

**COMMUNITY OUTCOMES MEETING
SUPPORTING VICTIMS AND WITNESSES**

20 NOVEMBER 2018

SUBJECT: DIGITAL MOBILE UPDATE

Report of the Chief Constable

<p>PURPOSE OF THE REPORT</p> <p>1. To provide an update to the PCC on Hand held device development and the use of Body Worn Video (BWV).</p>
<p>RECOMMENDATION</p> <p>2. That the Police and Crime Commissioner (PCC) is satisfied with the continued progress.</p>
<p>POLICE AND CRIME PLAN</p> <p>3. Investing in technology is critical to raise productivity and offset the effect of the financial savings required that lead to a reduction in the number of officers and staff available. The use of technology can reduce crime, increase detections and make people feel safer.</p>
<p>KEY INFORMATION</p> <p>4. The PCC invested £2 million pounds from an internal 'Transformation Fund' to support this technology.</p> <p>5. The provision of mobile hand-held devices allows officers to access various force systems without returning to the police station. The devices continue to be upgraded to include more functions increasing efficiency for officers.</p> <p>6. BWV devices have been rolled out to Uniformed Patrol Officers for use in overt policing activity across West Yorkshire. They have now been issued in all districts, including 200 special constables. Following successful testing, an alternative device for Firearms Officers has been successfully sourced and has now been deployed. This project will play an important role in the future of policing in West Yorkshire and nationally.</p> <p>7. Members of the public can expect to see devices used and the cameras routinely worn as part of usual frontline policing. Their use will help the PCC deliver on his promise to put victims first, they will also allow officers to improve evidence gathering which leads to better criminal justice outcomes and increased protection for both officers and the public, they will also ensure public complaints can be resolved more quickly and conclusively where they occur.</p>

8. The PCC has recently met with colleagues from the Racial Justice Network to discuss their concerns regarding the Biometric Fingerprint App. He has referred the issue to the Force Independent Advisory Group for further consideration.



Chief Officer Team Briefing for COM

Title: Digital Mobile Update

CoT Sponsor: ACC Kingsman

SUMMARY

This report is a combined update of the progress made in relation to the Mobile Hand Held Device and the deployment of Body Worn Video.

ONGOING WORK AND DEVELOPMENTS

New Hand held Device Development

New processes now live within PRONTO Digital Pocket Note Book (EPNB) since previous update include:

- Biometric fingerprint search
- Upgrade to contemporaneous interview following changes in (PACE) Legislation.

The re-organisation of Digital Policing under Operation Fusion has had an impact on the mobile project. However, the software supplier has continued to develop PRONTO applications in partnership with the Digital Mobile Team.

Two new APPS have been fully developed and tested and await Digital Policing to make changes on the Force' main Crime information system (NICHE) prior to live release. These are:

- Public Protection Notice (Vulnerability referrals to partners)
- Missing Persons rework and improved return interview

Requirements are currently being gathered in relation to the following processes:

- Integrated Property
- Road Traffic Collisions
- Custody APP

Working with supplier, the Digital Mobile Team have designed a process where PRONTO is able to prevent address and Nominal duplication and to automatically clean up duplicates that already exist. This is something that all Forces have difficulty with and the computer system (NICHE) have no resolution. Lincolnshire have implemented the WYP proposed changes and reduced duplicate addresses to zero as a result. A Gazetteer upgrade will be required to adopt in WYP.

The replacement Note 8 device has recently been provided to the Digital Mobile Team for testing. Note 3 devices are being recalled from some roles in order to continue to supply new recruits with a device. The new Note 8 device should provide the following enhancements when available:

- *Deployment to Special Constables*
- *CORVUS mobile*
 - *Briefing*
 - *Tasking*
 - *Antisocial Behaviour Analytical Tool*
 - *Mapping including current (STORM) incident logs and officer location*
 - *Geographical alerts of Intelligence and briefing items*
- *CARM Mobile*
 - *Booking on/off*
 - *Overtime claims*
 - *Booking AL*
- *Mapping and SATNAV*
- *External APPS Including Twitter and Facebook*
- *Enhanced performance in terms of speed and memory*

Body Worn Video

The force continues to work with the supplier to manage the software and hardware issues being experienced.

A new Project Board has been set up to oversee the procurement of the next generation Body Worn Video when the current contract expires at the end of 2019

EQUALITY, DIVERSITY AND HUMAN RIGHTS CONSIDERATIONS

Enhancements to the Biometric fingerprint APP are currently being tested which will enable the force to capture information such as reason for search, Self-defined ethnicity and Outcomes. 225 peripheral devices await issue to all operational roles. This follows feedback from Human Rights and Community Groups.

STRATEGIC RISK IMPLICATIONS

- Delays in rolling out the Note 8 have resulted in Note 3 devices being withdrawn from certain roles.