

OFFICE OF POLICE AND CRIME COMMISSIONER FOR WEST YORKSHIRE

Record of decision made by the Police and Crime Commissioner

Decision Notice Number/Date 13/007

**Title/Subject:** Helpdesk Review – Proposals for Public Enquiry Counters.

**Summary and recommendations:**

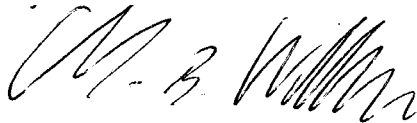
The decision paper provided the business case for revising the locations and enquiry hours of public enquiry counters and details of changes in staff deployment to support public enquiry counters, divisional control rooms and telephone enquiry functions.

**Police and Crime Commissioner decision**

The Commissioner:

- a) approved the proposed public enquiry counter opening hours and locations (Appendix 2).
- b) noted the other changes to the manner in which staff will be deployed in support of the public enquiry counters, divisional control rooms and telephone enquiry functions.

**Signature:**



**Title: Police and Crime Commissioner for West Yorkshire**

**Date: 18 February 2013**