS11 9RR

Phone 01133508071
hello@joannaproject.co.uk
joannaproject.co.uk

Brief description of services

We work with vulnerable, hard to reach, women who are trapped by life controlling addictions and who are often involved in street prostitution with all the exploitation and danger that involves.

We aim to journey with women, offering holistic, ongoing support in order to help them move forward towards safe, whole lives free from prostitution and drug addiction.

Area Covered: Leeds Area Age Range: All Gender: Female
Age Range: All Self-Referral: Yes – a phone call will do.
Specialisms: Homelessness, Drugs, Prostitution, Outreach, Outreach working

Justice for Women

West Yorkshire Justice for Women
4 Field Court
Thornton
Bradford
BD13 3EU

07527 465 099 London Office
Email via website
<http://www.justiceforwomen.org.uk/>

Brief description of services

Feminist campaigning organisation that supports and advocates on behalf of women who have fought back against or killed violent male partners. Justice for Women works to identify and change those areas of law, policy and practice relating to male violence against women, where women are discriminated against on the basis of their gender.

Area Covered All of West Yorkshire Age range Adult
Self-referral Yes Gender of client Female
Specialisms: Domestic Violence Female, Sexual Violence Female, Criminal Justice System, Sex discrimination

JYOTI – Bradford Rape Crisis & Sexual Abuse Survivors Service

01274 308270 Wed & Thurs 1pm - 4pm [24-hour answer phone]
contactus@brcg.org.uk
Jyoti@brcg.org.uk

Brief description of services

Telephone support, face to face counselling and shared support groups for BAME women & girls. We offer services in Urdu, Punjabi, Mir Puri, English and use interpreters for other languages.

Area Covered Bradford Age range Usually over 13
Self-referral Yes Gender of client Female
Specialisms: Domestic Violence Female, Sexual Violence Female, BME Groups, Mental Health, Counselling, Forced Marriage, FGM, Trafficked Women, Child Sexual Exploitation

KABWWA (Kirklees Asian Black Women's Welfare Association)

0800 0527222 free confidential 24 hour helpline
Office 01484 304338
Kabwwa@ntlbusiness.com
<http://www.pdvg.org/our-services/kabwwa/>

Brief description of services

Specialising in supporting anyone from Black, Asian and Minority Ethnic Communities who is affected by domestic violence. Providing specialist safe, emergency, temporary accommodation for women and children. KABWWA has multi-lingual workers and, where needed, can access translation services.

Area Covered Kirklees Age range Adult
Self-referral Yes Gender of client Female & Male
Specialisms: Domestic Violence Female, BME Groups

Notes: KABWWA forms part of Pennine Domestic Violence Group - PDVG

Karma Nirvana

PO Box 515
Leeds
LS6 9DW

Helpline: 0800 5999 247
Monday to Friday 09:30 to 17:00.
E Mail via web site
www.karmanirvana.org.uk

Closed first Monday of every month from 9:30am to 1pm for staff development.

Brief description of services

Charity providing confidential emotional and practical support for victims and survivors of forced marriage and honour based abuse. Can assist with finding refuge accommodation, safety planning, risk assessments and provide options and guidance. Can advise professionals working with victims. Information available in Bengali, Urdu, Arabic, Farsi and Hindi.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms:	Domestic Violence Male and Female, Forced marriage and honor based abuse		

Notes

Honour-based abuse is where a person is being punished for allegedly or actually not conforming to the accepted codes of behaviour for their family or community. Forced marriage is when either spouse does not or cannot consent to the marriage and physical, psychological, financial, sexual or emotional duress is involved.

Kidscape

Telephone and internet service	Anti-Bullying Helpline for Parents: 08451 205 204 Mon-Tues 10am- 4pm Office: 020 7730 3300 info@kidscape.org.uk http://www.kidscape.org.uk/
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Brief description of services

Provides individuals and organisations with practical skills and resources necessary to keep children safe from bullying and sexual abuse. Kidscape staff and trainers equip vulnerable children with practical non-threatening knowledge and skills in how to keep themselves safe and reduce the likelihood of future harm. Practical advice for children and young people on the website includes cyberbullying and safety on the street / on public transport.

Area Covered	National Helpline	Age range	Children
Self-referral	Yes	Gender of client	All
Specialisms:	Child Sexual Exploitation, Hate Crime, Bullying		

Kirklees Anti-Social Behaviour Partnership

4th Floor, Civic Centre 1
High Street
Huddersfield
HD1 2YU

01484 221000 or phone the Police on 101 to report an incident
antisocial.behaviour@kirklees.gov.uk

Brief description of services

We support victims of anti-social behaviour which includes victims of hate crime. Referrals can be made through West Yorkshire Police, Kirklees Neighbourhood Housing or other Registered Social Landlords, Housing Associations etc.

Area Covered	Kirklees	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms:	Housing, Hate Crime, Anti-social Behaviour		

Notes

The Partnership consists of officers from the Council and Police and we have a number of specialisms including knowledge of housing law, noise pollution and hate.

Kirklees Citizens Advice

1 to 3
Brook Street
Skelmanthorpe.
Huddersfield
1EBHD1

Run regular outreach sessions in the following locations: Meltham, Marsden, Slaithwaite,

To arrange an appointment contact telephone service - 0344 848 7970
See website for local address and contact in Dewsbury
Email via website
<http://www.advicekirklees.org.uk>

Brief description of services

Free, independent, confidential and impartial advice on a wide range of issues including benefits, debt, employment, housing, relationships, immigration and much more. Outreach sessions in: Meltham, Marsden, Slaithwaite, Skelmanthorpe, Shepley, Batley, Cleckheaton.

Area Covered	Kirklees	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Disability, Housing, Employment, Advice		

Kirklees Domestic Violence Team

Integrated Domestic Violence Team,
3rd Floor, Empire House
Wakefield Road
Dewsbury
WF12 8DJ

01924 431491
domesticviolence@kirklees.gov.uk

<http://www.kirklees.gov.uk/community/yourneighbourhood/crimeSafety/domesticViolence.aspx>

Brief description of services

Support, Counselling, Legal advice, Refuge accommodation for victims of Domestic Abuse

Area Covered	Kirklees	Age range	All
Self-referral	Yes	Gender of client	All

Specialisms

Domestic Violence Male and Female, Counselling, Housing

Notes

Also known as "Staying Safe in Kirklees"

Kirklees Law Centre (Citizens Advice)

Units 11/12
Empire House
Wakefield Old Road
Dewsbury
West Yorkshire
WF12 8DJ

01924 439 829
manager@kirkleeslc.org.uk

<http://www.lawcentres.org.uk/about-law-centres/law-centres-on-google-maps/alphabetically/centre:kirklees-citizens-advice-law-centre>

Brief description of services

Providing free legal advice and representation to the people of Kirklees/West Yorkshire e.g. for victims of discrimination and asylum seekers.

Area Covered	Kirklees	Age range	All
Self-referral	Yes	Gender of client	All

Specialisms

Asylum, Community Care, Employment, NHS Complaints and Welfare Benefits

Notes

Kirklees Law Centre also provides direct lines for:

- Employment advice: 01924 868 147
- NHS complaints: 01924 868 145 or nhscomplaints@kirkleeslc.org.uk

Kirklees Neighbourhood Resolution Panels Scheme

Kirklees Council – Community Safety Team
Civic Centre 1 (4th Floor North)
High Street
Huddersfield
HD2 1YU

Phone 01484 221000

Brief description of services

Neighbourhood Resolution Panels (also known as Neighbourhood Justice Panels) are one of a number of restorative justice interventions that the Kirklees Partnership can offer to people affected by anti-social behaviour, minor offences and neighbour disputes. Panels are facilitated by trained volunteer mediators who bring together all affected parties so they can reach an agreement on how to repair the harm that has been caused.

Area Covered	Kirklees	Age range	17+
Self-referral	No	Gender of client	All
Specialisms	Criminal Justice System, Housing, Restorative Justice, Hate Crime		

Notes

Referrals come via the police or housing organisations; a trained Neighbourhood Resolution Panel community volunteer will then call you to arrange a meeting.

Kirklees Rape & Sexual Abuse Counselling Centre

PO Box 230
Huddersfield
HD1 1AA

Helpline (Referrals and Appointments) 01484 450040
- open normal office hours.
Office (Business/Fax line) 01484 540730 Office Hours
anything@krasacc.co.uk
<http://www.krasacc.co.uk/>

Brief description of services

We are a free and confidential support & counselling service for survivors of recent and/or historic sexual and/or domestic abuse. Helpline, Counselling, Independent Sexual Violence Advisor, Information, Groupwork/Training.

Area Covered	Kirklees	Age range	16+
Self-referral	Yes	Gender of client	All
Specialisms	Domestic Violence Male and Female, Sexual Violence Male and Female, Counselling Working with people complex PTSD and Dissociative Disorders		

Kirklees Women's Centre

15 Lord Street
Huddersfield
Halifax:
HD1 1QB

Huddersfield 01484 450866
01422 386500
Email via website
<http://www.womencentre.org.uk>

Brief description of services

WomensCentre provides holistic, one-stop services at our centres in Huddersfield and Halifax and in the community. Our wide-ranging services include emotional and practical support on issues such as debt, benefits, mental or physical health, domestic violence, counselling, training and development and much more. WomensCentre enables women to: improve health and well-being, increase training and employment opportunities for improved economic conditions, raise self-confidence, self-esteem and social interaction skills, improve citizenship and social inclusion, support the development of positive, safe and stable circumstances and relationships and improve safety and wellbeing of their children.

Area Covered	Kirklees/Calderdale	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Domestic Violence Female, Mental Health, Criminal Justice System, Counselling		

Notes: Some work is done with young males, male perpetrators and male Domestic Violence victims.

LASSN (Leeds Asylum Seekers' Support Network)

Ebor Court
Westgate
Leeds
LS1 4ND

0113 373 1759
admin@lassn.org.uk
<http://lassn.org.uk/>

Brief description of services

LASSN provides one to one support to asylum seekers and refugees and their children, and provides destitute asylum seekers with emergency accommodation. LASSN offers a volunteer befriender service and volunteer English at Home for refugees and asylum seekers who, for reasons of caring, disability or gender, are unable to attend classes.

Grace Hosting volunteers provide a hot meal & emergency accommodation in their homes. Useful Directory of Services in Leeds for Asylum Seekers and Refugees in resources section of website.

Area Covered	Leeds	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Housing, BME Groups, Human Trafficking, Asylum Seekers		

Latin American Women's Aid (LAWA)

Telephone and internet service 0207 275 0321 Monday to Friday from 09:30-13:00 and 14-17:30
info@lawadv.org.uk
http://lawadv.org.uk/

Brief description of services

Latin American Women's Aid (LAWA) supports women from Latin America or other Spanish/Portuguese speaking countries and their children who are fleeing from domestic violence. LAWA runs the only specialised violence against women and children service for the substantial Latin American community in the UK in their native languages. Though based in London LAWA provides free, confidential, comprehensive advice and advocacy services to women in other parts of England and provides advice on: personal safety planning, legal remedies, welfare benefits advice, housing and emergency accommodation, child support, skills development and community integration.

Area Covered National helpline Age range All
Self-referral Yes Gender of client Female, M-F Transgender
Specialisms: Domestic Violence Female

Law Society

Telephone and internet service 020 7320 5650 Monday to Friday from 09:00 to 17:30
Email via website
http://www.lawsociety.org.uk/

Brief description of services

Governing body of the solicitor's branch of the legal profession. See "for the public" section of website for guidance on how to seek legal advice and use a solicitor. Legal issues are explained in plain English. The Law Society does not provide direct legal advice for members of the public. If you require individual advice, use our Find a Solicitor website to locate a law firm or solicitor in your area.

Area Covered National Helpline Age range Adult
Self-referral Yes Gender of client All
Specialisms
Criminal Justice System

Leeds Advocacy

Unit A4, Unity Business Centre
26 Roundhay Road
Leeds
LS7 1AB

0113 244 0606 (option 3)
office@leedsadvocacy.org.uk
http://www.leedsadvocacy.org.uk

Brief description of services

Provides a variety of independent advocacy services to adults with a learning disability in Leeds.

Area Covered Leeds Age range All
Self-referral Yes Gender of client All
Specialisms
Disability, Hate Crime

Leeds Anti-Social Behaviour Team

LASBT Leeds
Tribeca House
71 Roundhay Road
Leeds
LS7 3BE

0300 303 1971 - Victim Support
Monday to Friday, 8am-8pm and Saturday 9am-5pm
E Mail lasbt@leeds.gov.uk

<http://www.leeds.gov.uk/c/Pages/saferleeds/Report-Anti-social-Behaviour-and-Noise.aspx>

Brief description of services

Support for victims and witnesses of anti-social behaviour or hate crime including advocacy, facilitating contact with housing for priority moves, target hardening and support at court. Confidential advice via home visit or appointment at our offices.

Area Covered	Leeds	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Security, Housing, Hate Crime, Anti-Social Behaviour		

Notes

Leeds Anti-Social Behaviour Team (LASBT) comprises of staff from the Council, Police, Housing and Tenants organisations, Fire and Rescue Services and Victim Support. Three Victim Support specialist Anti-Social Behaviour workers are currently located in separate offices: East North East 07812 966267, City and Holbeck 07812 966259, West North West 07812 966211.

Leeds Bereavement Forum

Oxford Place Centre
Oxford Place
Leeds
LS1 3AX

0113 225 3975
Monday to Thursday, 9am - 4.00pm, closed during public holidays
info@lbforum.org.uk
<http://www.lbforum.org.uk/>

Brief description of services

The Forum supports the need to express grief and to come to terms with loss. The Forum also acts as a signposting organisation for people looking for support and provides a Directory of Bereavement Services both on the website and as a booklet.

Area Covered	Leeds	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Bereavement support		

Leeds Black Elders Association (LBEA)

3 Reginald Terrace
Leeds
LS7 3EZ

0113 2374332 9.30am - 5.00pm
E Mail via web site
<http://www.lbea.co.uk/index.php>

Brief description of services

The LBEA aims to enable people to live independently whilst actively participating within their own communities. Some of the services we provide are as follows: Befriending, Decorating, Gardening, Support Work, Advocacy, Activity Club, Housing Support, Advice and information Support, Meals for Day Centre, Day Trips etc.

Area Covered LS6, LS7, LS8 and LS9 Age range Older adults
Self-referral Yes Gender of client All
Specialisms
Security, Older People

Leeds Citizens Advice

Westminster Buildings
31 New York Street
Leeds
LS2 7DT

0113 223 4400 Mon-Fri 10.00am - 4.00pm.
Satellite offices have shorter opening hours –
See website for details.
<http://www.leedscab.org.uk>

Brief description of services

Leeds Citizens Advice offers free, confidential, impartial and independent advice and information on a wide range of subjects including employment, debt, discrimination, legal matters and benefits. We have bureaux in Leeds city centre, Crossgates, Pudsey, Morley and Otley, plus a wide range of other locations.

Area Covered Leeds Age range Adult
Self-referral Yes Gender of client All
Specialisms
Criminal Justice System, Disability, Housing, Employment, Advice

Notes

Make contact by telephone, or attend a drop-in session Mon-Fri 10am-4pm for a short initial assessment interview. You will then be either signposted to other resources or organisations, or offered an appointment (in person or over the phone) with one of our advisors or with a caseworker. Home Visits Service available if you are elderly, disabled or have caring responsibilities, ring 0113 281 6705.

Leeds Domestic Violence Services

PO Box 826
Leeds
LS1 9PL

0113 246 0401 24 hour helpline
administration@leedswomensaid.org.uk
<http://www.leedswomensaid.org.uk>

Brief description of services

Leeds Domestic Violence Services supports men and women suffering domestic violence. We offer a range of services including emergency refuge accommodation, outreach support, IDVA service, support for witnesses attending court, resettlement service, drop-ins and support groups.

Area Covered Leeds Age range 16+
Self-referral Yes Gender of client All
Specialisms
Domestic Violence Male and Female, Trafficked Women

Leeds GATE (Gypsy and Traveller Exchange)

169 Cross Green Lane, Leeds
LS9 0BD

0113 2402444 - office hours
info@leedsgate.co.uk
<http://www.leedsgate.co.uk>

Brief description of services

Advocacy service, specialising in working for the Gypsy and Traveller community. Provides support in advising people of their rights and assisting them in pursuing these. Offers signposting and administrative support, such as research, letter writing, supported phone calls etc.

Area Covered Leeds Age range All
Self-referral Yes Gender of client All
Specialisms
BME Groups, Hate Crime

Leeds Housing Concern

(0113) 276 0616 during office hours
See website for addresses of different projects in the area.
info@leedshc.org.uk
<http://www.leedshc.org.uk/>

Brief description of services

Supported housing, floating and community support services and a drop in services for people with mental health issues, learning disabilities, drug and alcohol misuse, and victims of domestic violence.

Area Covered Leeds
Self-referral Yes
Specialisms

Domestic Violence Male and Female, Mental Health, Housing, Drug & Alcohol

Notes

Clients are more usually referred via Social Services, the Probation Service or charities.

