



OFFICE OF POLICE AND CRIME COMMISSIONER FOR WEST YORKSHIRE

Record of decision made by the Police and Crime Commissioner

Title/Subject:
Telephone survey of victims of crime as part of the HMIC PEEL assessment
Reference: 02/06/13
Executive Summary:
Victim Support has been asked to facilitate a small number of telephone interviews by Her Majesty's Inspectorate of Constabulary (HMIC) with victims of crime as part of the annual PEEL assessments. The research is limited to certain crime types only (Burglary, Assault and Anti-Social Behaviour). This research will not interfere in any way with the delivery of the services. Victim Support will comply with its obligations under data protection and only victims who have given their consent to take part in this research will be put forward to be contacted by HMIC. The scope of this research covers victims' experiences of the police.
Requested Decision:
PCC is asked he is content for Victim Support to conduct the victim survey requested by HMIC as part of the PEEL assessment.

Implications	Details / Comments	Officer Sign Off
Legal	None identified	Legal Advisor – Not required
Financial	No costs to the PCC	Treasurer – Not required
Policy	A concern was expressed about whether this exercise potentially duplicates the existing user satisfaction work carried out on behalf of West Yorkshire Police as mandated by the Home office	Relevant Policy Lead/Deputy Police and Crime Commissioner Tricia Holder
Equality and Diversity	Victims contacted will reflect the demographic profile in West Yorkshire. Issues about barriers to access for particular groups of victims will be highlighted in the report to HMIC.	E&D Representative David Smith

Police and Crime Commissioner Decision: Agreed to the survey but expressed concern that there may be duplication in the questions asked with the survey of victims satisfaction, which West Yorkshire Police/Victim Support will conduct as mandated by the Home Office.

Signature:

A handwritten signature in black ink, appearing to read 'M. B. Williams', written in a cursive style.

Police and Crime Commissioner for West Yorkshire

Date: Tuesday 2 June 2015