Leeds Survivor Led Crisis Service

Dial House
12 Chapel Street
Halton
Leeds
LS15 7RW

0808 800 1212 Connect Helpline 18:00-22:30 every night of the year.
0113 260 9328 18:00–02:00 Friday, Saturday, Sunday and Monday.
survivor.led@lslcs.org.uk
<http://www.lslcs.org.uk/>

Brief description of services

LSLCS is a voluntary sector organisation that provides out of hours services for people in acute mental health distress, both face to face (Dial House) and over the phone (Connect Helpline). Dial House is a place of sanctuary open 6pm–2am Friday, Saturday, Sunday and Monday. If it is your first visit, you can turn up at the door at 6pm. If you have visited before, you must ring or text first on the night you want to visit. LSLCS also runs groups in the daytime for people who hear voices (Wednesdays), Men (Thursdays), lunch and socialising (Thursdays), wellbeing (Fridays) and Coping with Crisis (Saturdays).

Area Covered Leeds Age range All
Self-referral Yes Gender of client All
Specialisms: Mental Health

Leeds Women's Refuge

24 hour emergency helpline: 0113 246 0401
Office 0113 386 3520
administration@leedswomensaid.org.uk
<http://www.homegroup.org.uk/careandsupport/stonhamservices/>

Brief description of services

This service is provided by Leeds Womens Aid
Temporary emergency accommodation for single women or women with children experiencing or at risk of experience domestic abuse - this includes physical, physiological and verbal abuse.

Area Covered Leeds Age range 16+
Self-referral Yes Gender of client Female
Specialisms: Domestic Violence Female, Housing

Leeds Women's Aid

PO BOX 826
Leeds
LS1 9PL

0113 2460401 24 hr helpline
Text 07825 156 087
administration@leedswomensaid.org.uk
Office 0113 386 3520 Mon – Fri 9.30 am – 5 pm
<http://www.leedswomensaid.org.uk>

Brief description of services

Our mission is to protect women and children in Leeds from the damage that domestic violence can inflict on their lives. We provide women's refuge, temporary emergency accommodation for single women or women with children experiencing or at risk of experience domestic abuse - this includes physical, physiological and verbal abuse, drop-in advice, resettlement, group support, referrals to solicitors & counselling.

Area Covered Leeds Age range 16+
Self-referral Yes Gender of client Female
Specialisms Domestic Violence Female

Leeds Youth Offending Service

Technorth
9 Harrogate Road
Chapel Allerton
LS7 3NB

0113 3957198
leeds.yos.admin@leeds.gov.uk

<http://www.leeds.gov.uk/residents/Pages/Leeds-Youth-Offending-Service.aspx>

Brief description of services

We work with children and young people aged 10 to 17 years who have offended and help prevent them getting into further trouble.

We work with a variety of organisations, young people, parents and carers to support children and young people and prevent them from offending, reduce the risk of further offending and help them face up to the consequences of crime.

We work with and support victims of youth crime and assist parents through voluntary support.

Area Covered	Leeds	Age range	under 19
Self-referral	No	Gender of client	All
Specialisms	Criminal Justice System, Restorative Justice		

Notes

Restorative Justice (RJ) is concerned with resolving conflict and the re-empowerment of the victim and aims to recognise and repair the harm that has been caused. Victims are referred to a Victim Liaison Officer after the offender has been sentenced.

Lifeline Kirklees

12 Station Street
Huddersfield
HD1 1LN

24 hr Helpline 01484 353333
lifeline.kirklees@gmail.com
<http://www.lifeline.org.uk/>

Brief description of services

Recovery focused support for individuals affected by substance misuse including legal highs, illicit substances and prescribed medication.

Area Covered	Kirklees	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	Drug & Alcohol		

Notes

For alcohol misuse issues contact partner agency On TRAK: 01484 437907

Lucie Blackman Trust Formerly Missing Abroad

Telephone and internet service

0207 047 5060
ops@lbtrust.org
www.lbtrust.org

Brief description of services

Missing Abroad can offer support to the families of missing persons, from co-ordinating International searches to simply being someone to talk to who understands what you are going through. Missing Abroad also assists in Homicide, Accidental Death, Abduction and Hostage cases, and offers advice and support for a variety of crises that befall British Citizens whilst travelling overseas.

Area Covered National Helpline Age range Adult
Self-referral Yes Gender of client All
Specialisms
Bereavement support, Crime that occurs abroad

MAMAA (Mothers Against Murder and Aggression)

58 Catterick Way
Borehamwood
Herts
020 8207 0702
Text phone 07960101078
WD6 4QT

support@mamaa.org
<http://www.mamaa.org>

Brief description of services

National, Registered Charity Providing An All Inclusive Practical/Emotional Peer/Non Peer Support & Advocacy Service to Individuals Bereaved by Homicide.
Accurate information and prompt advice on all areas relating to the Criminal Justice System
Tailored service to meet individual needs

Area Covered All
Self-referral Yes Gender of client All Specialisms Bereavement support, Homicide
Notes

We are government funded (MOJ) to provide services to individuals bereaved by murder or manslaughter where they were bereaved Pre 2010 (these individuals cannot access the Homicide Service or the New National Homicide Service)

Mankind Initiative

Telephone support only

01823 334244
<http://www.mankind.org.uk/>

Brief description of services

The ManKind Initiative is a national charity that provides help and support for male victims of domestic abuse and domestic violence.

Area Covered National Helpline Age range Adult
Self-referral Yes Gender of client Male, F-M Transgender
Specialisms: Domestic Violence Male

Manuel Bravo Project

0113 350 8608 - weekday mornings
office@manuelbravo.org.uk
<http://www.manuelbravo.org.uk/>

Brief description of services

Charitable organisation based in Leeds that aims to help asylum seekers who are unable to find adequate legal representation. Provides free legal assistance to asylum seekers with First Tier Appeals and Fresh Claim in two ways:

- Through paid and voluntary Immigration Caseworkers who are regulated by the Office of the Immigration Services Commissioner (OISC).

- Through qualified non-immigration Legal Teams working pro bono under their own firm's insurance to prepare the client for their Full Hearing.

Court Support volunteers can provide emotional support at court.

Area Covered All of West Yorkshire Age range All

Self-referral Yes Gender of client All

Specialisms

BME Groups, Human Trafficking, Hate Crime, Legal Assistance for Asylum Seekers

Notes

Eligibility: asylum seekers must have an Appeal to the First Tier Tribunal or a Fresh Claim case, and have no current representative and be unable to obtain one, and must be unable to pay for a representative – this usually means they will be destitute or receiving asylum support, and their case must be an application for asylum or a claim based on article 3 of ECHR – i.e. they are at risk of inhuman or degrading treatment, or persecution.

Mears Home Improvements (MHI)

Mears

Town Hall

Cross Street

Huddersfield

HD75AF

0800 0324483

01484 845492

MHIKirklees.enquiries@mearsgroup.co.uk

<http://www.mearsgroup.co.uk>

Brief description of services

MHI provides a full security survey, offers advice on how to stay safe and fit small measures like key safes, door chains, door views, sash jammers, anti-snap locks, and post code equipment. Some pensioners may get this for free; younger vulnerable people may have to pay for materials only. MHI can also fit security lights although this is not funded and is chargeable.

Area Covered Kirklees Age range All

Self-referral Yes Gender of client All

Specialisms

Security, Disability, Older People, Housing

Notes

MHI Kirklees work closely with the NHS, CCG, Crime Prevention Officers, Kirklees Council and other local voluntary organisations.

Men's Advice Line

Telephone and internet service

0808 801 0327

Monday - Friday 9am-5pm

info@mensadvice.org.uk

http://www.mensadvice.org.uk/mens_advice.php.html

Brief description of services

Confidential helpline for men experiencing domestic violence from a partner or ex-partner or from other family members. We help by: giving you time to tell your story, offering emotional support, providing practical advice, signposting you to other services for specialist help.

Area Covered	National	Age range	Adult
Self-referral	No	Gender of client	Male, F-M Transgender
Specialisms:	Domestic Violence Male		

Middleton Elderly Aid

18 Middleton Park Road

Leeds

LS10 3ST

0113 2721050

E Mail via Web Site

<http://www.middletonelderlyaid.org.uk>

Brief description of services

Outreach workers, home visits and telephone befriending to address social isolation plus a range of social activities and referrals to other services. Home services provided including handyperson and gardening.

Area Covered	LS10 only	Age range	60+
Self-referral	Yes	Gender of client	All
Specialisms:	Security; Older People		

Migrant Help

Charlton House

Dour Street Dover

CT16 1AT

01304 203977

info@migranthelpuk.org

<http://www.migranthelp.org/>

Wakefield Office. Asylum Help

0808 8000 630

Brief description of services

Provides migrants with the resources and support they need to find safety, access appropriate services and information and develop greater independence. This includes support for new asylum claimants and refugees, EU nationals & victims of modern day slavery (human trafficking).

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	BME Groups, Human Trafficking, Asylum Seekers and Refugees		

Notes Migrant Help is a non-campaigning national charity that channels all its resources into supporting clients and working within communities to increase the public's understanding of them. Please note that we are only able to offer OISC Level 1 Advice and Assistance - see website for details.

Mind in Bradford

Tradeforce Building
Cornwall Place
Bradford
BD8 7JT

01274 730815
admin@mindinbradford.org.uk
<http://www.mindinbradford.org.uk>

Brief description of services

We are an adult mental health service, offering open access drop-in for male and female 5pm to 9pm Monday, Tuesday, Thursday and 11am to 3pm Sunday. Men only 12noon – 4pm Wednesday and women only 11am-3pm Friday. Two staff are on duty at these times for confidential discussion. We also have a telephone helpline 12 noon to 9pm 7 days a week.

Area Covered	Bradford	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms:	Mental Health		

Mind The Gap

Silk Warehouse
Patent Street
Bradford
BD9 4SA

01274 487390
arts@mind-the-gap.org.uk
www.mind-the-gap.org.uk

Brief description of services

A touring theatre company of learning disabled and non-disabled artists working in partnership. As well as regular theatre productions, the organisation runs interactive Hate Crime Awareness Workshops called "Real Voices Real Lives" that explore disability harassment, including 'mate crime', 'hate crime' and violence, in a supported environment. RVRL is delivered by professional learning disabled actors who also have direct experience of the issues explored and can be tailored for people at risk of experiencing discrimination, violence and hate crime, or for professionals, students, young offenders etc.

Area Covered	Bradford	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms:	Disability, Hate Crime		

Moira Fund

PO Box 3213
Stafford
ST16 9LJ

Contact by email or post only
info@themoirafund.org.uk
<http://www.themoirafund.org.uk>

Brief description of services

The Moira Fund makes grants to individuals bereaved through violent death who are struggling to cope financially as well as emotionally and who are referred to them by Police or Homicide Support Services. The support includes supporting access to specialist bereavement counselling, access to respite and/or retreat, and participation in a support network.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms:	Bereavement support		

Moor Allerton Elderly Care

57 Cranmer Bank
Leeds
LS17 5JD

0113 266 0371 Mon to Fri 9am – 5pm
info@maecare.org.uk
http://www.maecare.org.uk/

Brief description of services

Free information, signposting, help with forms and regular newsletter for older people living in Moortown, Alwoodley & Shadwell. We can speak to you by phone, face to face at the office or visit you at home about any worry or concern no matter how large or small.

Area Covered LS17 Age range 60+
Self-referral Yes Gender of client All
Specialisms
Older People

MOSAC (Mothers of Sexually Abused Children)

Telephone Helpline

Free Confidential National Helpline
0800 980 1958 Monday to Friday
enquiries@mosac.org.uk
http://www.mosac.org.uk/

Brief description of services

Mosac is a voluntary organisation supporting all non-abusing parents and carers whose children have been sexually abused. Free confidential helpline is staffed by trained female volunteers to offer support and information to parents and carers and to other agencies and organisations. Interpretation service available from Language Line for over 170 languages.

Services include free and confidential helpline, specialist advice and information, play therapy and resources. We offer confidentiality except when there is a grave concern for the safety of a child.

Area Covered All of West Yorkshire Age range All
Self-referral Yes Gender of client All
Specialisms: Sexual Violence Male and Female, Child Sexual Exploitation

Mosaic II

Unit 15 Holroyd Business Centre
Carr Bottom Road
Bradford
BD5 9BP

01274 734 561
info@mosaic2.org.uk
www.mosaic2.org.uk

Brief description of services

Support service for families whose lives have been affected by sexual abuse. Counselling, complementary therapy & physical well-being.

Area Covered All of West Yorkshire Age range 14+
Self-referral Yes Gender of client All
Specialisms: Sexual Violence Male and Female

Motor Insurers' Bureau

Linford Wood House
6-12 Capital Drive
Linford Wood
Milton Keynes
MK14 6XT

01908 830001
Enquiries@mib.org.uk
<http://www.mib.org.uk/Home/en/default.htm>

Brief description of services

Been involved in a motor accident with an uninsured/untraced driver? Check whether the other vehicle is insured using our askMID.com service. For an accident with a foreign vehicle in the UK, you can locate the UK representative of a foreign insurer on our website. For accidents that have occurred abroad, please contact the UK Information Centre at MIB. In the event of a UK uninsured /untraced motor accident, submit a claim to MIB.

Area Covered All of West Yorkshire Age range Adult
Self-referral Yes Gender of client All
Specialisms: Victims of uninsured drivers

Murdered Abroad (Formerly SAMM Abroad)

Telephone and internet service

Helpline 0845 123 2384
<http://www.murdered-abroad.org.uk/>

Brief description of services

Murdered Abroad exists especially for people in the UK whose loved ones are the victims of murder and manslaughter abroad. We provide information, emotional, practical and peer support for families, partners and friends of the victims of these crimes. We work with the Foreign & Commonwealth Office, UK Police and Coroners working for improvements in the support UK agencies offer families after their loved one is murdered abroad

Area Covered National Helpline Age range All
Self-referral Yes Gender of client All
Specialisms

Muslim Youth Helpline

0808 808 2008
help@myh.org.uk
<http://www.myh.org.uk/>

Brief description of services

Our helpline is a free and confidential service offering support to vulnerable youth in need. Common issues range from relationships, mental health concerns, sexual abuse and religious issues.

Area Covered National Helpline Age range Adult
Self-referral Yes Gender of client All
Specialisms: Sexual Violence Male and Female

NAPAC (National Association for People Abused in Childhood)

P O BOX 63632
LONDON
SW9 1BF

Free Support Line 0808 801 00331
10am-9pm Mon –Thursday
10am-6pm Friday
Calls do not show on bill
Office number: 0207 614 1801 9.00am-5.00pm
Email: info@napac.org.uk
<http://www.napac.org.uk>

Brief description of services

Support and information for survivors of childhood abuse. Download booklets from website [audio versions available]. NAPAC's support is free and confidential and all requests receive a personal reply.

Area Covered National Helpline Age range Adult
Self-referral Yes Gender of client All
Specialisms: Sexual Violence Male and Female

Notes: Any correspondence is treated with strict confidentiality, but if we are given information which is considered to disclose current incidences of abuse, we will inform the appropriate authorities.

National Stalking Helpline

Telephone and internet service

0808 8020300
09:30 – 16:00 Weekdays except Wed 13:00 – 16:00
advice@stalkinghelpline.org
<http://www.stalkinghelpline.org/>

Brief description of services

The National Stalking Helpline provides guidance and information to anybody who is currently or has previously been affected by harassment or stalking.

Area Covered National helpline Age range All
Self-referral Yes Gender of client All
Specialisms: Harassment and stalking

Neighbourhood Watch

0116 229 3118
9:00-17:00 Monday to Friday (except public holidays)
enquiries@ourwatch.org.uk
<http://www.ourwatch.org.uk>

Brief description of services

Neighbourhood Watch is a national charity which consists of small groups of volunteer residents in towns and cities who look out for signs of crime and share information with each other and the local police. Their website offers useful safety advice, plus a postcode search for local community information, Neighbourhood Watch and Citizen Patrol schemes.

Area Covered All of West Yorkshire Age range All
Self-referral Yes Gender of client All
Specialisms: Household Security

New Mind Counselling Service

Room 2
Howcroft House
919 Bradford Road
WF17 9JY

079 729 294 90
info@newmindcounselling.org.uk
http://www.newmindcounselling.org.uk

Brief description of services

We use a range of different counselling approaches to suit our clients' needs. We operate in several locations throughout the Kirklees and West Yorkshire area, and have flexible hours. In order to maintain the Service we ask clients to make a financial contribution in accordance with their means.

Area Covered West Yorkshire Age range All
Self-referral Yes Gender of client All
Specialisms: Counselling

No Going Back

Oxford Place Chambers,
Oxford Place
Leeds
LS2 1AU

08456 808 442
Emergency legal advice or advocacy call 07748 966211 at any time of the day
info@nogoingback.org.uk
http://nogoingback.org.uk/

Brief description of services

To provide specialised, high quality asylum and immigration support and advice to lesbian, gay, bisexual, and transgender people in the UK.

Area Covered National Helpline Age range All
Self-referral Yes Gender of client All
Specialisms
Criminal Justice System, LGBT, Asylum Seekers

Northorpe Hall Trust

53 Northorpe Lane
Mirfield
WF14 0QL

01924 492183
info@northorpehall.co.uk
http://www.northorpehall.co.uk

Brief description of services

Northorpe Hall Child & Family Trust provides counselling, mentoring and group support to help children, young people and families with depression, anxiety and other emotional health needs. Our Children's Emotional Wellbeing Service (CHEWS) provides short term targeted interventions to children and young people whose emotional needs are impacting on their day to day lives. We can provide other help including advice, mentoring, volunteering opportunities, training and group activities. Call us for advice or help accessing young people's mental health services in Kirklees.

Area Covered: Kirklees Age range: 5-19 Self-referral: Yes

Gender of Client: All
Specialisms Counselling

NSPCC (National Society for the Prevention of Cruelty to Children)

North East, Yorkshire and the Humber regional office:

NSPCC, Suite 1-3, 5th Floor,

St. John's Offices,

Albion Street

Leeds

LS2 8LQ

0808 800 5000 National 24 hour helpline.

British Sign Language video service [Email via website]

Monday to Friday 9am to 5pm.

Leeds office 01132 182 700

help@nspcc.org.uk

<http://www.nspcc.org.uk>

Brief description of services

Help, advice and support for adults who are concerned about a child's welfare. You can remain anonymous if you wish. We run a wide range of services for both children and adults, including national helplines and local projects. The Leeds service centre delivers services to help children who suffer neglect, physical abuse or sexual abuse, and runs a programme for children displaying harmful sexual behaviour. The service centre in Bradford provides services for children who experience neglect, children from black and minority ethnic (BME) groups, and disabled children.

Area Covered All of West Yorkshire Age range Children

Self-referral Yes Gender of client All

Specialisms

Domestic Violence Male and Female; Sexual Violence Male and Female; Mental Health; BME Groups;

Human Trafficking; Child Sexual Exploitation

NSPCC Female Genital Mutilation

Telephone and internet service

(FGM) helpline 0800 028 3550

fgmhelp@nspcc.org.uk

<http://www.nspcc.org.uk>

If a girl or woman is in immediate danger of FGM call the Police on 999.

Brief description of services

Helpline offering advice, information and support to anyone concerned that a child's welfare is at risk because of female genital mutilation.

Area Covered National Age range under 19

Self-referral Yes Gender of client All

Specialisms

Female Genital Mutilation

NYAS (National Youth Advocacy Service)

Telephone and internet service Free helpline 0808 808 1001 weekdays excluding bank holidays 9am - 8pm, Saturdays 10am to 4pm.
Office 0151 649 8700 9:00 am – 5 :00pm
help@nyas.net
<http://www.nyas.net/>

Brief description of services

NYAS is a charity which provides specialist legal advice and assistance for children, young people and vulnerable adults. We offer information, advice, advocacy, IMHA's (Independent Mental Health Advocates) and legal representation through a network of dedicated paid workers and volunteers. We specialise in advocacy for children and adults with disabilities and mental health advocacy and also provide advocacy for carers.

Area Covered National Helpline Age range All
Self-referral Yes Gender of client All

Specialisms

Criminal Justice System; Disability; Advocacy

Notes: NYAS has extended its services to include vulnerable adults in recognition that some of the challenges facing children and young people do not disappear when they become adults.

Online Chat is available from 9am until 5pm Monday to Friday excluding Bank holidays. This is a confidential service as long as you (child, young person or vulnerable adult) are safe.

Oasis BME (Black and Minority Ethnic) Domestic Abuse Services

PO Box 617 01274-634850 9am - 5pm Mon - Fri
Bradford Info@oasis-project.co.uk
BD24YN http://www.manninghamhousing.co.uk/oasis_about.asp

Brief description of services

Oasis provides a range of different support options for women fleeing Domestic Abuse. These include information with short-term outreach support from Oasis; emergency refuge accommodation; community based emergency accommodation with visiting support; signposting to other appropriate services and partner agencies.

Area Covered Bradford Age range Adult
Self-referral Yes Gender of client Female; M-F
Transgender

Specialisms

Domestic Violence Female, Sexual Violence Female, Housing, BME Groups, Forced Marriage, Human Trafficking

Notes

Some of our services are specific to women who have more than the average number of children.

On-TRAK Kirklees

2 St Peter's Street
Huddersfield
HD1 1RA
and
15 Union Street
Dewsbury
WF13 1BG

Huddersfield 01484 437907

Dewsbury 01924 486170

enquiries.lifeline.kirklees@gmail.com
<http://www.lifeline.org.uk/>

Brief description of services

We work with individuals, families and communities both to prevent and reduce harm, to promote recovery, and to challenge the inequalities linked to alcohol and drug misuse.

Area Covered Kirklees Age range Adult
Self-referral Yes Gender of client All
Specialisms
Drug & Alcohol
Notes

For other substance misuse issues contact partner agency Lifeline 01484 353333

OPAL - Older People's Action in the Locality

Unit 10 Holt Park District Centre
Leeds
LS16 7SR

0113 2619103
admin@opal-project.org.uk
<http://www.opal-project.org.uk>

Brief description of services

Supporting older people who live in Leeds 16 to live healthily, safely and independently in their own homes. We do this by offering a wide range of services and activities which reduce isolation, give practical support and keep older people informed.

Area Covered Leeds Age range 60+
Self-referral Yes Gender of client All
Specialisms Older People
Notes: OPAL charges a £10 annual membership fee.

Oxford Place Children's Centre

Oxford Place
Leeds
LS1 3AX

(0113) 245 3502 Monday to Friday 9.30am- 1.00pm and 1.30pm -4.00pm
contact@oxfordplace.org.uk
<http://www.oxfordplace.org.uk/centre/index.html>

Brief description of services

Childcare for children whose parents are attending the adjacent courts as defendants, witnesses, because of domestic proceedings, or just to support friends.

Area Covered All of West Yorkshire Age range Children
Self-referral Yes Gender of client All
Specialisms: Child care at Leeds courts.

PACE (Parents Against Child Sexual Exploitation)

Unit 10, Waverley House
Killingbeck Drive
Leeds
LS14 6UF

Telephone Helpline 0113 240 5226
General 0113 240 3040
info@paceuk.info
<http://www.paceuk.info/>

Brief description of services

PACE offers a national support service for parents whose children are experiencing child sexual exploitation. This includes regular, agreed contact from within the support team as well as opportunities for peer support with other affected parents. Parents or carers are welcome to call us for an initial discussion of their circumstances. Professional enquiries/referrals are also welcome.

Area Covered National Telephone Support Service

Age range Parents & carers of children aged 9 and over

Self-referral Yes Gender of client All

Specialisms: Child Sexual Exploitation

Notes: We do not work directly with victims of child sexual exploitation.

PAFRAS (Positive Action for Refugees & Asylum Seekers)

ST. Aidan's Community Hall
Off Roundhay Road
Harehills
Leeds
LS8 5QD

0113 262 2163
Email via website
<http://www.pafras.org.uk/>

Brief description of services

PAFRAS works to counter the effects of enforced destitution on vulnerable migrants, provides immediate humanitarian relief [a meal and food parcel] and long term support, advice and advocacy. Drop-in is held on Thursdays between 10:00 and 13:30 at St Aidan's Community Hall, Elford Place West (off Roundhay Road), Harehills, Leeds.

Area Covered Leeds Age range All

Self-referral Yes Gender of client All

Specialisms

BME Groups, Asylum Seekers and Refugees, Mental Health

Paladin National Stalking Advocacy Service

PO Box 64640
London
SW8 9DJ

0207 840 8960
info@paladinservice.co.uk
Secure mail: info@paladinservice.co.uk.cjism.net
<http://www.paladinservice.co.uk>

Brief description of services

Paladin is an advocacy service for high risk victims of stalking i.e. those who are at risk of serious harm or homicide, who are allocated to an Independent Stalking Advocacy Caseworker. Paladin works closely with police and assists with advice around the investigation and risk assessment and risk management. Each police service in England and Wales now has a single point of contact (SPOC) for stalking and harassment cases.

Area Covered	National	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	Stalking, Domestic Violence Male and Female, Criminal Justice System		

Notes

Paladin cannot accept referrals without risk assessments and referral forms. The case will then be triaged to see if it meets our threshold. For one-off enquiries or low risk cases, please speak to the National Stalking Helpline – 0808 802 0300. To refer a victim to our service or self-refer, please ensure that you include as much information as possible on the forms you can download from:
<http://paladinservice.co.uk/advice-for-victims/referring-cases-to-paladin/> and
<http://paladinservice.co.uk/guidance-for-professionals/>

Palm Cove Society

26 St Michaels Road,
Headingley,
Leeds, LS6 3AW

Leeds: 0113 2302271

Also at Lady Well Mills
Mill Lane
Bradford
BD4 7DF

Bradford: 01274 722765

enquiries@palmcovesociety.co.uk
<http://www.palmcovesociety.co.uk>

Brief description of services

Supported accommodation for refugees or asylum seekers with additional community/social care needs, victims of domestic abuse, trafficking, forced marriage and honour based violence.

Area Covered	All of West Yorkshire	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Domestic Violence Male and Female, Sexual Violence Male and Female, Housing, BME Groups, Forced Marriage, Human Trafficking, Child Sexual Exploitation		

Papyrus Prevention of Young Suicide

Telephone and internet service

Helpline 0800 068 4141
Mon-Fri 10am – 5pm and 7-10pm; weekends 2 - 5pm.
Text: 07786209697
Office: 01925 572 444
pat@papyrus-uk.org
<http://www.papyrus-uk.org>

Brief description of services

Charity which works to prevent young suicide through projects, awareness raising, fundraising and training. Suicide Prevention advice and support is provided via its website and HOPELineUK, 0800684141 or Text 07786209697 or e mail pat@papyrus-uk.org a confidential suicide prevention phone line and email service for young people under 35 who are feeling suicidal or those who may be concerned about someone else who is.

Area Covered	National Helpline	Age range	Young people under 35 years
Self-referral	Yes	Gender of client	All
Specialisms	Mental Health, Suicide prevention		

Pennine Domestic Violence Group

PO BOX 598
Huddersfield
HD59XQ

Free helpline 24 hour 0800 052 7222
0484 308300
admin@pdvg.co.uk
<http://www.pdvg.org/>

Brief description of services

Huddersfield Women's Aid, (HWA) provide support, advice, information, and emergency temporary accommodation for all women and children experiencing domestic violence and abuse.

Kirklees Asian and Black Women's Welfare Association (KABWWA), specialise in supporting women and children from the Black, Asian and Minority Ethnic communities who are affected by domestic violence and abuse providing support, advice, information and safe temporary accommodation.

Staying Safe in Kirklees (SSK) provides outreach support for women and children moving from refuge or other temporary accommodation. Also support those living in the community through a safety plan tailored to individual needs.

SSK Male Victim Support Service provides male support for victims of domestic violence and abuse. This service is available for heterosexual, gay, bisexual and transgender men of any ethnicity who live in Kirklees who live with or separately to the perpetrator.

The Sanctuary Scheme (SS) aims to enable victims of domestic abuse and violence to remain in their own homes by target hardening the property and providing a support worker.

Integrated Support Services (ISS) is a service for victims of domestic violence and abuse whose partner or ex-partner is attending the Domestic Violence Perpetrator Programme in Kirklees.

Area Covered	Kirklees	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms:	Domestic Violence Male and Female		

PEERS SUPPORT Yorkshire

3 West Parade
Wakefield
WF1 1LT

08458 622 633 Option 3
Text or call 007907589125
Encrypted email: info@peersupportyorks.co.uk
General enquiries: peersyorks@gmail.com
Web site: www.peersupportyorks.co.uk

Brief description of services

PEERS provides emotional, educational and reintegrated support for young people. We offer a specialised Counselling and Psychotherapy service and us only UKCP/BACP Child Trained counsellors for this intervention, making us uniquely qualified for this role. We are qualified to work with victims of CSA/CSE, Online Abuse, Domestic, Physical and Emotional Abuse as well as the emotional difficulties and struggles children and young people face. We also offer consultancy and bespoke training packages around the issues of trauma, the brain, adolescence, CSA.CSE, attachment.

Area Covered: West Yorkshire Age Range: Young People
Self-Referral: Yes Gender: All

Project 6

11-19 Temple Street
Keighley
BD21 2AD

01535 610180
admin@project6.org.uk
www.project6.org.uk

Brief description of services

Drug and alcohol charity based in Keighley. We aim to reduce the harm associated with and caused by substance use for individuals, their families and the community. Free, confidential, non-judgmental services to anyone concerned about or affected by their own or someone else's substance use.

Area Covered Bradford Age range All
Self-referral Yes Gender of client All
Specialisms
Drug & Alcohol

Rape Crisis National Helpline

Telephone and internet service 0808 802 9999 from 12:00 – 14:30 and 19:00 – 21:30 every day of the year
info@rasasc.org.uk
<http://www.rasasc.org.uk>

Brief description of services

The Rape and Sexual Abuse Support Centre provides the free national Rape Crisis Helpline providing emotional support and information to female survivors of sexual violence, including rape, childhood sexual abuse and ritual abuse. We also signpost on to local specialist face-to-face services.

Area Covered	National	Age range	14+
Self-referral	Yes	Gender of client	Female; M-F Transgender
Specialisms	Sexual Violence Female; Child Sexual Exploitation		

ReachOUT

07707 809925
<http://reachoutleeds.org>

Brief description of services

ReachOUT is a support & advocacy service for LGBTI refugees and asylum seekers. The group meets every first and third Tuesday of the month in central Leeds. The purpose of the group is to create a safe space for LGBTI refugees and asylum seekers to make friends, develop a sense of community and boost confidence by learning new skills through capacity building activities.

Area Covered	Leeds	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	BME Groups; Hate Crime; LGBTI Refugees & Asylum Seekers		

Real Dawn UK

4 Newstead Road
Wakefield
WF1 2DE

0800 048 8522
01924 829741
Mob: 07795807675
info@realdawn.co.uk
<http://www.realdawn.co.uk>

Brief description of services

Male Victims of Sexual Violence is our main concern, though not exclusively. Historical or ongoing abuse is catered for. Clients can self-refer and will receive complete confidentiality with no third party involvement without their full knowledge and agreement.

Area Covered All of West Yorkshire Age range All

Self-referral Yes Gender of client All

Specialisms

Domestic Violence Male and Female, Sexual Violence Male and Female, Counselling, Older People, Employment, Child Sexual Exploitation, Restorative Justice

Refuge

Free 24-Hour National Helpline in partnership with Women's Aid National Helpline 0808 2000 247
helpline@refuge.org.uk
Always dial 999 in an emergency
General Enquiries 020 7395 7700
info@refuge.org.uk
<http://refuge.org.uk>

Brief description of services

Refuge offers emotional support and practical information, emergency accommodation for women fleeing abuse, guidance for women going through civil and criminal courts [to obtain injunctions and occupation orders] and an outreach service for those who choose not to leave their home. Refuge also provides culturally specific refuges and outreach programmes for Eastern European, African and Asian families.

Area Covered National Age range All

Self-referral Yes Gender of client Female; M-F Transgender

Specialisms

Domestic Violence Female, Criminal Justice System, Housing, BME Groups

RESTORATIVE JUSTICE (RJ) in West Yorkshire

Brief description of Service

Restorative justice enables victims to meet or communicate with their offender to explain the real impact of the crime. This is part of a wider field called restorative practice. It is a chance for a victim of crime to explain how the crime affected them.

It can help them and their family to deal with the effects of the incident and move forward.

Restorative practice can be used anywhere to prevent conflict, build relationships and repair harm by enabling people to communicate effectively and positively. Restorative practice is increasingly being used in schools, children's services, workplaces, hospitals, communities and the criminal justice system. Further details can be seen at: www.why-me.org and www.restorativejustice.org.uk

RJ Service Coordinators contact details:

Bradford Barbara Szuszko / Kate Brooksbank rj@bradford.gov.uk Phone 01274 437516

Calderdale Paula Fry / Christine Savage- McMahon Christine.Savage-McMahon@calderdale.gov.uk

Phone 01422 368279

Kirklees Courtney Smith/Sean Hurry Restorative.justice@kirklees.gov.uk

Phone 01484 221000/

Leeds Caroline Rountree caroline.rountree@yorkshireremediation.org

Phone 0113 242 4110

Wakefield Debra Parr/Kelly Connolly debraparr@wakefield.gov.uk / kconnolly@wakefield.gov.uk

Phone 01924 304155

Notes: Details correct at April 2016

Remedi

The Circle,
33 Rockingham Lane,
Sheffield, S1 4FW

0114 2536669

rj@remediuk.org

<http://www.remediuk.org/>

See website for local contact information

Brief description of services

Specialises in the delivery of restorative services, predominantly in the criminal justice arena. Remedi's work includes: direct/indirect victim/offender and community mediation, all forms of conferencing, victim awareness, cognitive behaviour and consequential thinking programmes, intensive mentoring, appropriate adult support, victim advocacy, community reparation, family mentoring and training.

Area Covered Kirklees Age range All

Self-referral Yes Gender of client All

Specialisms: Criminal Justice System, Restorative Justice

Respect Phonline

Telephone and internet service

0808 802 4040 Mon-Fri 9am-5pm
or e- mail
info@respectphonline.org.uk
http://www.respectphonline.org.uk

Brief description of services

A confidential and anonymous helpline for anyone concerned about their violence and/or abuse towards a partner or ex-partner. Call free from landlines and from mobiles using the O2, Orange, T Mobile, Three (3), Virgin, and Vodafone networks. Calls will not appear on BT landline phone bills. We are a team of skilled professionals offering advice, information and support to domestic violence perpetrators, as well as to their (ex) partners and frontline workers.

Area Covered	National	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms			
Domestic Violence Male and Female			

Reunite International

Telephone and internet service

Advice Line: 0116 2556 234 Mon to Fri 9.30am - 5.00pm.
Office: 0116 2555 345
reunite@dircon.co.uk
http://www.reunite.org

Brief description of services

UK based telephone advice line specialising in international parental child abduction and the movement of children across international borders. Confidential advice, information and support concerning all issues related to international parental child abduction, prevention of abduction, international contact issues, and cases of permission to remove a child from the jurisdiction. We offer impartial advice to parents, guardians, and family members, and can help you whether you are a parent whose child has been abducted, a parent who is defending a charge of child abduction, you fear parental abduction, or you are concerned about your children maintaining contact with relatives across international borders. The Charity is part-funded by the Ministry of Justice and the Foreign & Commonwealth Office.

Area Covered	National Helpline	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms			
Criminal Justice System, Child Abduction			

Notes: When calling the advice line it will help us if you have some of the following information to hand: your solicitor's name and contact details, details any of court orders already in place and the dates of any future hearings. We are unable to give advice via email.

Rights of Women

Telephone and internet service Family law advice line 020 7251 6577
Monday 11am-1pm, Tuesday 2pm – 4pm,
Wednesday 2pm – 4pm, Thursday 2pm – 4pm
Criminal Law and Sexual Violence legal advice line: 020 7251 8887
Tuesdays 11am-1pm and Thursdays 2-4pm
Immigration and Asylum Legal advice line: 020 7490 7689
Mondays 2-4pm and Wednesdays 11am-1pm

<http://www.rightsofwomen.org.uk>

Brief description of services

Free and confidential legal advice to women and downloadable leaflets available from website.

Area Covered	National	Age range	All
Self-referral	Yes	Gender of client	Female; M-F Transgender
Specialisms	Domestic Violence Female, Sexual Violence Female, Criminal Justice System, Legal Advice		

Rightsteps Wakefield

Turning Point Rightsteps
3rd Floor
Grosvenor House
Union Street
Wakefield
WF1 3AE

Phone 01924 234860
rightsteps.wakefield@turning-point.co.uk
Email via Website
<http://www.turning-point.co.uk/rightsteps-wakefield>

Brief description of services

Rightsteps provides therapy and counselling for common mental health problems including depression, anxiety, and the effects of traumatic events.

Area Covered	Wakefield	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms:	Mental Health, Counselling		

Roadpeace

Telephone and internet service 0845 4500 355 Monday to Friday 9am - 5pm
helpline@roadpeace.org
<http://www.roadpeace.org/>

Brief description of services

Emotional support including a national helpline for road crash victims, a befriending network and our Resilience Building support programmes. Practical information guides that explain the post-crash legal procedures. Advocacy and casework including attending inquests, trials or meetings with the bereaved family and the police, CPS, or their MP. We also campaign for justice for road victims and road danger reduction.

Area Covered	National	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms:	Bereavement support, Road crash victims		

Rosalie Ryrie Foundation

Footsteps, 69 Brunswick Street
Wakefield,
WF1 4PA

01924 315140
07757824725

info@rosalieryiefoundation.com

<http://www.rosalieryiefoundation.org.uk/home.aspx>

Brief description of services

The Foundation offers counselling, behaviour management and training that specifically looks at aggressive, abusive and conforming behaviours, for example physical, verbal and emotional abuse, and domestic abuse. We offer group and individual sessions for families, couples, men and women. Every member of the family is included, from parents to grandparents and foster carers and children.

Area Covered West Yorkshire Age range All
Self-referral Yes Gender of client All
Specialisms: Domestic Violence Male and Female, Counselling, Sexual Violence Male and Female

Royal British Legion

73 – 75 Albion Street
Leeds
LS1 5AA

0808 802 8080 8am-8pm 7 days/week

info@britishlegion.org.uk

<http://www.britishlegion.org.uk>

Brief description of services

Support is provided to service personnel and ex service personnel provided they have served 7 days or more. Support is arranged on an individual basis depending on need but does not cover medical expenses or care home funding.

Area Covered All of West Yorkshire Age range All
Self-referral Yes Gender of client All
Specialisms: Disability; Older People; Housing

Royal Masonic Benevolent Institution

60 Great Queen Street
London
WC2B 5AZ

020 7596 2400

enquiries@rmbi.org.uk

<https://www.rmbi.org.uk>

Brief description of services

The RMBI cares for older Freemasons and their dependants. Their Care Advice Team can advise on health and welfare rights and benefits and on all aspects of the services offered by the RMBI and the other Masonic charities, and by statutory and voluntary agencies.

Area Covered National Age range Adult
Self-referral Yes Gender of client All
Specialisms
Bereavement support, Older People, Housing

Notes: RMBI require details of the applicant's Masonic connection and that person's Masonic career as appropriate in order to access services.

Safe Places Scheme – Kirklees

Mencap in Kirklees
Brunswick House
33 East Street
Lindley
Huddersfield HD3 3ND

01484 340811
info@mencapinkirklees.org.uk
<https://mencapinkirklees.wordpress.com/>

The Mencap Safe Places scheme is to help vulnerable people when they go out. Sometimes when we go out things can happen and you need help but there is no one around to ask. You might have lost your bus pass or someone has been unkind and you feel upset and afraid. A Safe Place is somewhere you can go to for help if this ever happens to you.

You can apply to receive a Safe Places card. If you ever feel confused, frightened or need help when you are out you can go into any place that is open and showing the Safe Place logo. Staff at the Safe Place will listen to you and try to help. They can use your Safe Place card to contact someone else for you if it is not something they can help with.

It is not for people who have very complex issues.

Area Covered: Kirklees

Age: Over 16 yrs. Who might be vulnerable

Self-Refer: Yes

Gender: Male/ Female

Specialisms: Mencap in Kirklees works with people who have learning disabilities and with their families and carers to enable them to lead full and purposeful lives.

Safe Hands

25 – 27 Silver Street
HX1 1JN
Halifax

01422 430495
safehands@childrenssociety.org.uk

<http://www.childrenssociety.org.uk/what-we-do/helping-children/children-risk-streets/childrens-society-calderdale>

Brief description of services

The Children's Society in Calderdale, Safe Hands Project supports young people involved in or vulnerable to sexual exploitation. We provide a safe and accessible service for children and young people who wish to escape from the relationships and situations they find themselves in.

Area Covered	Calderdale	Age range	under 22
Self-referral	Yes	Gender of client	All
Specialisms	Child Sexual Exploitation		

Notes

We take referrals from anywhere including the young person themselves, from parents or professionals. Safe Hands is the sister project to the Children's Society Hand in Hand Project in Keighley and Bradford.

Safeguarding Adults - Bradford

Adult Protection Unit
Jacob's Well
Nelson Street
Bradford
BD1 5RW

01274 431077 Mon-Thurs 8.30am to 4.30pm; Fri 8.30am to 4pm.
Out of Hours Emergency Duty Team
01274 431010 Mon to Thurs 5pm to 7.30am
Fri to Mon 4.30pm to 7.30am

http://www.bradford.gov.uk/bmdc/health_well-being_and_care/adult_care/adult_abuse

Brief description of services

Protecting vulnerable adults from abuse and neglect.

Area Covered	Bradford	Age range	Adult
Self-referral	Yes	Gender of client	All
Specialisms	Disability; Domestic Violence; Older People; Safeguarding		

Notes

Report Adult Abuse now at: www.bradford.gov.uk/makeanalert
Your alert will be sent to a Safeguarding Coordinator in either the Community or the Adult Protection Unit to decide whether it needs to become a referral into the multi-agency Safeguarding Adults Procedures. If you are unable to complete the online alert form call the Adult Protection Unit on 01274 431077

(The) Salvation Army

Yorkshire Division
Millshaw Business Living
Global Avenue
Leeds
West Yorkshire
LS11 8PR

24-hour confidential Anti-Human trafficking referral helpline 0300 3038151
Yorkshire Head Office 0845 450 7428

yorkshire@salvationarmy.org.uk
<http://www.salvationarmy.org.uk>

Brief description of services

The Salvation Army is an international Christian church which works with people who are vulnerable and marginalised, offering practical help, unconditional assistance and support regardless of race, religion, gender or sexual orientation. It provides a wide range of services to those who are homeless, friendless and in need including detox centres, accommodation, support for Adult victims of Human Trafficking and a Family Tracing Service to restore and sustain family relationships.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Housing, Drug & Alcohol, Anti-Human Trafficking		

SAMM (Support after Murder and Manslaughter)

Helpline 0845 872 3440
National Office: 0121 4711 200

info@samm.org.uk
<http://www.samm.org.uk/>

Brief description of services

SAMM offers emotional support to those bereaved by the murder or manslaughter (homicide) of a family member or close friend. Also offers access to a secure on-line forum, liaison with other agencies on your behalf, such as the Police, Crown Prosecution Service, Probation Service, seminars, meetings, non-religious retreats and art therapy weekends to bring people together for mutual support. See 'Murdered Abroad' for victims who are murdered abroad.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms:	Bereavement support		

(The) Samaritans

24 hour National Helpline 116 123

<http://www.samaritans.org>

Brief description of services

Emotional support to people who are despairing and suicidal. Many branches offer the opportunity to talk to a volunteer face to face if you find it easier. Check your nearest branch's webpage to see if it offers this service. It's best to phone ahead to make sure a volunteer is definitely available, and to let them know you are coming.

Area Covered	National	Age range	ALL
Self-referral	Yes	Gender of client	All
Specialisms	Mental Health		

Contact details of local offices in West Yorkshire

Bradford Samaritans

6 Mornington Villas,
Manningham,
Bradford,
West Yorkshire, BD8 7HB

T: 01274 547547 (local call charges apply) Wheelchair accessible

The Samaritans of Halifax and Calderdale

29 Harrison Road,
Halifax,
West Yorkshire, HX1 2AF

T: 01422 349349 (local call charges apply) There is disabled access for visitors

The Samaritans of Leeds

93 Clarendon Road,
Leeds,
West Yorkshire, LS2 9LY

T: 0113 245 6789 (local call charges apply) Wheelchair access

The Samaritans of Huddersfield

14 New North Parade,
Huddersfield,
West Yorkshire,
HD1 5JP T:

T: 01484 533388 (local call charges apply) Disabled access is available

The Samaritans of Wakefield and District

37-39a Charlotte Street,
Wakefield,
West Yorkshire, WF1 1UL

T: 01924 377 011 (local call charges apply)

Sanctuary Scheme, Kirklees

Integrated Domestic Violence Team,
3rd Floor
Empire House
Wakefield Road
Dewsbury, WF12 8DJ

Phone 0800 0527222

Integrated Domestic Violence Team 01924 431491
Pennine Domestic Violence Group 0800 052 7222
Male victim support 07715 080274
domestic.violence@kirklees.gov.uk
www.kirklees.gov.uk/sanctuariescheme

Brief description of services

Kirklees Sanctuary Scheme is a intervention and prevention service will aims to reduce the risk of domestic violence/abuse and prevent homelessness, providing a targeted safety support plan focusing on risk reduction for victims of domestic violence/abuse to remain within their own homes.

Sanctuary works in partnership with Kirklees Council to provided installation of security to the property.

Area Covered Kirklees Age range 16+
Self-referral Yes Gender of client All
Specialisms: Domestic Violence Male & Female, Security
Note: Sanctuary Scheme forms part of Pennine Domestic Violence Group – PDVG

SANE

Telephone and internet service

SANEline 0300 304 7000
Office Phone 020 3805 1790
E mail. info@sane.org.uk and via web site
<http://www.sane.org.uk>

Brief description of services

SANE offers emotional support and information to anyone affected by mental health problems through our helpline and email services and our online Support Forum where people share their feelings and experiences.

Area Covered National Helpline Age range All
Self-referral Yes Gender of client All
Specialisms
Mental Health

SCARD (Support and Care after Road Death and Injury)

1st Floor
16 Market Street
Brighouse,
HD6 1AP

Helpline 0845 1235542 9am to 9pm 365 day a year
info@scard.org.uk
<http://www.scard.org.uk>

Brief description of services

Provides support for people bereaved following a road collision. Also offers help to those injured in collisions or have witnessed a collision. Free counselling from our premises in West Yorkshire.

Initial free legal advice.

Area Covered All of West Yorkshire Age range Adult
Self-referral Yes Gender of client All
Specialisms: Bereavement support, Counselling

Shantona Women's Centre

Shepherds Lane
Leeds
LS8 5AW

0113 249 7120
admin@shantona.co.uk
and Email via website
<http://www.shantona.co.uk/>

Brief description of services

Shantona offers a diverse range of services that increase community cohesion and tackle hidden issues such as domestic violence in hard to reach communities. Shantona is a multi-lingual organisation with 14 languages are spoken at the centre which supports women from approximately 25 different ethnic groups. Shantona's family support service offers a holistic approach to dealing with many diverse and complex issues.

Area Covered Leeds Age range All
Self-referral Yes Gender of client Female; M-F Transgender
Specialisms: Domestic Violence Female, Mental Health, BME Groups, Forced Marriage, Child Sexual Exploitation, Hate Crime

Shelter

Telephone and internet service Call Shelter's helpline on 0808 800 4444 if you have nowhere to stay right now [line is very busy at times]
Community Legal Advice helpline 0845 345 4 345 [request a call back]
info@shelter.org.uk
<http://england.shelter.org.uk/>

Brief description of services

Shelter is a national charity offering expert advice to people who are homeless or at risk of being made homeless. Website provides comprehensive information on issues including homelessness, housing benefit, private renting, eviction and repossession. Shelter provides advice on who is responsible for home safety and repairs to your home, and what to do if your landlord won't fix problems or carry out repairs.

Area Covered National Helpline Age range All
Self-referral Yes Gender of client All
Specialisms
Security, Housing

Shipley Youth Cafe

21-22 Market Street
Shipley
BD18 3QD

01274 597407 open Wed-Sat from 3-9pm

Brief description of services

Provides a range of youth services, signposting, drop in advice sessions and volunteer opportunities for young people.

Area Covered Shipley Age range 11-21
Self-referral Yes Gender of client All
Specialisms
Housing, Drug & Alcohol, Employment, Benefits Advice

Solace

Suites 2 and 3
Bank House
150 Roundhay Road
Leeds
LS8 5LJ

0113 2491437
info@solace-uk.org.uk
<http://www.solace-uk.org.uk/>

Brief description of services

Psychotherapy for asylum seekers and refugees. Solace advocates also help people access other services by accompanying them to appointments, such as visits to a housing office or Job Centre, and visits to MP advice surgeries.

Area Covered Leeds Age range Adult
Self-referral No Gender of client All
Specialisms: Mental Health, Asylum Seekers & Refugees

Notes: Refer via GP. Solace also runs a small therapy service in Bradford in partnership with Bradford Action for Refugees

St Anne's Community Services

Area Head Office
6 St Mark's Avenue
Leeds
LS2 9BN

0113 243 5151 Monday – Thursday
9am-5pm; Friday 9am-4.30pm
info@st-annes.org.uk
<http://www.st-annes.org.uk/>

Brief description of services

Supporting people with learning disabilities, mental health issues, homeless people, and people with drug or alcohol issues. Supporting people, who are vulnerable to exploitation, hate crime and theft by deception. St. Anne's provides accommodation-based support in partnership with other housing providers and a range of community based services across the North of England.

Area Covered All of West Yorkshire Age range Adult
Self-referral Yes Gender of client All
Specialisms: Mental Health, Housing, Drug & Alcohol, Hate Crime, Theft by Deception

STAR Bereavement and Support Service

3 Walled Garden
Nostell Estate
Wakefield
WF4 1AB

01924 574071
admin@starwakefield.org.uk
<http://www.starwakefield.org.uk/>

Brief description of services

Small charity providing support around bereavement and loss. Working with children and young people aged 4 to 19 in the Wakefield area.

Area Covered Wakefield Age range 4 to 19
Self-referral Yes Gender of client All
Specialisms: Bereavement support

Please note: STAR bereavement services have no connection with STAR Surviving Trauma after Rape which has been discontinued.

Staying Put

PO Box 449
Bradford
BD1 2XB

01274 667104
enquiries@stayingput.uk.net
<http://www.stayingput.uk.net/>

Brief description of services

Crisis intervention support and assistance, floating support, culturally specific support, Independent Domestic Violence Advisors (IDVA), Legal assistance and home security measures. We aim to enable the transition of women and children from violent situations to safe and independent living.

Area Covered Bradford Age range 16 upwards
Self-referral Yes Gender of client Female, M-F transgender

Specialisms

Domestic Violence Female, Criminal Justice System, Security, Older People, BME Groups, Forced Marriage

Staying Safe in Kirklees

0800 0527222
Freephone 24 hour confidential helpline
Stayingsafe@pdvg.co.uk
<http://www.pdvg.org/our-services/staying-safe-in-kirklees/>

Brief description of services

Providing an outreach service to anyone affected by domestic violence/abuse. Support is provided to people who may still be in an abusive relationship and would like support and safety planning advice to leave the relationship or support and guidance on managing risk and building safety strategies if the victim is not ready to leave. Staying Safe also provides support to women and children moving on from refuge or other temporary accommodation.

Male victim support service: a specialist male support worker for Male Victims of Domestic Violence/Abuse. This service is available to all men of any ethnicity who live in Kirklees either separately to, or with the perpetrator/s.

Area Covered Kirklees Age range 16+
Self-referral Yes Gender of client All

Specialisms: Domestic Violence Female & Male

Notes: Staying Safe in Kirklees forms part of Pennine Domestic Violence Group – PDVG

Stonewall

Telephone and internet service

08000 50 20 20 Mon to Fri 9.30am to 5.30pm
info@stonewall.org.uk
<http://www.stonewall.org.uk>

Brief description of services

Stonewall's free information service can answer your questions about lesbian, gay, and trans rights. We provide information for topics such as how to report a hate crime, how to take action against homophobic, biphobic and transfobic bullying, and what to do if you think you have been discriminated against.

Area Covered National Age range All
Self-referral Yes Gender of client All

Specialisms: LGBTI rights, Hate Crime, Bullying, Criminal Justice System

Stop Hate UK

PO Box 484
Leeds
LS7 9BZ

24 hour Stop Hate Line 0800 1381625
Stop Learning Disability Hate Line 0808 802 1155
Stop Transgender/LGB hate Crime 0808 801 0661
General 0133 293 5100
Language interpreter service available.
Text relay number 18001 0113 293 5100
Online chat 24/7 at www.stophateuk.org/talk/
<http://www.stophateuk.org>

Brief description of services

Provision of independent reporting option for victims of hate crime incidents, providing practical and emotional advice and onward referral to partner agencies for further investigation and support. Offers specialist service for Roma in partnership with www.migrationyorkshire.org.uk. BSL interpreting via webcam: talk@stophateuk.org Confidential online reporting form: <http://www.stophateuk.org/tell>

Area Covered	West Yorkshire except for Kirklees	Age range	All
Self-referral	Yes	Gender of client	All

Specialisms: Hate Crime, BME Groups

Stop it Now!

Telephone and internet support 0808 1000 900 Helpline Mon - Thurs 9am-9pm, Friday 9am-5pm
help@stopitnow.org.uk
<http://www.stopitnow.org.uk>

Brief description of services

Child sexual abuse prevention: Confidential helpline for children and for concerned adults.

Area Covered	National	Age range	Under 16
Self-referral	Yes	Gender of client	All

Specialisms: Sexual Violence Male and Female, Child Sexual Exploitation

Support After Rape & Sexual Violence Leeds

PO Box 827
Leeds
LS1 9PN

Helpline: 0808 802 3344 Mon 10am - 1pm and 6-8pm;
Tues 8-11pm; Wed and Fri 6-8pm; Sun 2- 5pm
Office 0113 243 9102
support@sarsvl.org.uk
<http://supportafterrapeleeds.org.uk>

Brief description of services

Rape crisis centre. Feminist organisation supporting women and girls who have been affected by sexual violence at any time in their lives. Confidential helpline, face to face emotional support by appointment. Advocacy Service for adult women is available. Enquiries 0113 2002930 or by email advocacy@sarsvl.org.uk.

Area Covered	Leeds	Age range	All
Self-referral	Yes	Gender of client	Female; M-F Transgender

Specialisms: Sexual Violence Female, Forced Marriage, Trafficked Women, Child Sexual Exploitation

Survivors of Bereavement by Suicide

Telephone and internet support
Flamsteed Centre
Albert Street
Ilkeston
Derbyshire
DE75GU

0300 111 5065 Helpline 9am to 9pm daily
sobs.support@hotmail.com
<http://www.uk-sobs.org.uk>

Bradford Support Group: bradfordsobs@talktalk.net

Brief description of services

Voluntary, self-help organisation which aims to meet the needs and break the isolation experienced by those bereaved by suicide. Provides a safe, confidential environment in which bereaved people can share their experiences and feelings, so giving and gaining support from each other.

Area Covered: National Helpline with Bradford Support Group. Age range: Adult
Self-referral Yes Gender of client All
Specialisms: Bereavement support

Survivors UK

London based counselling service, national telephone counselling and web and text helpline services
Web Chat: www.survivorsuk.org or
Text 020 3322 1860
Phone 02035983898
Open – Monday – 10.30am -9.30pm
Weekends 10.0am – 6pm
info@survivorsuk.org

Brief description of services

Support for adult men who have experienced sexual violation at any time of their lives, including both childhood sexual abuse and adult sexual assault/rape. London-based counselling only.

Area Covered National Age range Adult
Self-referral Yes Gender of client Male; F-M Transgender
Specialisms: Sexual Violence Male

Survivors West Yorkshire (SWY)

Internet support only. Currently e-mail signposting and advice
Contact survivorswy@mac.com
<http://survivorswestyorkshire.org.uk>
<http://www.matrix-west-yorkshire.info>

Brief description of services

SWY supports adult survivors of sexual violence / abuse. We are survivor led and focused. We currently offer specialist signposting to male and female survivors and those who support them via the use of virtual technology (email and website platforms).

Area Covered All of West Yorkshire Age range Adult
Self-referral Yes Gender of client All
Specialisms: Sexual Violence Male and Female

The Alma Street Project, Family Action Bradford

Family Action
207 Cutler Heights Lane
Bradford
BD4 9JB

Phone 01274 651652
bradford@family-action.org.uk
<http://www.family-action.org.uk>

Brief description of services

We offer free individual therapeutic recovery work for children and young people who have been sexually abused which gives children and young people a safe environment in which to explore painful and difficult feelings through talking, play and creative therapy techniques. We offer educative work and support for parents/carers to help them to understand the impact of sexual abuse and how to protect and support their child/children. We can also support professionals who are working with the aftermath of sexual abuse.

Area Covered	Bradford	Age range	5-17
Self-referral	Yes	Gender of client	All
Specialisms	Sexual Violence Male and Female		

Notes

This service is for children and young people who:

- Give their consent for the referral to be made and want to engage in recovery work
- Are no longer at risk of sexual abuse or sexual exploitation
- Are living in a stable situation with a trusted adult who believes them

The Americans Overseas Domestic Violence Crisis

PO Box 25007
Portland

0-800-89-0011 at the prompt, enter our phone number: 866- (879-6636).
866uswomen@866uswomen.org
<http://www.866uswomen.org/Default.aspx>

Brief description of services

The centre serves abused Americans, mostly women and children, in both civilian and military populations overseas.

Area Covered	National Helpline	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Domestic Violence Male and Female, Criminal Justice System, Counselling		

The Children's Society LEAP Programme

Unit 1, Photon House

Percy Street, Leeds LS12 1EG

0113 2635585

leap-office@childrenssociety.org.uk

<http://www.childrenssociety.org.uk/what-we-do/helping-children/our-services/advocacy-services/childrens-society-leap-programme>

Brief description of services

The programme offers a range of services across Leeds relating to adolescent neglect and poverty. We provide services to disabled and refugee & asylum-seeking children and young people. Disabled young people aged 11-18 are matched with volunteer befrienders and empowered to develop their independent living skills. Refugee services include an advocacy and a Connexions service. LEAP also is contracted to deliver Families First services to families in Leeds with complex issues.

Area Covered Leeds

Age range Children

Self-referral Yes Gender of client All

Specialisms: Child Sexual Exploitation, Hate Crime, Disabled and Refugee Children & Families

The Chinese Information and Advice Centre (CIAC)

Basement,

2 Gerrard Place,

London

W1D 5PB

0300 201 1868

Mon to Fri: 10.00am to 6.00pm

info@ciac.co.uk

<http://www.ciac.co.uk/>

Brief description of services

CIAC provides free information, advice and support to disadvantaged Chinese people in our community living in the UK. This includes supporting women and children who are victims, or at risk of domestic violence, working with prisoners to help reduce re-offending, and legal advice on issues such as employment, immigration, asylum and homelessness. Our staff can speak English, Mandarin, Cantonese, Hakka, Shanghainese, Fujian, Vietnamese, Malay and Indonesian.

Area Covered National Helpline

Age range All

Self-referral Yes Gender of client All

Specialisms: Domestic Violence Female, Sexual Violence Female, BME Groups, Legal advice

The Chiva Project

Sanctuary Supported Living

77 Commercial Road

Kirkstall

Leeds

LS5 3AT

Phone 0113 2258915

<http://www.sanctuary-supported-living.co.uk/children-in-vulnerable-accommodation-chiva>

Brief description of services

Sanctuary Housing provides early intervention and preventative support to children and young people aged 0-19 years living in vulnerable circumstances giving them someone to talk to, opportunities to play, access to education services and signposting to mainstream and therapeutic services.

Area Covered Leeds

Age range

Under 19

Self-referral Yes Gender of client All

Specialisms: Mental Health, Counselling, Drug & Alcohol, BME Groups, Child Sexual Exploitation

The Compassionate Friends

14 New King Street
Deptford
London
SE8 3HS

0345 123 2304 Helpline 10.00 – 16.00 and 19.00 – 22.00 daily
helpline@tcf.org.uk
<http://www.tcf.org.uk/>

Brief description of services

An organisation of bereaved parents, siblings and grandparents offering support, understanding and care to others after the loss of a child, of any age, from any cause. We offer a National Telephone Helpline, staffed 365 days a year, a website and safe online forum, local support contacts and groups, weekend gatherings and retreats, information leaflets, bereavement support publications and a postal library. Specialist sibling support is also available.

Area Covered	National Helpline	Age range	Adult
Self-referral	Yes	Gender of client	All

Specialisms: Bereavement support,
Notes

Sefton Kwasnik a partner at Betesh Partnership Solicitors provides a legal helpline for TCF Tel:- 0161 834 2623 Email:- legalhelp@tcf.org.uk

The HOPE Project

Family Action
HOPE Project
207 Cutler Heights Lane
Bradford
BD4 9JB

Family Action 01274 651652
Domestic Violence Service (Keighley) 01535 210999
bradford@family-action.org.uk
<http://www.family-action.org.uk>

Brief description of services

We offer free individual therapeutic recovery work for children and young people who have witnessed/experienced domestic abuse which gives children a safe environment in which to explore painful and difficult feelings through talking, play and creative therapy techniques.

Area Covered Bradford Age range 5-13
Self-referral Yes Gender of client All
Specialisms: Domestic Violence Male and Female

Notes

The HOPE Project is a partnership service run by Family Action Bradford and Domestic Violence Service (Keighley) is for children and young people who give their consent for the referral to be made and want to engage in recovery work and are no longer at risk of domestic abuse. Family Action delivers this service to children and families living in BD1 – BD7, BD10, BD12 Domestic Violence Service (Keighley) www.dvskeighley.org delivers this service for children and families living in BD8, BD9, BD13 – 18, BD20 – BD22, LS29

The Market Place Leeds

8-18 New Market Street
Leeds
LS1 6DG

0113 2461659 normal office hours
admin@themarketplaceleeds.org.uk
<http://www.themarketplaceleeds.org.uk>

Brief description of services

Provides a range of young person centred support services particularly for mental health, sexual health and crisis support needs. This includes a drop-in (13-25year olds), one to one counselling (13-23year olds) and My Plan (13-19year olds) as well as group work for young men and young women.

Area Covered Leeds Age range 13-25
Self-referral Yes Gender of client All
Specialisms: Mental Health, Counselling

The Maze Project

23 Silver St
Halifax
HX1 1JN

01422 386 506
maze@womenscentre.org.uk
<http://womenscentre.org.uk/maze>

Brief description of services

Works with women who are affected by domestic violence, their partners and their children. The service has a male worker so that the service can work with couples who are choosing to remain together: the male worker works with the male partner alongside a female colleague working with the female partner.

Area Covered Calderdale Age range Adult
Self-referral Yes Gender of client All
Specialisms: Domestic Violence Male and Female, Perpetrators of Domestic Violence

The Mix (formerly Get Connected)

Telephone and internet service

Free Helpline 0808 808 4994
Open from 11am - 11pm every day
Web chat and contact via web site:
<http://www.getconnected.org.uk>

Brief description of services

The Mix/Get Connected is the UK's free, confidential helpline & signposting service for under 25s who need help, but don't know where to turn.

Area Covered National Helpline

Self-referral Yes

Specialisms: Domestic Violence Male and Female, Sexual Violence Male and Female, Mental Health, Criminal Justice System, Housing, Drug & Alcohol, BME Groups, Forced Marriage, Employment, Hate Crime, Bullying

The SWEET Project & SWANS Service

Hudawi Cultural Centre
Great Northern Street
Huddersfield
HD1 6BG

01484 221000 during office hours
<http://www.uknswp.org/projects/sweet-project/sweet.project@kirklees.gov.uk>

Brief description of services

A holistic service for all those affected by prostitution and the sex industry living and and/or working in Kirklees. Primarily working with female adult sex workers SWEET also works with male sex workers (but does not target them specifically). To speak to someone regarding your involvement in the sex industry or on any matter relating to physical, mental and sexual health, drug and or alcohol concerns, involvement in the criminal justice system, domestic violence and abuse, someone controlling or hurting you, about child care proceedings, housing, benefits etc. SWEET will listen, understand and if they cannot help will know someone who can.

The SWANS service works with women involved in sex work living in South Kirklees who are pregnant and have complex needs.

Area Covered Kirklees Age range All

Self-referral Yes Gender of client Female

Specialisms: Domestic Violence Female; Sexual Violence Female; Drug & Alcohol; Human Trafficking; Child Sexual Exploitation

Time to Talk

Relate Keighley and Craven
Acres House
Berry Lane
Keighley
BD21 1DN

01535 606282 (Young People)
Mon Wed Thurs 0900-2130, Tue 0900-1800,
Fri 0900-1400
keighleyoffice@relatepkc.org.uk
<http://www.relate-keighley.co.uk>

Brief description of services

Relate provides a wide range of relationship and family counselling including young people between 4-24 years old, who are feeling unhappy about something in their lives and cannot find a way to sort things out on their own.

Area Covered Keighley, Bingley, Ilkley Age range 4-24
Self-referral Yes Gender of client All

Specialisms: Counselling

Notes

Takes referrals from self or via school, GP, parents & social care.

Together Women Project

13 Park Square East
Leeds
LS1 2LF
also
1st Floor Broadacre House,
George Street.
Bradford
BD1 5AA

Leeds: 0113 380 8900
Bradford: 01274 301 470

Email via website
<http://www.togetherwomen.org/>

Brief description of services

TWP works alongside West Yorkshire Probation Trust to deliver an enhanced and holistic service to to vulnerable women who are offenders or at risk of offending in order to move women out of crime and into positive futures. West Yorkshire City Centre bases are in Bradford and Leeds plus an outreach service for women at New Hall prison. TWP provides a safe and confidential women-only environment to vulnerable women and has specialist workers and a range of agencies and services within the centre which respond to women's individual needs.

Area Covered Leeds and Bradford Age range Adult
Self-referral Yes Gender of client Female; M-F Transgender

Specialisms: All Crimes

Notes

Victim Support runs a surgery on the first Tuesday of every month between 2pm and 4pm at the Leeds TWP based in Park Square (near the courts) to provide their service users with emotional support if they have been a victim of crime.

Unseen

For referrals for accommodation or immediate advice contact Salvation Army referral line, 0300 303 8151 - 24/7

UKHTC 0844 778 2406 - 24/7 tactical advice line or visit the UKHTC web site

info@unseenuk.org

<http://www.unseenuk.org/>

Brief description of services

Unseen works towards a world without slavery. By concentrating efforts on three main areas: - supporting, equipping and influencing - a start can be made to tackle the issue in a way that really works. Unseen provides specialist care as the first step in the fight against slavery. Through supporting survivors, the provision gives them a safe place to recover from trauma and rebuild their lives. Unseen runs a number of projects working with survivors of modern slavery and trafficking.

Area Covered	National Helpline	Age range	Adult
Self-referral	Yes	Gender of client	Female; M-F Transgender
Specialisms			
Housing, Human Trafficking			

Victim Support

Victim Assessment and Referral Centre West Yorks 0300 303 1971
8am-8pm weekdays, 9am-5pm Saturdays

Victim Support National Supportline 0808 1689 111

<http://www.victimsupport.org.uk/>

E-mail via web-site

Brief description of services

If you have been a victim of any crime or have been affected by a crime committed against someone you know, we offer emotional support and practical advice to help you find the strength to deal with what you have been through. Our services are free and available to everyone, whether or not the crime has been reported and regardless of when it happened.

Area Covered:	All of West Yorkshire	Age range	All
Self-referral	Yes	Gender of client	All

Specialisms:

Domestic Violence Male and Female, Sexual Violence Male and Female, Criminal Justice System, Security, Forced Marriage, Trafficked Women, Child Sexual Exploitation, Hate Crime, All Crimes

Victim Support Homicide Service

Victim Assessment and Referral Centre. West Yorkshire 0300 303 1971
8am-8pm weekdays, 9am-5pm Saturdays
Victim Support National Supportline 0808 1689 111
<https://www.victimsupport.org.uk>
E- mail via web site

Brief description of services

Provides practical and emotional support for people affected by murder, manslaughter and infanticide including where death occurs abroad.

Area Covered All of West Yorkshire Age range All
Self-referral Yes Gender of client All
Specialisms
Bereavement support; Criminal Justice System; Homicide

Notes

Referrals are usually received via the Police. The regional office covers the North East, Yorkshire, Humber and East Midlands area.

Wakefield Anti-Social Behaviour Unit

Victims' Champion
Victim Support ASB unit
Havertop Lane
Normanton
WF1 1GQ

Wakefield ASB office: 01924 892815
Victim Assessment and Referral Centre helpline 0300 3031971
8am-8pm weekdays and 9am-5pm Saturdays.
<https://www.victimsupport.org.uk>

Brief description of services

Support for victims of anti-social behaviour including advocacy, facilitating contact with housing for priority moves, target hardening [crime prevention] and support at court. Anti-Social Behaviour includes anything that causes harassment alarm or distress. It is not necessary to report the incident[s] to the police when requesting support.

Area Covered Wakefield Age range All
Self-referral Yes Gender of client All
Specialisms
Security, Hate Crime, Anti-Social Behaviour

Wakefield and District Housing Target Hardening Team

OneCALL 0345 8 507 507
targethardening@wdh.co.uk
<https://www.wdh.co.uk/>

Brief description of services

This target hardening service is provided to vulnerable tenants who have been the subject of a crime at their home. The service also receives referrals from the Police for additional security to be provided at properties within the district some of which are private properties. Referrals can be made through the Police, OneCALL or Care Link to the Rapid Response Team.

Competitive free quotes to private customers

Area Covered	Wakefield	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms:	Security		

Wakefield Citizens Advice

District Office
27 King Street
Wakefield
WF1 2SR
West Yorkshire

Phone 0844 4994138 Mon-Fri 09.00 - 17.00
for initial enquiries / assessment and to make an appointment.
<http://www.wakefielddistrictcab.co.uk>

Brief description of services

Provides general advice and/or guidance and/or signposting on a wide range of topics including debt, employment, benefits, consumer rights, housing, law and immigration. Satellite bureaux with shorter opening hours [see website] at Featherstone, Normanton, Pontefract and South Elmsall, Upton and South Kirby.

Area Covered	Wakefield	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Criminal Justice System, Disability, Housing, Employment, Advice & Signposting		

Notes

Deaf British Sign Language (BSL) users on low income or receiving benefits can obtain free, confidential legal advice on welfare benefits, employment, housing and debt via a webcam with a broadband connection.

Well Women Centre

24 Trinity Church Gate
Wakefield
WF1 1TX

Phone 01924 211114
Drop-in Monday 5- 8pm, Friday 10am-1pm (except Bank Holidays)
info@wellwomen.org.uk
http://www.wellwomen.org.uk/

Brief description of services

WWC offers a confidential, holistic and non-medical approach to women's health and wellbeing. WWC offers free short and long term counselling, unplanned pregnancy counselling, 1:1 and group support, courses, a range of low and full cost complementary therapies, young women's outreach work to those at risk of sexual exploitation [age 13+] and Evolve, a holistic criminal justice service working to reduce women's re-offending.

Area Covered	Wakefield	Age range	16+
Self-referral	Yes	Gender of client	Female; M-F Transgender
Specialisms	Domestic Violence Female, Sexual Violence Male and Female, Mental Health, Criminal Justice System, Counselling, Child Sexual Exploitation		

Notes

All staff are part time and email address is not checked daily - phone if your need is urgent.

West Yorkshire Fire and Rescue Service

Oakroyd Hall
Bradford Road
Birkenshaw
BD11 2DY

Phone 0800 5874536
Contact your nearest Fire Station
www.westyorksfire.gov.uk

Brief description of services

We provide home fire safety checks; discuss a practical fire escape plan if the worst should happen; highlight the common risk factors to an individual. We provide appropriate equipment to reduce fire risk and provide early warning of fire which may include: smoke detectors, deaf alarms, fire retardant bedding/throws, arson letterbox protection. Road safety advice is also covered as part of the home fire safety checks.

Area Covered	All of West Yorkshire	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms	Fire Safety in the home, Arson prevention, Domestic Violence Male and Female, Mental Health and well-being, Disability, Older People, Housing, Drug & Alcohol, BME Groups, Safeguarding, road safety education and referrals to other agencies.		

Notes

Members of the community may self-refer for Home Fire Safety Checks or partner agencies may refer.

WY-FI West Yorkshire-Finding Independence

45a Park Square East
Leeds
LS1 2NF

Phone 0113 887 0053
www.wy-fi.org.uk
wy-fi@disc-vol.org.uk

Brief description of services

The West Yorkshire Fulfilling Lives: Supporting People with Multiple Needs Programme, known as West Yorkshire - Finding Independence (WY-FI) is Big Lottery funded and aims to improve the lives and wellbeing of people with the most entrenched multiple needs who are currently systematically disengaged or disconnected with services.

The programme is delivered by the WY- FI Partnership and includes, DISC (Lead Partner), Bridge, Barca-Leeds, Community Links, Foundation, Shelter, Spectrum CIC, Touchstone and Together Women Project with teams based in Leeds, Wakefield, Kirklees, Calderdale and Bradford.

To be referred, must have 3 out of 4 needs of: homelessness, addiction, re-offending behaviour, mental ill-health.

See web site for full contact details.

Area Covered: All West Yorkshire

Self-Referral: By Agency only – see above

Age Range:

Gender All

Why Me?

Telephone and internet service

Phone 020 3096 7708

ask@why-me.org

info@why-me.org

<http://www.why-me.org>

Brief description of services

Why me? campaigns for and promotes restorative justice for the benefit of victims. Website explains what restorative justice involves and offers advice for victims and professionals working with victims and perpetrators, with examples of good practice.

Area Covered National Age range All

Self-referral Yes Gender of client All

Specialisms: Restorative Justice

Notes: Also see 'Restorative Justice in West Yorkshire'

Winston's Wish

Helpline 08452 030405 Mon to Fri 9am - 5pm and Wed 7pm - 9.30pm.
Office 01242 515157
info@winstonswish.org.uk
<http://www.winstonswish.org.uk/>

Brief description of services

Practical support and guidance for bereaved children, their families and professionals. We provide professional therapeutic help in individual, group, and residential settings via our helpline, interactive website and publications. Call back Service can offer 3 or 4 planned telephone calls from one of our experienced practitioners.

Specialist work can be offered to all children and families bereaved of a parent, primary care-giver or sibling through homicide and military deaths. We have a variety of options available to families including:

Individual work; Group work; Under 5's (C.U.B.S); Teenagers; SWITCH; Drop-In

For families who have been bereaved through an accident, illness or suicide, this service is only available for families living in Gloucestershire, Worcestershire, Sussex, Greater Manchester, Cheshire, Merseyside, Lancashire, Staffordshire and Cumbria. If you live out of these counties we will be able to support you if you can travel into one of our regional offices or drop-ins. Alternatively, support can still be offered from the Helpline and call back services.

Area Covered	National Helpline	Age range	Children
Self-referral	Yes	Gender of client	All
Specialisms:	Bereavement support		

Women Centre

Calderdale

23 Silver Street
Halifax
HX1 1JN

Kirklees

15 Lord Street
Huddersfield
HD1 1QB

Domestic Abuse Only:
Calderdale 01422 386500
Kirklees 01484 450866
Main office: 01422 323339
info@womenscentre.org.uk

<http://www.womenscentre.org.uk>

Brief description of services

Holistic services to women and children/young people. Main service areas are domestic abuse, health and well-being and criminal justice. Some work is carried out with young males, male perpetrators and male domestic violence victims.

Area Covered	Calderdale & Kirklees	Age range	All
Self-referral	Yes	Gender of client	All
Specialisms:	Domestic Violence Male and Female, Mental Health, Criminal Justice System, Counselling		

Women's Counselling and Therapy Service

Oxford Chambers
Oxford Place
Leeds
LS1 3AX

0113 245 5725 Mon 9am – 6pm,
Tues & Wed 9am – 5pm, Thurs 9am – 6.30pm
<http://www.womenstherapyleeds.org.uk/>

Brief description of services

Individual and group psychotherapy for women who are on a low income. Long term and time-limited therapy dealing with issues including childhood sexual abuse, domestic violence, self-harm and depression. WCTS is not a crisis service - there is a lengthy waiting list for appointments. WCTS's Aurora project offers free long-term counselling for women who are seeking asylum or who have refugee status.

Area Covered Leeds Age range Adult

Self-referral Yes Gender of client Female; M-F Transgender

Specialisms: Domestic Violence Female; Sexual Violence Female; Mental Health; Counselling; BME Groups; Psychotherapy

Notes: Check website for eligibility. Counselling at WCTS is charged on a donation basis starting at around £2 / session. Regular affordable contributions for therapy will be discussed at the assessment meeting in line with your net household income.

Women's Aid

Telephone and internet service

0808 2000 247 free 24 hour helpline
helpline@womensaid.org.uk
<http://www.womensaid.org.uk>

Brief description of services

Support for female victims of domestic violence and abuse. Signposting to women's refuges, drop-in advice, resettlement, group support, referrals to solicitors & counselling.

Women's Aid is involved in a number of projects throughout the West Yorkshire area. Please see the web site. Also see also separate entries for Leeds Womens Aid, Bradford Womens Aid, Pennine Domestic Violence Group.

Area Covered National Age range Adult

Self-referral Yes Gender of client Female; M-F Transgender

Specialisms

Domestic Violence Female, Counselling, Housing

Womens Health Matters

Bridge House
Balm Road
Leeds
LS10 2TP

0113 2762851 normal office hours
admin@womenshealthmatters.org.uk
<http://www.womenshealthmatters.org.uk>

Brief description of services

We work directly with women across Leeds who have experienced or are experiencing domestic violence. We also offer support groups across a range of other issues. Free creche provided while women attend group sessions.

Area Covered Leeds Age range All

Self-referral Yes Gender of client Female; M-F Transgender

Specialisms: Domestic Violence Female, Disability, BME Groups

Yorkshire Mediation Services

10 Butts Court
Leeds
LS1 5JS

0113 242 4110 normal office hours
info@yorkshiremediation.org
<http://www.yorkshiremediation.org>

Brief description of services

Mediation charity working to resolve neighbour disputes, workplace disputes and to provide training in conflict resolution. Offers workplace mediation and restorative processes.

Area Covered All of West Yorkshire Age range Adult
Self-referral Yes Gender of client All
Specialisms: Mediation

Yorkshire MESMAC

Leeds Office
60 Upper Basinghall Street
Leeds
LS1 5HR

Tel: 0113 244 4209
leeds@mesmac.co.uk

Bradford Office
28 Chapel Street
Little Germany
Bradford
BD1 5DN

Tel: 01274 395815
bradford@mesmac.co.uk

Wakefield Office
12 Cheapside
Wakefield
WF1 2SD

Tel: 01924 211116
wakefield@mesmac.co.uk

Web site: <http://www.mesmac.co.uk>

Brief description of services

Sexual health promotion with men who have sex with men. Counselling for LGB&T people, one to one support, social support agencies for people living with HIV, their families, friends and carers plus a number of LGB&T youth groups across the region. Community development with the wider LGB&T and African health, social and equity agendas. Yorkshire MESMAC is part of a group of services that include The BLAST! Project that works with young men and boys involved in or at risk of becoming involved in, sexual exploitation.

Area Covered All of West Yorkshire Age range All
Self-referral Yes Gender of client Male; F-M Transgender
Specialisms

Sexual Violence Male, Mental Health, Counselling, Child Sexual Exploitation, Hate Crime, LGBTI

YoungMinds

Telephone and internet service

Parents' Helpline 0808 802 5544 Mon to Fri 9.30am-4pm

Office 020 7089 5050

ymentquiries@youngminds.org.uk

<http://www.youngminds.org.uk/>

E Mail via web site

Brief description of services

Charity committed to improving the emotional wellbeing and mental health of children and young people. Provides expert knowledge to professionals, parents and young people through our Parents' Helpline, online resources, training and development, outreach work and publications. Runs the HeadMeds website for young people - accessible, down-to-earth information about mental health medication:

<http://www.headmeds.org.uk/>

Area Covered National Helpline Age range Children

Self-referral Yes Gender of client All

Specialisms

Mental Health

Notes

YoungMinds cannot offer direct advice to children and young people - the helpline service is for parents.

Yorkshire Trans Support

<http://www.ytsn.org.uk>

Contact via web site

Brief description of services

Yorkshire Trans Support Network is an umbrella network established in 2013 by a small group of likeminded individuals, committed to transgender equality, advocacy and education. There are a handful of small groups and events catering for the needs of transgender people in Yorkshire, and many online resources and communities. Please see the 'Our Work' tab on our web site for information on local groups. See web site for meetings and support available.

Self-referral: Yes Gender. Male Female Trans, inc. parents, partners, friends

Specialisms: Young people and partners, Sexual health, housing and finance, online shopping, healthcare services, self-medication.

Youth Offending Teams

Youth Offending Team provide a full range of services to young people subject to court imposed community sentences. This includes services to Magistrate's, Youth and Crown Courts.

The teams also lead on developments in services to victims and communities affected by youth crime. The team works with young people and their families in a planned programme of support and challenge. All work is based on robust assessment processes focusing on risk and protective factors proven to impact on offending behaviour.

Contact details are:

Bradford Email: enquiries@bradford-yot.co.uk Phone: 01274 436060

Kirklees Phone: Huddersfield Office Phone 01484 226263/ 01484 226919

Phone: Dewsbury Office Phone 01924 482118/ 01924 482119

Calderdale Phone 01422 368279

Leeds Email: leeds.yos.admin@leeds.gov.uk Phone 0113 3782055

Wakefield Email: WakefieldYOT@wakefield.gov.uk
Phone 01977 722815. Community Supervision Team 01924 304155

Yorkshire Childrens Society

Brian Jackson House
New North Parade
Huddersfield
HD1 5JP

Tel: 01484 519988
<http://yorkshirechildrenscentre.org.uk/what-we-do/support-for-parents/domestic-violence-perpetrator-programme/>
Contact via web site

Brief description of services

The Childrens Society provides the Domestic Violence Perpetrators Programme (DVPPs) in the Kirklees and Calderdale area. The programme is designed for men who wish to end their violent behaviour towards their female partner. This programme can help men stop their violent behaviour, develop safe, positive parenting and understand the impact of domestic violence on their partner and children. The DVPP will also help men to develop positive and constructive ways of communicating in their relationship. Application for the Domestic Violence Perpetrator Programme is via referral, from professional agencies or by the man himself.

Area covered Kirklees and Calderdale
Self-referral: Yes

Age range 18 years and over
Gender: Male

Specialisms: The Yorkshire Childrens Society provides a number of services for children and adults in the area. Please see web site

Organisations and Telephone Numbers

100 Families	Online only
AAFDA (Advocacy After Fatal Domestic Abuse)	07768 386922
Action Fraud	0300 123 2040
Action on Elder Abuse	080 8808 8141
Adult Protection Unit - Bradford	01274 431077 01274 435400
Advisory Centre for Education	0300 015 142
Advonet	0113 244 0606
AFRUCA (Africans Unite Against Child Abuse)	0161 205 9274 Manchester Office
Age UK Bradford	01274 395144
Age UK Calderdale & Kirklees	01422 252 040
Age UK Leeds	0113 389 3004
Age UK Wakefield	01977 552114
Alzheimer's Society	01274 586008 Bradford 01924 373 264 Wakefield 01484 429 865 Calderdale/Kirklees 01422 352 789 Halifax 0113 231 1727 Leeds 0300 222 11 22 National Helpline
Anah Project	0845 960 6011
Anneli Project	0113 246 0401
Anti-Social Behaviour Units	101 West Yorkshire Police 0800 555 111 Crime stoppers
Archway	0113 3833900
ASB Help	Online only
Aspire	0113 200 9170
ASSIST	01788 551919
AVSED Aireborough Voluntary Services to the Elderly	0113 250 1702
BAMHAG	01274 770118
Bar Council	020 7242 0082
Bar Pro Bono Unit	0207 092 3960 and on line
BARCA	0113 255 9582
BASIS Formerly Genesis	0113 2430036 ADD
Barnardo's Turnaround Service	01274 618421
BEACON [Bradford Ecumenical Asylum Concern]	01274 727525
Behind Closed Doors	0113 246 0401 24 hours 0113 222 4202 office See entry for further contact numbers
Belle Isle Elderly Winter Aid	0113 2778208
BLAST	07921 372896 Bradford 0113 2444209 Leeds 07808 863662 Helpline
Bradford Action for Refugees	01274 762100

Bradford and Airedale Citizens Advice	0844 245 1282 01274 758047 Debt Advice
Bradford Bereavement Support	01274 619522
Bradford City Centre Project	01274 667185
Bradford Counselling Services	01274 733080
Bradford Court Chaplaincy Service	01274 722422
Bradford Hate Crime Alliance (BHCA)	07931 303336
Bradford Rape Crisis & Sexual Abuse Survivors Service	01274 308270 Text only 07435 752975
Bradford Women's Aid	01274 660052 Refuge and Children's Services 01274 666 241 Floating Support 07951 084 744 Outside office hours
Bradford Working Women's Service/ 4women@the bridge	01274 256136
BRAKE	0808 8000 401
BRAVE	01274 729689
Breaking the Silence	07512 771944 Self-referrals: leave message
British Red Cross	0113 201 5240
Broken Rainbow	0300 999 5428
Black Health Initiative	0113 3070300
Bullying UK	0808 800 2222 answered by Samaritans at night
CAFCASS	0844 353 4332
Calderdale Citizens Advice	01422 842 848
Calderdale Council ASB Team	0845 245 6000 or ring 101 to report an incident
Calderdale Women's Centre	01422 323339 domestic abuse line
Calderdale Talking Therapies Insight Healthcare	0300 555 0191 01422 354 260
CALM	0800 58 58 58
Care & Repair	0113 240 6009 - general enquiries
Carers' Resource	01274 449660
CPAS Churches' Child Protection Advisory Service	0845 120 4550 24 hours/day
Changing Faces	0114 253 6662
Childline	0800 1111 24 hours/day
Children and YPs Domestic Violence Service	01422 386 501
Choice Advocacy	01274 391691
Choices	0113 508071
Cinnamon Trust	01736 757 900
Citizens Advice - Witness Service	03003321000
City of Sanctuary	Online only
Civil Legal Advice (CLA)	0345 345 4345 0345 609 6677Minicom
Community Alternatives Team (CAT)	0113 224 3080
Community Links	0113 2739660
Coram Children's Legal Centre	0345 345 4345
CRI Kirklees – The Base	01484 541589
CrimeStoppers	0800 555111
Criminal Injury Compensation Authority CICA	0300 003 3601
Crown Prosecution Service	020 3357 0899 Public enquiries helpdesk North and West Yorkshire Office 0113 290 2700
Cruse Bereavement Care	National Line 0844 4779400 Leeds 01132344150 Kirklees 0944 800 3309 Pontefract/Wakefield 01977 708 335

DIAL Leeds (Leeds Disability)	0113 467 6980 Advice Line 0113 467 6981 General
DIAL Wakefield	01977 723933/34
Dogs Trust Freedom Project	0800 083 4322
Domestic Violence Perpetrator Programme Kirklees	24hr National Help Line 0800 052 7222 Office 01484 519988
Domestic Violence Services (Keighley)	01535 210999
Domestic Violence Support Team	01422 323339
EASS Equality Advisory And Support Service	0808 800 0082 020 7607 2136
Embrace CVOC	0845 6099960
Emergency SMS	Online only
Equality Leeds	0113 2438421 0113 2438960
Escaping Victimhood	07715 209415
FACT	0843 2892016
Forced Marriage Unit	020 7008 0151
Freedom Charity	0845 607 0133
Freedom from Torture	0113 8879502 020 7697 7777 Head office
Foundation	0113 3030150
GASPED	0845 146 0002
Gateway to Care - Calderdale	01422 393000
Genesis Project /	0113 243 0036
Get Connected / The Mix	0808 808 4994
GIPSIL	0113 248 1813
Growing Works	01484 606506
HALE [Health Action Local Engagement]	01274 271088
HALT	0113 2460401 0113 2432632
Hand in Hand	0300 303 700
Hate Incident Reporting Centres (HIRCs)	See Hate Incident Reporting Centres section p151
Hawksworth Wood Community Association	0113 318 2760
HMP Leeds	0113 2032874
Home Group/ Stonham Calderdale The Acorns	0845 155 1485
Hope for Justice	0845 5197402
Huddersfield Women's Aid	01484 308300 0800 052 7222
IAPT Leeds	0113 273 9660
IKWRO	0207 920 6460 Emergency out of hours: 07846 275 246 (Arabic/ Kurdish) and 07846 310 157 (Farsi/ Dari/ Turkish)
Immobilise	online only
Incommunities Limited	01274 254000
Independent Police Complaints Commission (IPCC)	0300 020 0096 (press 1 at prompt)
Inform	020 7955 7654 For urgent out-of-hours enquiries text 07581 738131
Innocence Network UK [INUK]	Online only
Innocent	Online only
Inquest	020 7263 1111
Insight Healthcare	01422 345 260
International Child Abduction and Contact Unit	Online only

Internet Watch Foundation	Online Reporting. Phone 01223 20 30 30
Independent Sexual Advisors: Victim Support	01274 535432 Victim Assessment and Referral Centre 0300 303 1971 Support Line 0808 1689111
Jewish Women's Aid	0808 801 0500
Joanna Project	0113 350 8071
Justice for Women	07505 428 458
Jyoti	01274 308270
KABWWA	01484 304338/9 0800 052 7222 Helpline
Karma Nirvana	0800 5999 247
Kidscape	08451 205 204 Helpline for parents
Kirklees Anti-social Behaviour Partnership	01484 221000
Kirklees Citizens Advice	0844 848 7970
Kirklees Domestic Violence Team	01924 431491
Kirklees Law Centre	01924 439 829
Kirklees Neighbourhood Resolution Panels Scheme	01484 416764
Kirklees Rape & Sexual Abuse Counselling Centre	01484 450040
Kirklees Women's Centre	Huddersfield 01484 450866 Halifax 01422 386500
LASSN Leeds Asylum Seekers' Support Network	0113 373 1759
Latin American Women's Aid (LAWA)	0207 275 0321
Law Society	020 7320 5650
Leeds Advocacy	0113 244 0606 (option 3)
Leeds Anti-Social Behaviour Team	0300 303 1971
Leeds Bereavement Forum	0113 225 3975
Leeds Black Elders Association (LBEA)	0113 2374332.
Leeds Citizens Advice	0113 223 4400
Leeds Domestic Violence Services	0113 246 0401
Leeds GATE	0113 2402444
Leeds Housing Concern	(0113) 276 0616
Leeds Survivor Led Crisis Service	0808 800 1212
Leeds Women's Aid	0113 2460401
Leeds Youth Offending Service	0113 3957198
Lifeline Kirklees	01484 353333
Lucie Blackman Trust, formerly Missing Abroad	0207 047 5060
MAMAA	020 8207 0702
Mankind Initiative	01823 334244
Manuel Bravo Project	0113 350 8608 -
Mears Home Improvements (MHI)	0800 0324483 01484 845492
Men's Advice Line	0808 801 0327
Middleton Elderly Aid	0113 2721050
Migrant Help	01304 203977
Mind in Bradford	01274 730815
Mind The Gap	01274 487390
Moira Fund	Internet only
Moor Allerton Elderly Care	0113 266 0371
MOSAC	0800 980 1958
Mosaic II	01274 734 561

Motor Insurers' Bureau	01908 830001
Muslim Youth Helpline	0808 8082008
Murdered Abroad Formerly SAMM Abroad	0845 123 2384
NAPAC	Free Helpline 0808 801 0331 Office 0207 614 1801
National Children's Centre- Huddersfield	01484 519988
National Stalking Helpline	0808 8020300
Neighbourhood Watch	0116 229 3118
No Going Back	08456 808 442 07748 966211 emergency legal advice or advocacy
New Mind Counselling Service	079 729 294 90
Northorpe Hall Trust	01924 492183
NSPCC	0808 800 5000 01132 182 700 Leeds
NSPCC Female Genital Mutilation (FGM) helpline	0800 028 3550
NYAS National Youth Advocacy Service	0808 808 1001
Oasis BME Domestic Abuse Services	01274-634850
On-TRAK	Huddersfield 01484 437907 Dewsbury 01924 486170
OPAL (Older People's Action in the Locality)	0113 2619103
Oxford Place Children's Centre	(0113) 245 3502
PACE [Parents Against Child Sexual Exploitation]	Telephone Helpline 0113 240 5226 Office 0113 240 3040
PAFRAS	0113 262 2163
Paladin National Stalking Advocacy Service	0207 840 8960
Palm Cove Society	0113 2302271 Leeds Amend 01274 722765 Bradford
Papyrus Prevention of Young Suicide	0800 068 41 41
Pennine Domestic Violence Group	0800 052 7222
Project 6	01535 610180
Rape Crisis National Helpline	0808 802 9999
Reachout	07707 809925
Real Dawn UK	0800 048 8522 01924 829741 07795 807675
Refuge	National Helpline 0808 2000 247 General Enquiries 020 7395 7700
Remedi	0114 2536669
Respect Phonenumber	0808 802 4040
Reunite International	0116 2556 234
Rights of Women	020 7251 8887 Criminal Law and Sexual Violence legal advice line 020 7251 6577 Family law advice line
Rightsteps Wakefield	01924 234860
Restorative Justice in West Yorkshire	
Bradford	01274 437516
Calderdale	01422 368279
Kirklees	01484 221000
Leeds	0113 2424110
Wakefield	01924 304155
Roadpeace	0845 4500 355

Rosalie Ryrie Foundation	01924 315140 07757 824725
Royal British Legion	0808 802 8080
Royal Masonic Benevolent Institution	020 7596 2400
Safe Places Scheme - Kirklees	01484 340811
Safe At Home	0800 915 1561
Safe Hands	01422 430495
Salvation Army [The]	0845 450 7428 Leeds Office
Samaritans	24 hour National Helpline 116 123 See entry for local offices
SAMM Now known as Murdered Abroad	0845 872 3440 amend to 0845 123 2384
Sanctuary Scheme Kirklees	Integrated Domestic Violence Team 01924 431491 Pennine Domestic Violence Group 0800 052 7222 Male victim support 07715 080274 National Domestic Violence Helpline 0808 2000 247
SANE	SANEline 0300 304 7000 Office Phone 020 3805 1790
SCARD Support and Care after Road Death and Injury	01484 400092
Shantona Women's Centre	0113 249 7120
Shelter	0808 800444 Homelessness Helpline 0845 345 4 345 Legal Advice
Shipley Youth Cafe	01274 597407
Sodasa Project	01274 577 571 01274 651 652
Solace	0113 2491437
St Anne's Community Services	0113 243 5151
STAR Surviving Trauma After Rape	01924 298954
STAR Bereavement and Support Service	+44 (0)1924 574071
Staying Put	01274 667104
Staying Safe In Kirklees	01484 304318 0800 052 7222 Helpline
Stonewall	08000 50 20 20
Stop Hate UK	24 hour Stop Hate Line 0800 1381625 Stop Learning Disability Hate Line 0808 802 1155 Stop Transgender/LGB hate Crime 0808 801 0661 General 0133 293 5100
Stop it Now!	0808 1000 900
Support After Rape & Sexual Violence Leeds	0808 802 3344
Survivors of Bereavement by Suicide	Helpline 0300 111 5065 Admin 0115 944 1117
Survivors UK	Web Chat:www.survivorsuk.org or Text 020 3322 1860 Phone 02035983898
Survivors West Yorkshire (SWY)	Internet only
The Alma Street Project, Family Action Bradford	01274 651652
The Americans Overseas Domestic Violence Crisis	0-800-89-0011 at the prompt dial 866- (879-6636).
The Children's Society LEAP Programme	0113 2635585
The Chinese Information and Advice Centre (CIAC)	0300 201 1868
The Chiva Project	0113 2258915
The Compassionate Friends	0345 123 2304
The HOPE Project	01274 651652 Family Action 01535 210999 Keighley Domestic Violence Service
The Market Place Leeds	0113 2461659
The Maze Project	01422 386 506

The Missing Foundation	020 8878 2144
The Mix/Get Connected	Helpline 0808 808 4994
The Salvation Army	24-hour confidential Trafficking Referral Helpline 0300 3038151 Yorkshire Head Office 0845 450 7428
The SWEET Project & SWANS Service	01484 221000
Time to Talk	01535 606282
Together Women Project	0113 380 8900 Leeds 01274 301 470 Bradford
Unseen	For referrals for accommodation or immediate advice contact Salvation Army 0300 303 8151
Victim Support - including Victim Support Homicide Service	0300 303 1971 Victim Assessment and Referral Centre weekdays 8am-8pm and Saturday 9am-5pm 0845 30 30 900 National Support Line weekdays 9am-8pm, weekends 9am-7pm, bank holidays 9am-5pm
VoiceMail4All	Online only
Wakefield Anti-Social Behaviour Unit	01924 892815 office or at Victim Support Assessment and Care Centre 0300 303 1971
Wakefield and district housing	OneCALL 03458 507 507
Wakefield Citizens Advice Bureau	0844 4994138
Well Women Centre	01924 211114
West Yorkshire Fire and Rescue Service	0800 5874536
Why Me?	020 3096 7708
Winston's Wish	08452 030405
Witness Service – Citizens Advice	0300 332 1000
WY-FI	0113 887 0053
Women Centre Ltd	01422 323339 main office 01484 450866 domestic abuse Kirklees 01422 386500 domestic abuse Calderdale
Women's Counselling and Therapy Service	0113 245 5725
Women's Aid	0808 2000 247
Women's Health Matters	0113 2762851
Yorkshire Mediation Services	0113 242 4110
Yorkshire MESMAC	Leeds 0113 244 4209 Bradford 01274 395815 Wakefield 01924 211116
Young Minds	0808 802 5544
Youth Offending Teams	Bradford 01274 436060 Kirklees Huddersfield Office 01484 226263 Dewsbury Office 01924 482118 Calderdale 01422 368279 Leeds 0113 3782055 Wakefield 01977 722815 Community Supervision Team 01924 304155

Hate Incident Reporting Centres

To report a hate crime, please call the Police on 101. For emergencies, dial 999.

However, if you want to speak to someone other than a Police Officer, you can use one of the independent Hate Incident Reporting Centres in your area.

Mate Crime

The term 'Mate Crime' is being used to raise awareness where people with learning disabilities are often befriended by people who then exploit them. These are groups and individuals who pretend to be friends but who are really taking advantage of people.

Mate Crime or Hate Crime, report it!

Reporting Centres

National Organisations

Stop Hate UK – 24 hour helpline

Information available in 45 languages.

By email: talk@stophateuk.org

By phone: 0800 138 1625

Online: www.stophateuk.org

Text: 07717 989025

<http://www.stophateuk.org>

Stop Learning Disability Hate Line 0808 802 1155

Stop Transgender/LGB hate Crime 0808 801 0661

General 0133 293 5100

Bradford and Keighley

<p>Britannia House Customer Services Ground Floor, corner of Broadway and Bridge Street BD1 1HX</p>	<p>Information Shop for Young People 125 Thornton Road PBD12E</p>
<p>West Bradford Incommunities Commerce House, 24 Kirkgate BD1 1QL</p>	<p>Bradford Primary Care Trust Bevan House, 152 Sunbridge Road BD1 2HA</p>
<p>Equity Partnership Equity Centre, 1 Longlands Street BD1 2TP</p>	<p>Key House Cavell House, Eldon Place BD1 3AY</p>
<p>Bradford City Centre Project (BCCP), City House, 21-27 Cheapside BD1 4HR</p>	<p>Incommunities Tenancy Enforcement Trust House, 5 New Augustus BD1 5LL</p>
<p>Yorkshire MESMAC 28 Chapel Street, Little Germany BD1 5XT</p>	<p>East Bradford Incommunities Unit A, Headway Business Centre, Knowles Lane BD4 9SW</p>

Shine Project St Stephens Church, West Bowling BD5 7BH	The Peacemakers 554 Manchester Road BD5 7LR
Canterbury Advice Centre 1/3 Ringwood Road BD5 9LB	Grange Technology College Haycliffe Lane, Bradford BD5 9LE
Bradford People First Mayfield Centre, Broadway Avenue BD5 9NP	Bradford College Security, Great Horton Road BD7 1AY
Morley Street Resource Centre 124 Morley St. BD7 1BB	Manningham One Stop Shop Carlisle Road, BD8 8AB
Barnardo's 91 Saffron Drive, Allerton BD15 7NQ	Incommunities The Old School, Wrose Brow Road, Shipley BD18 2NT
Victim Support Unit 3 Park View court St Pauls Road Shipley BD18 3DZ	Shipley College Student Services, Salt Building, Victoria Road, BD18 3JW
Shipley Information Centre 2a Wellcroft, Shipley, BD18 3QL	Keighley and Craven People First Springfield Mills, Oakworth Road, Keighley, BD21 1SL
Incommunities 36 Devonshire Street, Keighley, BD21 2AU	Key House 130 North Street, Keighley, BD21 2HH
Council Customer Service Centre The Town Hall, Bow Street, Keighley, BD21 3PA	Connexions Keighley 79 Low street Keighley. BD21 3QP

Calderdale

Calderdale Hate Crime Partnership Third Floor, Northgate House, Halifax, HX1 1UN 01422 392869	Calderdale Well Women's Centre 23 Silver Street, Halifax, HX1 1JN 01422 386500
Doorways Project 18-20 The Square, Woolshops, HX1 1RJ 01422 392460	Calderdale CAB Halifax Centre, 37 Harrison Road, HX1 2AF 01422 842848
Home Group 2 Balmoral Place, Halifax, HX1 2BG 01422 395342 /0	Pennine Housing 2000 Bull Green House, Bull Green, Halifax HX1 2EB 01422 284500
Calderdale College Francis Street, Halifax, HX1 3UZ 01422 399367	MSM Resource Centre, Hall Street, Halifax, HX1 5AY 01422 341764

Himmat Ltd 34-36 Hanson Lane, Halifax, HX1 5NX 01422 348045	Park Community Initiative Hanson Lane Enterprise Centre, Halifax, HX1 5PG 01422 365948
St Augustine's Family Centre Hanson Lane, Halifax, HX1 5PG 01422 352492	Ovenden Initiative 87 Turner Avenue South, Illingworth, Halifax, HX2 8EF 01422 255402
Calderdale Citizens Advice 65/67 Southgate, Elland, HX5 ODQ 01422 842848	Pennine Housing 2000 Brighouse Office, Lawson Road, Brighouse, HD6 1NY 01422 393791
Pennine Housing 2000 1st Floor Park View House, Woodvale Office Park, Woodvale Road, Brighouse, HD6 4AB 01484 824300	Calderdale CAB New Oxford House, Albert Street, Hebden Bridge, HX7 8AH 01422 842848
Calderdale CAB Todmorden Community College, Burnley Road OL14 7BX 01422 842848	Customer First Todmorden Community College OL14 7BX 0845 2456000

Kirklees

Batley Resource Centre Disability Specific 90 Commercial Street WF17 5DS 01924 326331	Birstall Library Market Street Birstall WF17 9EN 01924 326227
CAB Dewsbury Branch (LGBT Specific) Units 5&6 Empire House Wakefield Old Road WF12 8DJ 0844 8487970	CAB Huddersfield Branch (LGBT Specific) 2nd floor Standard House Half Moon Street HD1 2JF 0844 8487970
Connect Housing 6 Friendly Street HD1 1RD 0300 5000 600	Deighton Centre Deighton Road Deighton HD2 1JP
Dewsbury Library Dewsbury Retail Park Railway Street WF12 01924 325080	Fusion Housing Huddersfield Pearl House, 10 John William Street, HD1 1BA 01484 223922
Fusion Housing Dewsbury Units 11-12 Empire House Wakefield Old Road WF12 8DJ 01924 324990	Gateway to Care (Disability Specific) 30 Market Street Huddersfield HD1 2HG 01484 414933

<p>Holme Park Court – Kings Security Systems Woodhead Road Berry Brow Huddersfield HD4 7NH 01484 667023</p>	<p>Bishop Court – Kings Security Systems Woodhead Road Berry Brow Huddersfield HD4 7NH 01484 667023</p>
<p>Hudawi Cultural Centre Great Northern Street Birkby HD1 6BG 01484 226697</p>	<p>Huddersfield Gay Group (HUGG) LGBT Specific Marten House East Fern Street HD1 6SB 07773 588628</p>
<p>Kirklees Federation of Tenants and Residents Association Federation House St John's Avenue Newsome HD4 6JP 01484 223466</p>	<p>Probation Kirklees Huddersfield Branch 21 St John's Road HD1 5BW 03000 487600</p>
<p>Pakistan and Kashmir Welfare Association Centre Off Manor Way Staincliffe Batley WF17 7BX 01924 422786</p>	
<p>Dewsbury Branch Broadway House Crackenedge Lane Wf13 1PU 01924 464171</p>	<p>Sadeh Lok Housing Association Trafford House 11 Halifax Road Huddersfield HD3 3AN 01484 435715</p>
<p>Student Advice Centre LGBT Specific Students' Union University of Huddersfield HD1 3DH 01484 473446</p>	<p>The Brunswick Centre Marten House Fern Street East Huddersfield HD1 6SB</p>
<p>The Brunswick Centre The Resource Centre Hall Street Halifax HX1 5AY</p>	<p>The Brunswick Centre 33 Wellington Road West Dewsbury WF13 1HN</p>
<p>University of Huddersfield Queensgate HD1 3DH 01484 472675</p>	<p>Yorkshire Metropolitan Housing Association 01484 431666</p>
<p>Women Centre Kirklees LGBT Specific 15, Lord Street HD1 1QB 01484 536272</p>	<p>Young Peoples Service Young Batley Centre Thomas Street WF17 8PR 01924 326235</p>
<p>Young Peoples Service Slaithwaite Town Hall Cross Street HD7 5AF 01484 222509</p>	

Leeds

East Leeds	
Ebor Gardens Advice Centre 173 Haselwood Drive Leeds LS9 7RE	
Garforth One Stop Centre and Library Lidgett Lane, Garforth LS25 1EH	Kippax Housing Office Hanover Place Kippax LS25 7LW
Swarcliffe Housing Office 32-38 Langbar Gardens LS14 5ES	Osmondthorpe One Stop Centre 81a Wykebeck Mount LS9 0JE
Moortown Housing Office 4 Queenshill Approach Moortown LS17 6AY	South Seacroft One Stop Centre 90/95 Moresdale Lane LS14 6GG
North Seacroft Joint Service Centre Unit 8, Seacroft Green LS14 6JD	Wetherby One Stop Centre 24 Westgate Wetherby LS22 6NL
Burmantofts Housing Office Rigton Lawn LS9 7QA	Gipton Housing Office 58 Coldcotes Drive Gipton LS9 6QG
Richmond Hill Housing Office 8 Walter Crescent Richmond Hill LS9 8NG Open : Monday 8.30 a.m. – 12.30p.m Wednesday 8.30 a.m. – 12.30p.m. Thursday 1.00 p.m. – 4.30p.m. (up to 6.00 p.m. alt weeks)	Tribeca House 71 Roundhay Road LS7 3BE
Connect Housing Association 205 Roundhay Road LS8 4HS Tel No. 0113 2350202	Unity Housing Association 113/117 Chapeltown Road LS7 3HY Tel No. 00113 200 7700
South Leeds	
Asha Neighbourhood Centre 43 Stratford Street Beeston LS11 6JG	Dewsbury Road One Stop Centre 190 Dewsbury Road LS10 6PF
Morley Housing Office Town Hall Queens Street LS27 9DX	Hamara Centre 73 Lodge Lane Beeston LS11 6ER

Rothwell Housing Office Civic Buildings Marsh Street LS26 0AD	St Georges Centre St Georges Road Middleton LS10 4UZ
Connect in the North Bridge House Balm Road LS10 2TP Tel No. 0113 2703233	Belle Isle Tenant Management Organisation Aberfield Gate Belle Isle LS10 3QH
West Leeds	
One Stop Centre Pudsey Town Hall Robin Lane LS28 7BL	One Stop Centre Armley 2 Stocks Hill Armley LS12 1UE
Horsforth Neighbourhood Office The Green Town Street LS18 5JB	One Stop Centre Aireborough Micklefield House New Road Side Rawdon LS19 6DF
Bramley Neighbourhood Office 202 Town Street Bramley LS13 2EP	Kirkstall Neighbourhood Office 45 Kirkstall Lane LS5 3BE
Wortley Neighbourhood Office 38 Heights Drive Armley LS12 3SU	Little London Neighbourhood Office Oatland Drive LS7 1SH
Sanctuary Supported Living Leeds Floating Support Related Housing Support for families and Singles 77, Commercial Road Kirkstall LS53AT Access from Gilbert Chase (back of building) 0113 2258912 Contact: Christine Exley or Garry Hawksby Christine.exley@sanctuaryhousing.co.uk Garry.Hawksby@sanctuaryhousing.co.uk	LTSU Student Welfare Service Leeds Trinity University Brownberrie Lane Horsforth LS18 5HD 0113 283 7100 ext. 352 trinitywelfare@leedstrinity.ac.uk
City Centre	
MESMAC 60 Upper Basinghall Street LS1 5HR Tel No: 0113 2444209 www.mesmac.co.uk	Dales (Deaf Across Leeds Enablement Service) Minerva House, 4th Floor, 29 East Parade, LS1 5PS 0113 288 5750 / 07702 940888 www.dales-bid.org.uk Contact: Milton Lennon (SPA) Single Point of Access Worker

<p>Leeds Federated Housing Association Arthington House 30 Westfield Road LS3 1DE Tel No. 0113 386 1000</p>	<p>International Student Office University of Leeds Level 11, Ziff Building Woodhouse Lane LS2 9JT</p>
<p>City One Stop Centre 2 Great George Street LS2 8BA</p>	<p>Leeds University Student Union Students Advice Centre Lifton Place LS2 9JZ OR University Square, LS1 1UH Email: advice@luu.leeds.ac.uk Tel No: 0113 380 1290 www.leedsuniversityunion.org.uk/he lpandadvice/</p>
<p>Leeds Specialist Reporting Centres</p>	
<p>CST –Protecting the Jewish Community Email: leeds@thecst.org.uk Phone: 0113 237 1980 Online: www.thecst.org.uk</p>	<p>Faith Matters – Tell MAMA (Measuring Anti-Muslim Attacks) Email: info@tellmamauk.org Phone: 0800 456 1226 Online: http://tellmamauk.org/submit-areport/</p>

Wakefield

<p>Normanton Service Access Point 10 High Street WF6 2AB 0845 8 507 507</p>	<p>Pontefract Municipal Offices Stuart Road Pontefract</p>
<p>Housing Office The Close Hill Top Knottingley 0845 8 507 507</p>	<p>Pontefract service access Point 1 Horsefair Pontefract WF8 1PE 0845 8 507 507</p>
<p>Wakefield service access 19-25 Wood Street Wakefield WF2 2EL 0845 8 507 507</p>	<p>Wakefield CAB 27 King Street Wakefield WF1 2SR 01924 378063</p>
<p>Wakefield Asian welfare centre & Asylum seeker drop in centre Community Centre Montague Street Off Agbrigg Road WF1 5BB</p>	<p>RASA Advocacy Project 13 Upper York Street Wakefield WF1 3LQ 01924 368855</p>

Lupset Community Centre Association Broadway Wakefield WF2 8AA	Eastmoor Service Access Point Stanley Street Eastmoor WF1 4NB 0845 8 507 507
Lupset Service access point George-A-Green Road Lupset Wakefield WF2 8HN 0845 8 507 507	Vulnerable Adults Queens House Market Street Wakefield WF1 1DF 01924 304369
Ossett Service Access Point Ossett Town Hall Ossett WF5 8BE 0845 8 507 507	South Elmsall CAB Westfield Resource Centre Westfield Lane South Elmsall
South Elmsall Service Access Point Exchange Street WF9 2RD 0845 8 507 507	Airedale Service Access Point Stansfield Road Airedale Castleford WF10 3BY 0845 8 507 507
Castleford Service Access Point 23 Carlton Street Castleford WF10 1BG 0845 8 507 507	Victim Support Safer Communities 19-25 Wood Street Wakefield WF1 2EL

SAFGUARDING

Local Authority Safeguarding Units

Safeguarding Children

If you have reason to believe that a person (adult or child) is at immediate risk of harm, contact the police on 999

If you are concerned about the safety or welfare of a child in:

Bradford District

- During office hours call Children's Social Care Initial Contact Point - **01274 437500** - (8.30am - 5.00pm Monday to Thursday, 4.30pm on Friday)
- At all other times, Social Services Emergency Duty Team - **01274 431010**

Calderdale

- Call MAST (Multi-Agency Screening Team): **01422 393336** (in normal working hours)
- Out of hours call: **01422 288000**

Kirklees

- Kirklees Duty and Assessment Service **01924 326097** or **01924 326076**
- Kirklees Emergency Duty Service **01484 414933** (outside office hours)

Leeds

- **0113 2224403** between 8.30am - 5pm
- Emergency Duty team (out of hours) **0113 240 9536**

Wakefield

- Contact Social Care Direct (24 hours) **0845 8503 503**

National Helpline

- NSPCC confidential Helpline **0808 800 5000**

Safeguarding Adults

If you have reason to believe that a person (adult or child) is at immediate risk of harm, contact the police on 999

If you are concerned about the safety or welfare of an adult in:

Bradford

- Adult protection unit General Enquiries & Referrals: **01274 431077**
- Or complete online form at: www.bradford.gov.uk

Calderdale

- Gateway to Care: **01422 393000**

Kirklees

- Gateway to Care (24 hours) **01484 414933**

Leeds

- Monday - Friday 08:00 - 18:00 Contact Centre: **0113 222 4401**
- Text phone for deaf and hard of hearing people: **0113 222 4410**
- Weekends, Bank Holidays, and all other times Emergency Duty Team **0113 240 9536**

Wakefield

- Contact Social Care Direct (24 hours) **0845 8503 503**

National Helpline

- Action on Elder abuse confidential Helpline: **080 8808 8141**

DOMESTIC ABUSE

In case of immediate danger call the Police on 999

The following is a contact list of Police, Local Authority and specialist national organisations that can assist. See also: Safeguarding Units on pages 142 and 143

A full list of organisations is contained in the index on pages 5 and 6.

National Domestic Violence

24 hr Freephone helpline for women

0808 2000 247

www.nationaldomesticviolencehelpline.org.uk

National Men's Advice Line

0808 801 0327

Mon to Fri: 9am – 5pm

www.mensadviceline.org.uk

Broken Rainbow UK

LGBT domestic violence charity

Freephone helpline

0800 999 5428

www.brokenrainbow.org.uk

Children and Young People

Childline 0800 1111 and

NSPCC Helpline 0800 800 5000

Police

You can report any incidents of domestic abuse to the police by calling 101. In an emergency always dial 999.

You can also call or email your local Police Safeguarding Unit to discuss any concerns or questions you have with one of the police specialist staff on the contact details below:

- **Bradford :**
b.dsu@westyorkshire.pnn.police.uk
01274 376116
Bradford District Domestic Abuse Unit – 01274 376744
- **Calderdale**
fa.safeguarding@westyorkshire.pnn.police.uk
01422 337041
- **Kirklees**
ea.safeguarding@westyorkshire.pnn.police.uk
01924 335073
- **Leeds**
leeds.safeguarding@westyorkshire.pnn.police.uk
0113 3859590
- **Wakefield**
da.safeguarding@westyorkshire.pnn.police.uk
01924 878398

Local Authority

Wakefield

Web site: www.wakefield.gov.uk/domesticabuse

Wakefield District Domestic Abuse Service
Contact: domesticabuse@wakefield.gov.uk
Phone 0800 915 1561

Leeds

Leeds Domestic Abuse Service:

Web Site: www.leeds.gov.uk/domesticviolence
Phone Helpline 0113 246 0401 24hrs

Bradford

Web Site: http://www.bradford.gov.uk/bmdc/community_and_living/domestic_abuse

Staying Put: 01274 667104
Bradford Women's Aid: 01274 66624
Domestic Services Keighley: 01535 210999

Calderdale

Web Site: http://www.bradford.gov.uk/bmdc/community_and_living/domestic_abuse
Calderdale Women's Centre
23 Silver Street
Halifax
HX1 1JN

E mail: info@womenscentre.org.uk

Web site: womenscentre.org.uk

Telephone: 01422 323339.

Kirklees

Integrated Domestic Violence Team,
3rd Floor, Empire House,
Wakefield Road,
Dewsbury,
WF12 8DJ

Web Site: <http://www.kirklees.gov.uk/community/yourneighbourhood/crimesafety/domesticviolence.aspx>

E Mail: domesticviolence@kirklees.gov.uk

Phone 01924 431491

The Domestic Violence Disclosure Scheme (DVDS)

The Domestic Violence Disclosure Scheme (DVDS) was launched by the Home Office on 8 March 2014. The scheme is often referred to as 'Clare's Law'. The aim of this scheme is to give members of the public a formal mechanism to make enquiries about an individual who they are in a relationship with or who is in a relationship with someone they know, and there is a concern that the individual may be abusive towards their partner. There are two ways in which a disclosure can be made to a person under DVDS.

Right to Ask

Under the 'Right to Ask' application a member of the public can proactively seek information that is held by police on a new or existing partner. Once an application has been submitted the police will carry out a number of checks to see whether relevant information exists. If it does, this information will be passed to a local multi-agency decision making forum (MARAC) where a decision will be made about whether or not to make a disclosure. The decision making forum will assess the application as to whether a disclosure would be lawful and proportionate to protect the potential victim from harm.

Right to Know

'Right to Know' requests are triggered by police where indirect information or intelligence held by the police or partner agencies indicates that an individual is at risk of harm from their partner. Again, this information will be passed to a local multi-agency decisions-making forum (MARAC) where a decision will be made about whether or not to make a disclosure. The decision making forum will assess the application as to whether a disclosure would be lawful and proportionate to protect the potential victim from harm.

If at any stage in either pathway the police identify that the potential victim is at immediate risk of harm, they can bypass the decision making forum and make a disclosure straight away.

If you want to find out more about the Domestic Violence Disclosure Scheme you can:

- Call the police on 101
- Visit your local police station
- Speak to your local officer or team

How do I apply for information under the Domestic Violence Disclosure Scheme?

If you require further information about the Domestic Violence Disclosure Scheme or wish to make a request for information under it, please contact West Yorkshire Police on 101. The following link provides more detailed information about how the scheme operates:

If you are concerned that someone you know may be in a relationship and is at risk of domestic violence, please see:

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/224877/DV_Disclosure_Scheme_Guidance_-_REVISED_W.pdf (PDF 500kb)

Q .When a request is made under the Domestic Violence Disclosure Scheme, will the subject know they are being checked out and who asked for it?

A. No, confidentiality will be maintained unless a disclosure takes place. If there is a disclosure, the subject may be informed that the applicant is to receive information about them. Risk assessments will take place for each disclosure.

Q If a disclosure takes place under the Domestic Violence Disclosure Scheme; can applicants warn family and friends about the violent offender?

A. Information contained within the disclosure must be treated as confidential. It is only being given so that steps can be taken to protect potential victims. Applicants must not share this information with anyone else unless they have spoken to the police, or the person who gave them the information, and the police have agreed that it can be shared. In considering disclosure, all relevant persons will be informed.

NOTES